



An tÚdarás Slándála Príobháidí
The Private Security Authority

ANNUAL REPORT 2010

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Foreword by Ronan King, Chairperson of the Private Security Authority

I am pleased to introduce the 2010 Report of the Private Security Authority. 2010 was another successful year for the PSA across all its operational areas.

Despite economic difficulties throughout the industry, the PSA received the highest number of individual applications since 2007 when licensing was initially launched. Our processing has been significantly re-designed since then and the PSA can now issue licences faster and with significantly fewer resources than were originally assigned to the PSA.

With the launch of identity cards last year and our continued on the ground inspections there has been a noticeable increase in compliance rates by those working in the industry. Compliance with individual licensing now stands at 95% for security guarding and at 85% for door security. This is in comparison to figures of 92% and 82% respectively at the end of 2009. 2010 also saw the completion of a Requirements Document for CCTV Installation which paves the way for the licensing of CCTV installers.

At the same time 2010 was a difficult year both for the PSA and the industry. As reported last year trading conditions for all firms in the industry continues to be very difficult with ongoing pressure on pricing. For the PSA, limited resources have delayed the introduction of licensing of CCTV installers and of staff working for Cash in Transit companies until 2011. This was a difficult decision but was taken so as to safeguard our existing core licensing and to ensure that we had sufficient capabilities to monitor standards compliance in areas already licensed.

Based on PSA recommendations, the Minister has included a number of amendments to improve PSA operations in the Miscellaneous Provisions Bill 2010. This Bill on enactment will give the PSA more flexibility in the deployment of resources. It will also facilitate the PSA completing its statutory mandate through regulation of the remaining areas of the industry.

This completion of the roll out of licensing was a key driver of the review of the first strategy statement of the Authority and the preparation of a new strategy for the period 2011 to 2013. This new strategy will build on the successes of the past in further raising standards in the industry over the coming years for the benefit of both clients of the industry and the general public.

Improved standards of service delivery affords the opportunity, as has happened internationally, for the private security industry to take on additional responsibilities outside the traditional security remit. At a time of diminishing budgets in all sectors, the industry operating to the highest standards could offer a cost effective solution in areas addressing the needs of both public and private sectors for increased security and safety provision.

The Authority has continued to benefit from the assistance of other statutory colleagues, in particular An Garda Síochána and the Revenue Commissioners. These collaborations continue to play a key role in our day to day monitoring and enforcement roles.

I would once again like to recognise the excellent contributions of the Board and our Executive Team, led by our CEO, Geraldine Larkin, in delivering the PSA achievements throughout 2010.



Introduction by Geraldine Larkin, Chief Executive Officer

I am delighted to introduce the 2010 Annual Report of the Private Security Authority. 2010 marked another busy year for the Authority as it managed increased individual applications and a growing number of prosecutions while at the same time operating under continued budgetary pressures.

In 2010 the PSA received in excess of 13,000 individual applications comprising 6,171 new applications and 7,544 renewals. This renewal rate represents 60% of the original licences during the first round of licensing in 2008. In contrast to the first round of licensing, many of those applying for licences for the first time are not yet working in the industry. This is mirrored by reducing turnovers within the industry and an associated 10% decrease in staffing within licensed contractors. In recognition of the difficult market situation of all contractors and in particular smaller operators, the PSA introduced an instalment arrangement for those having a turnover of less than €150,000 per annum.

A significant milestone was reached in 2010 with the issue of the first Cash in Transit contractor licences. This represents the culmination of significant investment and upgrading by cash in transit providers to bring their services up to PSA standards. The PSA also concluded the Requirements document for CCTV installation in preparation for licensing of that particular security service.

Monitoring of all PSA licences continues and in 2010, 22 contractors' licences were revoked. Of these 19 were for failure to maintain licensing standards. The PSA does not lightly revoke a provider's licence and the decision is preceded by a framework of advices and ways to enable the

contractor rectify the breach. In total 73 such actions were initiated by the PSA against contractors and over 300 against individuals.

Over 850 venues were inspected to check on individual licensing and wearing of the identity badge. Compliance with individual licensing has improved considerably and now stands at 95% for security guarding and at 85% for door security. Despite these levels of compliance, there continues to be an issue with the wearing of the identity badge with 89% of guarding and only 69% of door staff wearing the badge. These levels are not acceptable and a programme of repeat inspections has commenced where non-compliant venues will be targeted and those found in breach of the legislation will have their licences suspended or be prosecuted.

The wearing of the identity badge is critical to raising public confidence in the industry and proving that staff are licensed. The badge also provides a reference point for a complainant in the event there is an issue with the security provided. In 2010 there was an increase in the number of formal complaints received by the PSA although in the majority of cases the complainant refused to be identified and the complaint went no further. The PSA will focus further on this in 2011.

Notwithstanding this, there were a number of significant investigations undertaken by the PSA of its own motion and there is a sample of these cases in the Enforcement report. The cases range from ensuring that one of the largest guarding employers' is 100% compliant with licensing requirements, through co-operation with An Garda Síochána in suspending the licence of a person with a door security licence charged with various offences, to various prosecutions against unlicensed alarm installers following information from industry sources of unlicensed activity. Also included in this year's case review is an account of the interaction with a liquidator appointed to a licensed security guarding company. In this instance the Authority sought to establish that there was a legitimate liquidation of the company and also that the contracts subsequently transferred to licensed security providers.

On an operational basis I would like to acknowledge the co-operation and support received from An Garda Síochána in the day to day activities of our inspectors and in the facilities provided by the Garda Vetting Office in vetting licence applicants. Equally, I would like to acknowledge the assistance of the Revenue Commissioners through the operation of the Memorandum of Understand which exists between us. I also wish to acknowledge the support of the Minister for

Justice and Law Reform and the staff of the Department who have a key role in ensuring that the necessary legislative framework is in place to underpin regulation.

Finally, I would like to acknowledge the ongoing contribution of the staff of the PSA and their continued innovation in delivering cost effective regulation to the industry. Their efforts saw the introduction of Optical Character Recognition scanning for all individual licence applications, thus giving the capacity to manage the 2007/2008 renewals with one third less staff than during that initial period. Texting renewal information to licensees has also significantly reduced our administrative costs and has delivered a faster service to those about to renew licences.

As always my thanks to the Board of the PSA and in particular to the Chairman Mr Ronan King for his ongoing energy and commitment to ensuring that the PSA delivers effective and cost efficient regulation to the industry and the citizen alike.



Section 1:

Who We Are and What We Do

WHO WE ARE

The Private Security Authority (PSA), established pursuant to the Private Security Services Act 2004, is the statutory body with responsibility for licensing and regulating the private security industry in Ireland. PSA headquarters are based in Tipperary Town, with a team of Enforcement Staff situated throughout Ireland.

