



Event Security

With the summer now upon us, all event security contractors are reminded of the requirement to comply with **PSA 39:2014** (Standard For The Licensing Of Door Supervisor (Event Security) And Security Guard (Event Security) Contractors).

Contractors providing event security services have required a licence since 2014. Since the 1st November 2022, licensing has been extended to those working at events. From that date, all event security personnel must hold a licence issued by the PSA.

Licensing in this sector ensures that all those working at events meet minimum training standards, undergo criminal record checking with An Garda Síochána and be easily identifiable to event patrons.

These measures enhance the quality of security services being provided at events and result in a safer environment for event goers. The PSA will be carrying out inspections at events throughout the summer months to ensure that all the requirements of PSA licensing are being met.

Employment Letters

PSA licensed contractors may request an employment letter from the PSA for employees who have lodged an application but have not yet been issued with a licence. Employment letters are currently valid for a maximum of 60 days, but this duration may vary depending on our processing times.

Requests for employment letters should quote the name of the applicant and their PSA application number and be sent by email to licensing@psa.gov.ie. The employee should not commence licensable activity until they receive an employment letter.

It is an offence under Section 37 of the Private Security Services Acts to provide a security service without a licence. Contractors using unlicensed personnel may have their licence suspended or revoked.



Reporting a Crime

One of our objectives is to reduce criminality and misconduct in the security industry. We work closely with An Garda Síochána, Revenue Commissioners and other public bodies to tackle illegal activity.

If you have concerns that a crime is being committed, you can call CRIMESTOPPERS anonymously on **1800 250 025**.

Alternatively, you can report matters relating to the security industry by email to enforcement@psa.gov.ie or through our website [here](https://www.psa.gov.ie).



Information for Key Holders

Key holding can involve many licensed sectors such as Alarm Installers, Monitoring Centres and Security Guarding. Following a meeting with the Chief Fire Officers Association, we have been asked to bring the following to the attention of licensed contractors:

- When a customer is choosing a key holder for their home or premises, the contractor should stress the importance of the availability of the key holders 24/7
- The more key holders available the better but 3 would be a preferred number
- Arrangements should be in place to regularly review the contact details of key holders to ensure they are up to date
- Ensure the customer knows and recognises the phone number of the monitoring centre to help avoid "unknown number" occurrence and the rejection of or refusal to answer the call
- A security company who is a key holder should ensure there are clear protocols in place with their customer when dealing with emergency activations to help avoid false alarms which involve the deployment of the emergency services and could result in a significant cost to the customer



Garda Vetting Requirements

If you provide a security service at a hospital, residential service, leisure or sporting centre, school or childcare service you should clarify with your client if vetting in accordance with the National Vetting Bureau (Children and Vulnerable Persons) Act 2012 is required.

If required, your client should arrange for the vetting to be completed. The PSA does not vet people for compliance with the National Vetting Bureau (Children and Vulnerable Persons) Act 2012. Any queries on the matter should be addressed to the provider of the types of work/activities listed in the Act. The information note **PSA 56** has more details.

Ideal Homes Exhibition

From 24 to 26 April, the PSA attended the Ideal Homes Exhibition which was held at the RDS in Dublin. The event provided an opportunity to engage with attendees, answer queries and raise awareness of the PSA's role in regulating the private security industry.

Enforcement Update

We publish details of all revoked and suspended licenses on our website. You can find details on all revocations and suspensions on the Sanctions webpage of our [website](https://www.psa.gov.ie).