



## National Framework for living with COVID-19

The PSA has amended this guidance note following the Government’s announcement of a move to Level 5 from midnight on the 21<sup>st</sup> October 2020. This note replaces the previous guidance note of the 15<sup>th</sup> October 2020. The changes are in red text. Contractors and their employees should refer to the latest public health advice and instructions issued by Government. Detailed information is available at [gov.ie/COVID19](http://gov.ie/COVID19).



	Level 1	Level 2	Level 3	Level 4	Level 5
<b>Electronic Security Sectors (Access Control /CCTV/Intruder Alarm)</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p> <p>In areas open to the public a sign advising that work is underway should be displayed.</p>			<p>Security services may be provided to services permitted to operate under Level 4.</p> <p>Contractors may respond to emergency call outs.</p> <p>Door to door sales are not permitted.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>Security services may be provided to services permitted to operate under Level 5.</p> <p><b>Services permitted under Level 5 include new builds (unoccupied), powered gates and businesses closed to the public.</b></p> <p>Contractors may respond to emergency call outs.</p> <p><b>Maintenance and repair work is permitted on domestic properties.</b></p> <p>Retail outlets should be closed and door to door sales are not permitted. (If emergency services need to be provided at the licence holders premises this should be done by appointment)</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>



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<b>Cash-in-Transit</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p>			<p>Security services may be provided.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>Security services may be provided to services permitted to operate under Level 5.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>
<b>Security Guarding</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p>			<p>Security services may be provided to services permitted to operate under Level 4.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>Security services may be provided to services permitted to operate under Level 5 and to premises closed under Level 5.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>
<b>Door Supervisor and Event Security</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p>			<p>Security services may be provided to services permitted to operate under Level 4.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>Security services may be provided to services permitted to operate under Level 5.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>



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<b>Locksmiths</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p> <p>In areas open to the public a sign advising that work is underway should be displayed.</p>			<p>Security services may be provided to services permitted to operate under Level 4.</p> <p>Contractors may respond to emergency call outs.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>Security services may be provided to services permitted to operate under Level 5.</p> <p><b>Services permitted under Level 5 include new builds (unoccupied), and businesses closed to the public.</b></p> <p>Contractors may respond to emergency call outs.</p> <p><b>Maintenance and repair work is permitted on domestic properties.</b></p> <p>Retail outlets may remain open provided all public health measures are in place.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>
<b>Alarm and CCTV Monitoring</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p>			<p>All security services may be provided.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>	<p>All security services may be provided.</p> <p>Risk assessments, hygiene procedures and social distance requirements should continue.</p>



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<b>Private Investigator</b>	<p>All security services may be provided.</p> <p>Contractors should conduct a risk assessment which takes account of any Covid-19 instances or restrictions at the place where the security service is being provided. Appropriate actions should be taken to address any hazards identified?</p> <p>Contractors should have hygiene procedures in place for all staff and for all workplaces.</p> <p>Social distancing requirements should apply.</p>			<p>No work outside of a contractor or employee's county of residence is permitted.</p>	<p>Car based surveillance work where the contractor or his employee does not leave their car and does not interact with any person during their work.</p>

**Contractors should provide their employees with a letter advising that they are employees of a licensed contractor and undertaking essential work. The letter should include the contractors name, address, contact number, PSA licence number and the employees name and place of work.**

**The PSA will consider breaches of this guidance and the Government's public health advice as grounds for taking action against licence holders. This may include the suspension or revocation of a licence.**

During these difficult times we would like to remind contractors of their statutory obligations under the standards prescribed for PSA licensing. Contractors should consider the following.

1. Has a risk assessment been carried out on the activities of the contractor and employees since the advent of COVID-19 in Ireland and actions taken to address all identified hazards?
2. Has the contractor identified and delivered appropriate training needs for employees who may have to deal with COVID-19 issues?
3. Are there clear lines of communication for employees and customers clarifying the procedures, processes and policies in relation to the provision of private security services by contractors during these exceptional circumstances?
4. Has information training been provided to employees on the use of personal protection equipment (PPE) and medical equipment where relevant (e.g. thermometers, disposable gloves, masks, disinfectants)
5. If there is a disruption to business is there a contingency plan in place so that any impact would be minimal?

This Guidance note will be kept under review in light of the latest public health information and Government guidelines. The PSA will issue further information if there are any changes to this guidance.

We will not respond to individual requests for clarification. If further clarification is required this will be done by another guidance notice to all licence holders.

Paul Scallan  
Chief Executive

23<sup>rd</sup> October 2020