The Authority is independent in the exercise of its functions. The Board of the Authority, chaired by Mr. Ronan King, consists of representatives of the legal profession, private security employers and employees, An Garda Síochána and relevant government departments and agencies.

The legislation establishing the PSA identifies 8 broad sectors of security provision that are to be regulated. These sectors are as follows:

- Door Supervisor
- Supplier or Installer of Security Equipment
- Private Investigator
- Security Consultant
- Security Guard
- Provider of Protected Forms of Transport (CIT)
- Locksmith
- Supplier or Installer of Safes

The Board of the Private Security Authority

Mr. Ronan King (Chairperson)

Mr. Kevin McMahon, Employee Representative

Ms. Ann Reid, Employee Representative

Mr. Bill Brown, Employer Representative

Mr. Martin Stairs, Employer Representative

Mr. Ronan Maguire, Legal Representative

Mr. Michael O’Keeffe, Minister’s Representative

Ms. Eimear Fisher, Department of Justice, Equality and Law Reform *

Ms. Nano Ryan, Staff Representative

Assistant Commissioner Derek Byrne

Ms. Margaret Lovatt, Fás Representative***

Ms. Oonagh McPhillips, Department of Justice, Equality and Law Reform **

*** Resigned from Board in March 2010**

**** Appointed to Board in March 2010**

***** Resigned from Board in December 2010**

OUR ROLE

Our key role is to ensure that the PSA licence is a living instrument and to prove that licensing standards have not only been achieved but are being constantly maintained by licensees.

- Controlling and supervising people who provide security services and maintaining and improving standards in the provision of those services.
- Granting and renewing licences.
- Issuing identity cards to licensees.
- Suspending and revoking licences.
- Establishing and maintaining a register of licensees.
- Specifying standards to be observed in the provision of security services.
- Specifying qualifications or requirements for the granting of licences.
- Undertaking or commissioning research projects and activities necessary for the planning, development and provision of those services.
- Investigating security services being provided by any person.
- Establishing and administering a system of investigation and adjudication of complaints.
- Monitoring the provision of private security services generally.
- Liaising with licensees.
- Advising the Minister for Justice, Equality and Law Reform on any matters relating to the above functions and keeping the Minister informed of developments that would assist in developing policy.

OUR MISSION STATEMENT

It is the aim of the Authority to use the statutory regulation and enforcement powers provided to it to introduce positive, fundamental change in the private security industry.

- Our purpose is to instil customer and public confidence in the multi-stranded, multi-faceted security industry.
- We are doing this through the introduction, control and management of comprehensive standards driven licensing system for all individuals and companies involved in providing security services.
- We aim to carry out our duties in a manner that is sensitive to the needs of the market and by working with the security industry.



Section 2:

Our Goals

OUR GOALS

The Mission Statement of the Private Security Authority is translated into action through five key goals set out in our first Strategy Statement. In summary these goals are as follows:

- Goal 1:** We will transform the operation of the Private security Industry through a comprehensive licensing system to increase confidence of all stakeholders.
- Goal 2:** We will drive the transformation of the industry using a framework of standards for private security providers and qualifications for individuals working for such providers.
- Goal 3:** We will monitor and control the transformation of the industry through investigation, enforcement, prosecution and a system of quality control.
- Goal 4:** We will develop an efficient and innovative organisation with motivated and skilled staff supported by appropriate physical infrastructure and facilities.
- Goal 5:** We will actively participate and pursue our role in the EU and at wider international level, working with other EU and International Private Security Regulators, to contribute to the formulation of policy in this area.

Goal 1:

We will transform the operation of the Private security Industry through a comprehensive licensing system to increase confidence of all stakeholders.

Review

The outputs of this goal are realised in the licences issued by the Authority. 2010 proved to be another critical key year with a number of key milestones reached during the past 12 months.

- The first individual renewal licences issued in January followed by the first contractor Cash-In Transit licences issuing in April.
- In August, the number of applications received since licensing commenced reached 50,000.
- The year also recorded the second phase of renewals for those contractors who were first licensed in 2006.
- Contractor licensing continued apace in 2010 with 477 renewal and first time applications received for 546 sectors. This brings to 2335 the total number of applications received since the introduction of licensing in 2006.
- A total of 13,715 individual applications were received during the year comprising of 6,171 new applications and 7,544 renewal applications. Over 16,400 individual licences and identity cards were issued in 2010, almost double the number issued in 2009.
- Licensing fees for the year totalled €2,827,464 the highest recorded with €1,454,000 relating to contractor licensing and individual licensing accounting for €1,373,464.

General Responsibilities

The Authority issues two types of licence both valid for a period of two years. Contractor Licences are required by companies, partnerships and sole traders providing security services in the Republic of Ireland. Individual Licences are required by all those working in the security sector within the state whether employed by a licensed contractor or directly by a business as in house security personnel.

Licensing – Contractors

During the year a total of 477 contractor applications were received comprised of 119 first time applications and 358 renewal applications. This brings to 2,335 the total number of applications received since contractor licensing commenced in 2006.

First Time Contractor Applications by Sector in 2010

Sector	Applications Received
Door Supervisor	16
Security Guard (Static)	37
Security Guard (Monitoring)	6
Installer(Intruder Alarms)	75
Cash In Transit	0
Total	134

**Contractors may apply for more than one sector*

46(10%) of all applications received were rejected on receipt as invalid because all necessary documentation was not lodged. 34 of these applications were re-lodged as valid applications leaving 12 cases rejected at the end of the year. A further 12 applications were refused after failing to meet the requirements of licensing.

Status of Contractor Licence Applications Received as at 31 December 2010¹

Application Status	Door Supervisor	Security Guard (Monitoring)	Security Guard (Static)	Installer (Intruder Alarms)	Cash In Transit	All Sectors
Licence Issued	71	29	239	494	23	856
Cancelled	15	1	41	20	0	77
Revoked	5	0	17	17	0	39
Suspended	0	0	0	0	0	0
Refused	11	1	39	77	4	132
Rejected	15	5	25	24	0	69
Withdrawn	9	1	16	31	0	57
Incomplete	5	1	14	54	6	80
Total Received	131	38	391	717	33	1,310

The first Cash-In-Transit (CIT) licences issued in April and by the end of the year 8 contractors had received licences to operate in 23 CIT sectors. 1 application was refused while 4 contractors are currently having an application processed (This includes 3 contractors already licensed in other CIT sectors).

¹ The numbers of applications and licenses refer to applications received or licenses issued by contractor and sector. If contractors have applied for more than one sector or been issued with a licence for more than one sector, they are counted more than once. Excludes details of licences that have expired.

