

February 2019

We are now in the busiest period for renewing licences with 8,000 employee and contractor licences falling due for renewal in the first four months of 2019. Renewals create a lot of work for us in terms of phone calls, emails and application processing and we will be trying our best to look after all our licence holders in a timely manner. With this in mind, we have recently introduced a new phone answering service which is available from 10am to 4pm, Monday to Friday. This is one in a number of steps we are taking to improve our services to licence holders.

Renewing your licence

In advance of the expiry of your licence you will receive an email with a password from us. This will allow you to access our online renewal system. To continue working in a licensed security sector you must renew your licence before it expires. If you fail to do so your name will be removed from our register of licence holders. If you continue to work without a current licence you may be subject to penalties or sanctions.

If your licence is due for renewal during February or March you will already have received an email notification from us. The password and email address in this email will allow you to log onto the renewal system, apply and pay for your licence. If we do not hold a current email address for you, you will not receive your renewal pin and password. Renewal applications can only be accepted using an email address.

If your employee licence is due to expire and you did not receive an email, you can email your details to licensing@psa.gov.ie. Please include your licence number, name and address in your email and we will arrange for a renewal email to issue to you.

If you are renewing a contractor licence please contact contractors@psa.gov.ie.

All renewals must be made online at <https://renewals.psa.gov.ie>

ISEC 2019

The PSA will be attending ISEC 2019 at The Conference Centre in Citywest on the 27th and 28th of March 2019. If you are attending the event please visit us at stand E10.

Further information and details for registering are available at www.isec.ie.



Employers please note that you are responsible for ensuring that your employees hold current licences for the sectors you operate in.

If you are found to have unlicensed employees, including employees whose licences have expired, you may face prosecution and/or suspension of your licence.

Licences Statistics

Details of the number of licences in circulation at the end of 2017 and 2018

Individual Licences	2017	2018
Door Supervisor (Licensed Premises)	3,754	4,219
Security Guard (Static)	15,961	17,890
Combined Door Supervisor/Security Guard	7,899	10,012
Monitoring Centre	N/A	351
Cash In Transit	1,034	1,227
Total	28,648	33,699
Contractor Licences		
2017	2018	
Door Supervisor (Event Security)	43	39
Door Supervisor (Licensed Premises)	49	52
Locksmith	162	187
Private Investigator	110	115
Security Guard (Alarm Monitoring)	36	34
Security Guard (CCTV Monitoring)	29	28
Security Guard (Event Security)	49	46
Security Guard (Static)	192	190
Electronic Security Sectors	930	973
Cash In Transit	6	5
Total	1,606	1,669

PSA Contact Details

An tÚdarás Slándála
Príobháidí
The Private Security
Authority
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Feedback

We welcome your feedback on our ezine and its contents. We also welcome any suggestions for future issues. You can contact us at info@psa.gov.ie.

If you wish to unsubscribe or a colleague wishes to have their name added to our distribution list please let us know at info@psa.gov.ie

Thank You

2018 Enforcement Focus

In 2018, the PSA commenced 1,019 enforcement cases of which 316 remained active at the end of the year. Our inspectors also interviewed 997 security employees during the year and visited over 1,000 business premises to check that licensed security providers were being engaged.

Table of Contractors whose licence/s were revoked in 2018

Contractor Name	Region	Sector(s)
Abcom Security Limited	Kildare	Security Guard (Static)
Caroline Dillon	Limerick	Private Investigator
CSB Security Limited	Donegal	Door Supervisor (Licensed Premises), Security Guard (Static) and Security Guard (Event Security)
Dowling George Property Management Limited trading as Cheetah Property Management	Carlow	Electronic Security Installer
Euro Security and Fire Limited	Northern Ireland	Electronic Security Installer
Everwatch Professional Group Ireland Limited trading as Advance Security	Dublin	Door Supervisor (Licensed Premises) and Security Guard (Static)
Gar-Sec Systems Limited	Tipperary	Electronic Security Installer
Gary Richard Molloy trading as Dublin CCTV Installations	Dublin	Electronic Security Installer
George Wilkin Security & Electrical Engineers Limited	Wicklow	Electronic Security Installer
James Tobin trading as Event Control Ireland	Wicklow	Door Supervisor (Event Security) and Security Guard (Event Security)
Martin Loftus trading as MGL Security and trading as Brent Security	Laois	Electronic Security Installer
Pedreschi Electrical and Alarms Limited trading as Nab Alarms	Kildare	Electronic Security Installer
Whitechurch Technologies Limited	Tipperary	Electronic Security Installer
William Hayes trading as International Asset Protection	Tipperary	Security Guard (Static)

REPORTING AN UNLICENSED SECURITY SERVICE

Help us to tackle unlicensed security services.

You can report an unlicensed security service through our website or by email to enforcement@psa.gov.ie

Information note for locksmiths

Recently, the PSA along with representatives of locksmiths met with officials from the Department of Housing, Planning and Local Government in order to seek clarification to a number of questions raised by locksmiths in relation to the application of Building Regulations and the application of Technical Guidance Documents. Following this meeting the PSA have set out some of the requirements in relation to the issues in a *Frequently Asked Questions* document. This document has been published on our website and can be accessed through the following link [click here](#).

UK Based Licence Holders and Brexit

While there continues to be a lot of uncertainty around Brexit and the future relationship between the EU and UK, the PSA will continue to licence UK based contractors who wish to provide a service in Ireland on condition that they continue to meet the PSA's licensing requirements. One of the main issues for UK contractors will be compliance with the General Data Protection Regulation (GDPR). After Brexit, the PSA will seek a declaration from UK contractors that their processes and procedures are in compliance with the GDPR. Auditing to ensure that contractors are compliant with the GDPR will become part of the annual certification process for UK contractors.

Sourcing Equipment from the UK after Brexit

With regard to the European standardisation system of CEN and CENELEC, the UK will continue to have its full member's rights from the date of Brexit (expected to be 29 March 2019) until December 2020. The requirement that products placed on the EU market be CE marked will not be affected by Brexit. UK goods, which may be regarded as third country goods, will have to conform to EU requirements and be CE marked in order to be placed on the market in the EU.

Customer Service Charter

We strive to provide excellent customer service to existing licence holders, new applicants for licences and consumers of private security services.

The PSA Customer Charter is our statement of the standards of service that our customers can expect to receive:

[PSA Customer Service Charter](#)