Licence Cancelled refers to contractors who have ceased trading and their licence has been cancelled. Revoked licences refer to licensees who have failed to comply with licensing regulations and have had their licence revoked.

Comparison of Number of Licences Issued for each sector at the end of each year since 2006

	Door Supervisor	Security Guard (Monitoring)	Security Guard (Static)	Installer (Intruder Alarms)	Cash In Transit	All Sectors
December 2006	45	15	251	282	0	593
December 2007	53	19	278	490	0	840
December 2008	56	22	254	501	0	833
December 2009	71	26	263	491	0	851
December 2010	71	29	239	494	23	856

The following table provides a breakdown of the legal status of contractors as at 2010.

Legal Status of Licensed Contractors as at 31st December 2010

Sector	Company	Sole Trader	Partnership
Door Supervisor	53	10	4
Security Guard (Static)	184	46	4
Security Guard (Monitoring)	29	0	0
Installer(Intruder Alarms)	291	180	16
Cash-In-Transit	23	0	0
Total	580	236	24

Change in licensed contractors in 2010

The licences of 437 contractors expired during the year including 385 contractors who were renewing for the second time. 92 (21%) of these failed to renew their licence by the end of the 2010 this compares with 31% in 2009.

There can be a number of reasons for not renewing licences including consolidation in the industry, change in legal status(for example a move from sole trader to limited company) or

business closure. Where the Authority hasn't confirmed the reason for the non renewal the case is referred to the Enforcement team to ensure that the contractor is not continuing to trade.

Breakdown of Contractors who failed to renew licence in 2010 by sector

	Door Supervisor	Security Guard (Monitoring)	Security Guard (Static)	Installer (Intruder Alarms)	Cash In Transit	All Total Sectors
No. of Non-Renewal	12	3	35	51	0	101
REASONS FOR NON-RENEWAL						
Industry Consolidation	4	2	12	2	0	20
Ceased Trading	5	0	15	23	0	43
New Entity	0	1	1	4	0	6
Under Investigation	3	0	7	22	0	32
TOTAL	12	3	35	51	0	101

The volume of licences renewed after the expiry date stands at 26% down from 41% in 2009. The late renewal of licences creates additional demands on the Division's resources. The Division is currently investigating means of reducing the late renewal rate further in 2011.

Revocations and Suspensions

The Authority views a licence as a living instrument and the monitoring of the contractor during the two year licence is an important facet of licensing. The Licensing Division reviews the compliance status of contractors throughout the licence cycle. Failure to maintain the requirements of licensing can result in a licence being suspended or revoked. The decision to revoke or suspend a licence is not taken easily and the Authority will have gone through a long process of engaging with the contractor before reaching this stage.

This year 22 contractors had their licences revoked, while 3 contractor licences were suspended for a period. In addition, 5 Reprimand Notices were issued to contractors with the issue of their licence during 2010. Details of all 2010 revocations are published on our website.

Analysis of Contractor Licences Revoked in 2010

Sector	Issue With Standard	Tax Clearance	Other
Door Supervisor	1	0	2
Security Guard (Static)	5	1	2
Security Guard (Monitoring)	0	0	1
Installer (Intruder Alarm)	13	0	0
Cash-In-Transit	0	0	0
Total*	19	1	5

**Contractors may hold a licence for more than 1 sector*

Employment and Turnover

At the end of 2010 there were 757 contractors licensed to provide security services in 5 sectors. Employment by these contractors stands at over 20,300 (2009: 22,499) while the combined turnover as disclosed in application forms exceeds €573 million (2009: €656 million). The figures show a drop in both turnover and employment and reflects the economic impact on the security industry as recorded in applications received during the year.

Employment and Turnover by Sector for Licensed Contractors

Sector	Turnover (€)	Employee Numbers
Door Supervisor	14,470,000	1,651
Security Guard (Static)	306,958,000	15,473
Security Guard (Monitoring)	30,074,000	371
Installer(Intruder Alarms)	155,052,000	2,037
Cash In Transit	66,239,000	820
Total	572,793,000	20,352

Based on data supplied in Application Forms

Appeals

The Private Security Appeal Board received 7 contractor appeals against a decision of the Authority in 2010 bringing to 39 the total number of contractor appeals received to date. 3 of the appeals related to decisions to refuse the application, 3 related to revoking the licence and 1 was in connection with the suspension of a licence.

Status of Contractor Appeals by Sector at 31 December 2010

Sector	Appeals Lodged	Decision Upheld	Decision Overturned	Decision Awaited
Door Supervisor	4	3	1	0
Security Guard (Static)	14	8	6	0
Security Guard (Monitoring)	0	0	0	0
Installer (Intruder Alarm)	25	12	12	1
Total*	43	23	19	1

* Four appeals relate to applications in two sectors which bring the total to 39.

The Appeal Board held an oral hearing in March of the judicial review case heard before Ms. Justice Dunne in July 2009 in which the court quashed the decision of the Appeal Board. The Board decided to issue a licence.

Exemption Order for Alarm Installers

Since September 2007 new entrants into the Installer (Intruder Alarm) sector can apply for an Exemption Order which allows the applicant install alarms for the purpose of obtaining the Standards EN50131 and SR40. Before an exemption order issues an applicant must meet all the other requirements of licensing. Exemptions normally issue for a period of 6 months and allow for the installation of up to 6 alarms. In 2010, the Division issued 59 exemptions bringing to 176 the total number issued since 2007.

At the end of each quarter the exemptions are published in Iris Oifigiúil and on our website. In May, following requests from industry representatives the Division began publishing details of all current exemptions on our website.

There were 31 exemptions still in operation at the end of the year. It is currently taking approximately 21 weeks for an installer to get licensed following the issue of an exemption.

Status of Installer Exemptions issued up to 31 December 2010

Total Installer Exemptions Issued	176
Licences Issued	124
Licences Refused	14
Licence Applications Withdrawn	7
Licence Applications being Processed	31

Instalment Arrangements

In October, the Authority introduced an instalment payment facility for contractors with a turnover of less than €150,000 who were renewing their licence. The facility was introduced following requests from contractors and public representatives for such a service and is for an initial period of 12 months after which time it will be reviewed. 18 contractors availed of the facility in 2010.

Licence Registers

The Authority's website contains registers of all contractor and individual licence holders and are updated on a regular basis. There were 49,569 visits to the registers in 2010 up from 37,167 visits in 2009. The increased volume shows the importance of the registers as a tool for the industry and public. The individual licence holders register received most visits with 20,452 followed by Installer (Intruder Alarm) contractors 8,121. Copies of the contractor register are also available for inspection at Garda Stations in accordance with section 33(7) of the Private Security Services Act.

Visits to Register of Licence Holder in 2010

Register	Visits
Individual Licence Holders	20,452
Installer (Intruder Alarm) Contractors	8,121
Contractor Licence Holders (All Sectors)	7,160
Security Guard (Static) Contractors	6,541
Door Supervisor (Licensed Premises) Contractors	4,436
Security Guard (Monitoring Centre) Contractors	1,975
Cash-In-Transit Contractors	884
Total Visits	49,469

Judicial Reviews

The Authority was involved in two judicial review cases before the High Court. The first case was lodged by the Authority against a decision of the Appeal Board to grant a licence to a contractor. The Authority had refused the application on the grounds that the contractor did not comply with the requirements of the Private Security Services Act 2004 by virtue of the fact that the contractor had provided security services without a licence (A breach of S37 of the Act). The Appeal Board did not accept that the breach of section 37 constituted a failure to comply with a requirement of the Act and decided that the contractor satisfied all the statutory requirements to obtain a licence. The contractor subsequently went in to liquidation and the action lapsed.

The second case was taken by a contractor against the Appeal Board and the Authority is a notice party in the proceedings. The application was refused by the Authority in accordance with section 22(3)(b)(i) of the Act on the grounds that a person connected with the contractor was not a fit and proper person to provide a security service. The Appeal Board upheld the Authority's decision.

Licensing - Individuals

Application Processing

The Authority had another busy year in 2010. There were 25,352 licences in circulation at the 31 December 2010, a fall of 6% on the number of licences at the end of 2009 (26,942).

Status of Individual Licence Applications Received as at 31 December 2010

APPLICATIONS STATUS	DOOR SUPERVISOR	SECURITY GUARD (STATIC)	TOTAL
Licence Issued	8,931	19,373	28,304
Refused	1,313	3,742	5,055
Revoked	9	12	21
Rejected	328	749	1,077
Withdrawn	51	125	176
Cancelled	8	24	32
Suspended	3	1	4
Incomplete	37	42	79
Completed	1,103	1,719	2,822
Total Received	11,783	25,787	37,201

The numbers of applications and licenses refer to applications received or licenses issued by individual and sector. If individuals have applied for more than one sector or been issued with a licence for more than one sector, they are counted more than once. Excludes details of licences that have expired.

Individual Licences – First Time Applications

6,171 first time applications were received during the year representing a 5% increase on the 2009 figure of 5,860. These, combined with the 7,544 renewal applications received means the Authority processed 13,715 applications in 2010 and over 51,600 since the licensing of individuals commenced in 2007.

Applications by Sector received in 2010

Sector	Received
Door Supervisor	3,056
Security Guard (Static)	8,772
Two Sectors	1,927
Total	13,715

Individual Licences - Renewals

The first individual renewal licences and identity cards issued in January and by the end of the year 10,863 (60%) of the 17,974 licences which had expired had been renewed. The non-renewal rate is higher than had been anticipated and highlights the historic high staff turnover in the industry together with the economic impact of the past two years.

Number of Licences Expired/Renewed at 31 December 2010

Month	Expired	Renewed	% Renewal
Jan	8,583	5,611	65
Feb	2,981	1,844	62
Apr	1,458	941	65
Jul	1,384	783	57
Sept	1,830	947	52
Nov	1,732	737	43
Total	17,968	10,863	60

Revocations and Suspensions

The monitoring of licence holders during the term of the licence is an important aspect of licensing. Where the Authority finds that a licence holder has breached the requirements of licensing it can suspend or revoke a licence. In 2010, 4 individuals had their licence suspended for breaches of licensing regulations while 7 licences were revoked due to criminality related issues.

Refusals and Appeals

158 applications were refused compared to 1,714 in 2009 and as with the reduction in applications rejected, the reduction here can be attributed to the steps taken to improve the quality of applications received. There was a marked change in the reason for refusals in 2010. In previous years the main reason for refusing an application was failure to provide a foreign criminal record certificate followed by failure to provide evidence of training. In 2010 the main reason was under Section 22(3)(a)(i) (not a fit and proper person to provide a security service) which accounted for 56% of refusals compared to 9% in 2009. Most of these cases related to criminal convictions or court cases pending.

There were 19 appeals against the Authority's decision to refuse to issue a licence lodged with the Private Security Appeal Board during the year together with 2 appeals against decisions to revoke licences and 2 cases against decisions to suspend licences. A total of 267 appeals have been lodged since licensing commenced and at the end of the year 25 appeals awaited a determination by the Appeal Board.

Individual Licensing – Processing Improvements

A number of significant processing changes have been introduced during 2010 so as to ensure the fastest turnaround for completed applications.

Scanning

The Authority installed a new scanning system in the first quarter of 2010 and made enhancements to the individual database to facilitate the capturing of data from the scanning system. The new system not only allows the Authority scan applications in-house but allows for the scanning and data capture of the bulk of applications to be outsourced. The introduction of the system has removed the need for manual data entry of applications which was resource intensive and has led to a more efficient processing of applications.

The scanning process together with ongoing improvements to our other processing systems led to further improvements in processing times in 2010. At the end of the year the average processing time for first time applications received during the year was 76 days compared to 61 days in 2009 and 168 days in 2008. The average processing times for renewal applications was 14 days bringing the combined average to 46 days.

The processing times of first time applications is greatly influenced by the vetting process. Average vetting times ranged from 43 days to 94 days during the year. The Authority works closely with the Garda Central Vetting Unit to reduce these times and in November funded the recruitment of a temporary staff member in the Vetting Unit to assist with the vetting of applicants.

Rejection of Incomplete Applications

698 individuals had their application rejected on receipt as they failed to include all necessary documentation with their application. This represents 5% of all applications lodged in 2010 down from 15% in 2009 and highlights the success of the measures taken over the past two years to improve the quality of applications received. There were 42 incomplete applications on hands at the 31st December 2010.

Processing of Applications 2010

	Applications
Applications on hand @ 1/1/2010	1,959
Applications Received in 2010	13,715
Applications Finished	13,693
Applications on hand @ 31/12/2010 <i>Comprising of</i> <i>Completed Applications: 1,939</i> <i>Incomplete Applications: 42</i>	1,981

Texting Service

At the end of 2009 the Authority introduced a texting service which allowed licence holders request a renewal application pack. This service was extended during 2010 with the Authority contacting licence holders to advise them of the expiry of their licence. 5,012 texts were issued to licence holder during the year while over 2,000 texts were received by the Authority.

Licence and Identity Card Contract

The production of licences and identity cards and their despatch to licence holders is undertaken by an external contractor on behalf of the Authority. In November 2009 the Authority issued a Request For Tenders to provide this service and the closing date for submissions was the 8th January 2010. The tender also included a request to scan application forms for the Authority.

The contract was awarded to Credit Card Systems Ireland and the company started to issue licences and identity cards in June. The scanning of application forms commenced in August.

The new contract has allowed the Authority reduce the cost of licence and card production while at the same time adding new security features to the card.

Late Applications

A major resource issue for the Authority has been the volume of licence holders who renew their licence after the expiry date. This stood at 38% in 2010 and a number of measures will be introduced to try and reduce this to below 30% in 2011.

Duplicate Licences

The Authority issued 407 duplicate licences and identity cards in 2010 bringing to over 1,300 the total number issued since licensing commenced. The Authority does not currently charge for duplicates. However, proposals to introduce a fee in 2011 are currently being considered.

Working while licence application is being processed

In July, new procedures were introduced for first time applicants seeking acknowledgement letters for work purposes. Since then only applicants meeting the following criteria receive an acknowledgement letter;

The applicant works for a licensed contractor and the applicant has declared on the Garda Vetting Form that he has never been convicted of an offence.

or

The applicant works for an employer approved by PSA (large retailers, etc.) and the applicant has declared on the Garda Vetting Form that he has never been convicted of an offence.

or

The applicant has a letter from an employer confirming that he has an offer of employment and the applicant has declared on the Garda Vetting Form that he has never been convicted of an offence.

Where an applicant declares no convictions on the vetting form and the vetting results subsequently show a conviction the application is refused.

Criminality Guidelines

The Authority's *Guidelines on Convictions* which were introduced in 2007 provide guidelines for dealing with cases where a conviction is disclosed as a result of Garda vetting or a foreign criminal record certificate. The guidelines were amended this year to incorporate a section on the Good Friday Agreement and the release of prisoners.

New guidelines based on our experience over the past 3 years will be published in 2011.

Goal 2:

We will drive the transformation of the industry using a framework of standards for private security providers and qualifications for individuals working for such providers.

Overview

Licensing of contractors providing security services requires the contractor applying for a licence to adhere to standards required by the Authority.

In general there are two types of standards:

1. Quality Management Systems standards and
2. Product/Technical standards

The objective of quality management standards is to specify general management standards for security services being provided in terms of the management of the security provider, staff training, recruitment procedures, the supporting documentation and how it is housed and the quality of the service provided to the client. Product or technical standards specify technical or operational requirements for the specific type of security provided.

General

In 2010 the Division sought to improve its service to the public and other stakeholders by providing published information. During the year the Division produced an information leaflet for the public on intruder alarm systems. This leaflet was also reproduced on the website of the Citizens Information Centres by kind permission of that organisation. This information leaflet is available on our website or on request from the office of the Authority.

Standards

1. Sectors for which licensing has commenced

Door Supervisor and Security Guard (Static)

The need to update the standard IS 999:2004 was identified in 2009. In 2010 the PSA continued to consult with industry stakeholders in relation to the development of a revised standard. In that regard both employer and employee representatives submitted proposals in relation to amendments to the existing standard. In addition the PSA itself, through the relevant staff members, proposed changes to the standard which it feels are necessary to improve auditable standards in the sector. Based on the various strands of feedback an advanced draft was prepared in late 2010 and this also is the subject of further ongoing consultation with industry stakeholders before the final stage of development is undertaken in conjunction with the NSAI in 2011.

Installers of Intruder Alarms

Installers of Intruder Alarms are subject to PSA licensing and contractors in this sector must attain compliance with IS EN 50131 (parts 1 and 7) as part of the licensing requirements. During 2010 the PSA considered the issue of applying licensing requirements to those who maintain intruder alarm systems, as provided for under the Private Security Services Act 2004. Issues in relation to determining compliance with prescribed standards remained to be resolved at the outset of the year. In 2010 the PSA, as a result of its consideration of the issue and on foot of extensive consultation with relevant outside stakeholders, proposed a solution to the issue which will, following some minor adjustments and clarification be implemented in 2011. This resolution seeks to ensure that the full range of intruder alarm service providers defined in the Private Security Services Act 2004 as being subject to PSA licensing will now more readily come within the scope of the Authority's licensing. The result is that all service providers providing installation, repair and maintenance of intruder alarm systems should be on the Authority's register of license holders. As with all licensable activities, the provision of a service covered by the PSA's remit without an appropriate licence will result in prosecution and possible criminal conviction.

2. Sectors for which licensing has not yet commenced

CCTV

During 2010 the document setting out the requirements for installers of CCTV systems for security purposes entitled "Requirements for CCTV Installation" was finalised. This will form the basis for licensing of this sector once a critical date has been prescribed by the PSA. This document is available, on request, from the PSA. It is intended that licensing of this sector will commence in the latter half of 2011.

Other Sectors

The remaining sectors to be licensed in further phases of the PSA's licensing programme do not currently have standards and will require a body of development work to be undertaken in advance of the commencement of licensing. The PSA will continue to examine and evaluate its policies as they relate to conditions attaching to eligibility for PSA licenses. As more activities are brought within licensing, the PSA will, in the context of reduced resources for both ourselves and those we regulate and the need to use our diminished resources more creatively, look at the scope, nature and applicability of the standards that form the foundation of licensing. This will be just one part of the evolving evaluation of our policies and processes throughout the organisation.

In relation to the licensing of event security services, the Authority will commence the licensing of this activity in 2012 however all supporting legislation and documentation will be finalised and in place by the end of 2011. The Authority will publish guidelines in 2011 which provide both guidance and information to contractors and other members of the public in advance of the formal commencement of licensing of this activity.

Better Regulation

The PSA has, over the years, sought out the opinions of our stakeholders, licensees and future licensees on what issues concern them and how the Authority can reasonably help to address those concerns. While it is difficult to envisage a system where regulation results in the complete absence of additional costs, the Authority is sensitive to the current economic climate and will, in 2011, endeavour to begin to introduce structures that minimise costs for stakeholders. In that respect, it will examine costs associated with compliance. A significant amount of preparatory work was carried out in 2010 and many options, particularly in relation to structures around

compliance certification, were developed, analysed and evaluated. The Authority has a vision, in principle, what should form the foundation of any new certification system and has consulted over the last year with various interested parties on this. 2011 will see this preparatory work and consultation come to fruition with the fleshing out of the detail around that new structure. This is a big step in the evolution of the operation of the Authority and is driven by the needs of the industry as well as the need for a more effective and bespoke system of certification that maintains and improves standards within the industry.

Training

The Authority has continued its day-to-day training related activities in 2010 as well as undertaking some important background research, both national and international, which informs the decision making of the Board and the Executive. The Authority is the designated Competent Authority for the evaluation of equivalence of non Irish qualifications in respect of activities which it regulates.

Mutual Recognition of Foreign Qualifications

Under the Mutual Recognition of Qualifications Directive (Directive 2005/36/EC of the European Parliament on the Recognition of Professional Qualifications, as amended by Directive 2006/100/EC,) which was incorporated into Irish law, Ireland, along with other EU Member States, cannot discriminate unfairly against EU citizens wishing to pursue an occupation or profession for which they have qualified in another EU Member State.

The PSA will, as the Competent Authority, consider all qualifications obtained outside the jurisdiction, where an applicant falls within the scope of the EU Directive, and determine whether or not these qualifications are acceptable as meeting the training requirements for licensing. Where there is a deficit in the learning outcomes of the qualification obtained in another Member State to an extent that it would impact on the person's ability to perform the duties, the PSA, as competent authority will, where the deficit is of a significant or essential nature, require the holder of the foreign qualification to undergo an assessment or a period of adaptation until the deficit has been shown to be addressed. This system also applies to holders of Irish qualifications who wish to pursue their chosen occupation or profession abroad. As more sectors become subject to

licensing in 2010 and beyond, the range of qualifications which the PSA will consider under the Directive, will grow.

The table below shows the number of applications received from persons holding qualifications awarded by a body outside Ireland.

Table 1 below outlines the number of applications received and processed during 2010

No. Applications Received	No. Reviews Completed	File Closed Further Information not provided	File Closed Applicant completed FETAC Training	File Closed Applicant withdrew application	Review on-going
7	4	2	0	0	1*

***Application was received on 23rd December 2010
Additional information was required and requested in 2010**

Guidelines for Students Undertaking Work Experience/Practice in a Regulated Activity

The Division, in response to queries from stakeholders, published guidelines on our website in relation to the PSA requirements concerning work placement or work experience for students undertaking courses of study in security related fields. These were published to provide clarity for students, employers and training providers regarding licensing requirements in such cases. The guidelines set out the conditions under which work placement or experience can be undertaken without the legal requirement to hold a relevant PSA licence.

Standard Development Group

In 2010 the PSA was a significant participant in the Standards Development Group, which is chaired by FETAC and whose aim is to consolidate existing security courses and to develop new courses and programmes where none have existed up to now. The PSA contributed to the first phase of the project which involved the migration of existing Major Awards to a more consolidated and updated basis.

Goal 3:

We will monitor and control the transformation of the industry through investigation, enforcement, prosecution and a system of quality control.

The Authority was very active in 2010 in fulfilling its enforcement role and using its powers against those in breach of the Private Security Services Act 2004. Enforcement operations targeted individuals, contractors and clients and the breaches involved;

- those contractors and individuals providing unlicensed security services;
- those employing unlicensed security providers including individuals;
- those who are licensed to ensure that licensees are operating within the remit of their licence and are adhering to the appropriate standards.
- those not complying with the ID Badge requirements

As part of this work the Authority carried out inspections on 850 licensed and retail premises to check contractor and individual compliance including ID badge compliance.

Intelligence

Intelligence from the industry continues to be a key aid to the Authority in targeting its inspection resources. The receipt of detailed and specific intelligence is vital in assisting the investigative work of the Authority. Of the 606 pieces of intelligence received across all sectors, 423 have led to enforcement cases being created or linked to existing cases, and being investigated. 183 pieces of intelligence are not being investigated as the information received was insufficient or that the contractor was licensed and that was the basis of the information. The Alarm Installer sector created the largest volume of intelligence at 221 followed by the Door Supervisor sector at 180 and Security Guarding at 169. The 606 intelligence reports received during 2010 is a reduction on the 811 received in 2009, and in both years the alarm installer sector continues to create the highest number of reports.

2010 Intelligence Reports by Sector and Status

Status	Sector					Total
	Door Supervisor	Security Guard (Monitoring)	Security Guard (Static)	Installer (Intruder Alarms)	CIT	
Linked to a Case / Being Investigated	121	18	112	172		423
Not being Investigated ²	59	18	57	49		183
Total	180	36	169	221		606

The Authority assessed all information and intelligence submitted to it from various sources from within and outside the industry. It also carried out its own internal assessment of particular cases, issues and sectors. The outcome of those assessments drove some of the operational work of the division during 2010. The reporting of unlicensed security providers and the reporting of breaches of the conditions of licensing continues to be an invaluable tool in targeting those who are operating illegally or outside the terms of their licence.

The following is a sample of the type of cases encountered by the Authority during the year:

Security Guard (Static) Licensed Contractor - Ensure employees are licensed

- Case created in October 2010.
- At the start of this exercise the contractors employee licence compliance was at approx. 94%.
- A number of meetings were held between the Directors of this company and the regional inspector.
- Compliance notifications were issued to this contractor over a period.
- The goal of 100% compliance has now been achieved with entire licensable workforce, over 1,500 individuals, now fully licensed.

² Not being investigated means that the intelligence supplied was insufficient or that the contractor is licensed and that was the basis of the intelligence supplied.

Prosecution of Unlicensed Security Guard (Static) Contractor

- Case created based on intelligence received in April 2010 alleging provision of security guard (static) services by an unlicensed contractor.
- Site visit to client confirmed unlicensed provision of security guard (static) services and contact details of the unlicensed contractor.
- Invoices supplied by the unlicensed contractor and corresponding remittance notes obtained from the client.
- Case submitted to PSA Solicitors in July 2010.
- Unlicensed security guard (static) contractor successfully prosecuted in November 2010 fines of €37,500 imposed.

Suspension of Individual Door Supervisor (Licensed Premises) License

- PSA Inspector formally notified by An Garda Síochána that an individual door supervisor (licensed premises) license holder had been charged with various offences including violent disorder and criminal damage.
- On foot of information received a recommendation was submitted by Enforcement Division to Licensing Division that the individual door supervisor (licensed premises) license holder have their license suspended '*on reasonable grounds that the safety or welfare of any person or persons is or may be at risk from the continuance in force of the license*'.
- The individual license was suspended immediately.
- An Garda Síochána requested to confirm that the individual is not currently providing door supervisor (licensed premises) services at their last known place of employment.
- Confirmation received from An Garda Síochána.

Security Guarding Contractor (Unlicensed)

Investigation of an unlicensed contractor began when it transpired that the contracts of a previously licensed contractor were transferred to the unlicensed contractor following a liquidation of the former and the refusal of their renewal licence application.

- Formal contact made with the appointed Liquidator to obtain client details.
- Formal contact made with 44 known clients of the Liquidated entity.
- Formal enforcement of a number of clients.

- Gathering of evidence from clients to build a prosecution of their new (unlicensed) security provider.

Security Guarding Contractor (Unlicensed)

Investigation of an unlicensed contractor who passed off a licence record contained on the Register of Licence Holders as his own licence in order to obtain work as a security Guarding contractor.

- Formal contact made with a property management company that hired the unlicensed security contractor in order to ascertain their understanding of the security entities licence status and to obtain evidence of any licence or licence type document that may have been used as a licence record by the security contractor.
- Formal enforcement with property management company regarding employing an unlicensed security contractor.
- Formal gathering of evidence from client to prove that services were provided and paid for in order to facilitate a prosecution of the unlicensed security contractor.

Security Guarding Contractor – Non Renewal (Unlicensed)

Investigation of an unlicensed security contractor initiated when it was found that the contractor who did not renew his contractor licence had falsified his licence by changing the expiry date by one year to give the impression that a licence was current in order to obtain work as a security guarding contractor.

- Formal contact made with the known client in order to obtain details of the security guarding services provided.
- Follow up contact with the client to advise them of their obligations and to obtain evidence of the unlicensed security provision.
- Evidence (including the falsified licence) submitted to the Gardaí for consideration of criminal proceedings.
- File submitted to legal advisors for prosecution case.

Employment of unlicensed Door Supervisor (Licensed Premises) personnel on an in-house basis

Investigation of 3 individuals employed as door supervisors who were not licensed began when it was found that they were long term employees of a night club owner.

- Formal contact made with the night club owner to obtain the full employment history of the 3 individuals.
- Formal Enforcement of the employer followed.
- Formal request for documentary evidence of services provided and remunerated.
- Files prepared in each individual case for a prosecution on foot of evidence obtained, cases submitted to legal advisors.

Prosecution of Unlicensed Installer (Intruder Alarms) Contractor

- Case created February 2010 following allegations by source that unlicensed contractor active in a particular area, and that the contractor would be actively engaged in an installation on a particular date.
- Site inspected on this date, unlicensed contractor found to be actively engaged in installation. Interviewed under caution.
- Opportunity availed of to interview householders in the area regarding installations by same unlicensed contractor.
- Evidence from two subsequent investigations, and evidence obtained in a third case in a different region submitted for prosecution.
- Contractor convicted in December 2010.

Unlicensed Installer (Intruder Alarms) Contractor intercepted while on site

- Information received November 2010 that known unlicensed contractor currently present on building site.
- Site visited within one hour of receipt of information.
- Builder and unlicensed contractor interviewed at length.
- Not possible to establish that breach had taken place as inspection effectively prevented the breach from being committed.
- Both parties informed of licensing requirements.

- Subsequent investigation of builder, found that services of unlicensed contractor terminated immediately and that licensed contractor now engaged.
- Position confirmed independently with licensed contractor.
- Valuable information obtained from inspection from which further investigation of unlicensed contractor has stemmed.

Complainant found to be themselves in breach of legislation

- A contractor licence holder who was a regular complainant to the PSA alleged widespread unlicensed activity in a particular region.
- Each complaint received was investigated whereupon no evidence of the extent of such activity was found.
- One specific complaint alleged the engagement of unlicensed personnel at a particular location.
- PSA interacted with the owner of the location fully informing them of obligations regarding employment of unlicensed providers.
- A compliance inspection was subsequently conducted in the area which showed high levels of compliance, further refuting the earlier allegations.
- The only individual found to be unlicensed was employed by the original complainant at the site complained about.
- Correspondence issued to the contractor outlining employment of unlicensed employee.

Case Management

All live cases that have been open for more than three months are actively reviewed. The following chart sets out the position regarding the aging of all live cases as at 31st December 2010:

	2006	2007	2008	2009	2010	Total
Dealt with	1071	1802	1644	1617	1582	7716
Live	0	0	0	8	394	402
	1071	1802	1644	1625	1976	8118

While only 8 of the live cases are more than 12 months old, the PSA will not close a case until it is satisfied that all reasonable steps have been taken to investigate and resolve the issues.

The following table gives a breakdown of the live cases as at 31 December 2010:

Sector	Type	Status		Total
		Under Investigation	Submitted to Prosecution Procedure	
Door Supervisor	Employee	61	6	67
	Client	47	1	48
	Contractor	17	1	18
Security Guard (Monitoring)	Contractor	4	1	5
Security Guard (Static)	Employee	12		12
	Client	23		23
	Contractor	47	6	53
Installer (Intruder Alarms)	Client	111		111
	Contractor	56	4	60
CIT	Contractor	2		2
	Client	3		3
Total				402

Contractor Compliance – PSA Monitoring

The enforcement role in relation to monitoring licensed contractors continued to be an important focus during 2010. Inspections were carried out on 101 licensees to ensure that they were operating within the remit of the licence granted to them and that they met the conditions of the standard and other requirements set out for that licence. A number of serious breaches were found which led to actions being taken against licensees.

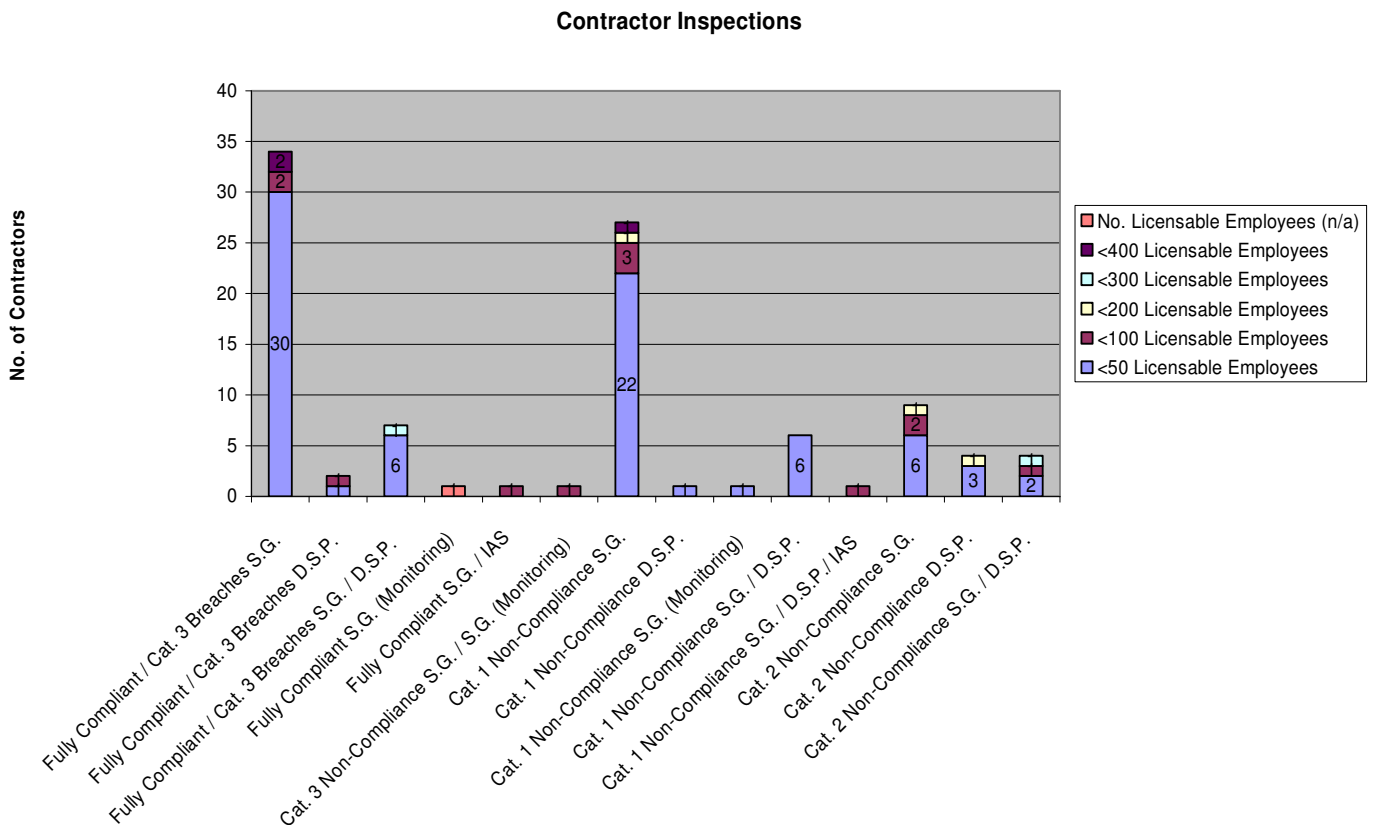
Reprimands, warnings, cautions and advices were issued against licensees. This process demands that corrective action is taken. The main issues found related to tax compliance, pay rates, staff screening, training and employing unlicensed staff. The follow up by the Inspectors ensures that all contractors are operating to the same terms and that the client and public are safeguarded in that the service is being delivered to a high standard by those who are Garda vetted and trained.

The following were the outcomes of the Contractor Inspections:

- Twenty one (21%) contractors were found to be compliant.
- Thirty seven (37%) contractors were found to have at least one major category 1 non conformity.
- Sixteen (16%) contractors were found to have category 2 non conformities.
- Twenty seven (27%) contractors were found to have category 3 non conformities.
- Four of the inspections related to pre licensing, in three cases the licence was recommended following resolution of the issues found and in one case a recommendation was made to refuse the licence.

Security Guarding and Door Security Compliance

The chart below and the findings of the inspections listed above outlines the incidents of non compliance by category of non compliance, by sector and size of contractor. When the compliant contractors and those with category 3 non compliances (relatively minor) are put together, it accounts for almost half (48%) of those inspected.



The main issues of non compliance arose with small contractors in the SG and DSP sectors with less than 50 employees where 37% of contractors of this size showed at least one major non conformity i.e. an issue that would have prevented the contractor getting an IS999 Certificate and becoming licensed. Where the Contractor is DSP only, there are less issues of non conformity as a large proportion of individuals working in this sector are in-house and therefore there is less movement of contractors etc. Also normally staff are paid well above the required rates, this is because of the nature and hours of work.

Inspections on Contractor licensees will continue in 2011 with the PSA moving to more formal risk based operations over the coming year.

Door Supervisor Compliance

In the Door Supervisor sector 12 clients terminated the contract of unlicensed contractors and 21 contractors are no longer operating. In 42 cases, post inspection/investigation issues have been resolved. The comparative figures in 2009 were: 27 clients terminated contracts, 62 no longer operating and 26 cases where post inspection/investigation issues were resolved.

Security Guarding Compliance

In the Security Guarding sector there are 88 live cases with 53 of these cases involving contractors. Of the live cases 8 were opened in 2009, and there are ongoing issues in relation to each of these cases. All other live cases were initiated since 01 Jan 2010. In the Security Guarding sector 46 clients terminated the contract of unlicensed operators and 51 contractors are no longer operating. In 34 cases, post inspection/investigation issues have been resolved. The comparative figures for 2009 were: 35 terminated contracts, 55 no longer operating and 38 post inspection issues resolved.

Intruder Alarm compliance

The Intruder Alarm sector continued to be a priority focus of enforcement activity during 2010. Of the 402 cases, the Installer (Intruder Alarm) sector has the highest number of cases at 171 of which there are 111 client cases under investigation and 60 contractor cases. The target was both the unlicensed operator and their clients. Intelligence was the key tool in driving investigations and those who did not renew their licence were also targeted. Four successful prosecutions were achieved against those operating illegally in this sector. The PSA also wrote to all the monitoring

centres seeking details of connections. These details were cross checked against the licensing database and any unlicensed activity was investigated. Information was also sought from all alarm system manufacturers in relation to those they supply and those to whom they provide training. This process will be repeated again in early 2010.

In the Alarm Installer sector it was found that in 62 of the cases the contractor was no longer operating and that in 36 of the cases the contractor was licensed. In 172 cases the information was insufficient to warrant further investigation. The comparative figures in 2009 were: 129 no longer operating, 94 where the contractor was licensed and 185 where the information was insufficient.

Alarm Monitoring Centres

In the first quarter of the year the PSA conducted an exercise with all monitoring centres in relation to new alarm connections referred to them during 2009. The list of intruder alarm contractors submitted by the monitoring centres was cross checked against the licence register. Feed back was given to the monitoring centres and appropriate action taken against unlicensed contractors.

In addition, inspections were carried out on a small number of alarm monitoring centres which resulted in a reprimand and an advice being issued.

Cash in Transit

The Inspection team aided by International consultants finalised its assessment work in relation to the CIT sector. As a result of the substantial work carried out, the PSA issued licenses to CIT contractors. The PSA continues its interaction with the CIT sector in relation to the technical and other requirements and will be monitoring the operations of the licensees during 2011.

Action Against Contractor Licences

During 2010, as a result of the inspections on licensed contractors and other enforcement work the Authority initiated the following Section 26 actions against contractor licensees;

- 1 Revocation
- 2 Suspension
- 7 Refusals
- 2 Reprimands
- 32 Warnings
- 12 Cautions
- 27 Advices
- 5 Licence issued with Reprimand

(These figures will vary from those reported in the outcome confirmed report as some of the above cases remain open and some of the outcome confirmed cases commenced in 2009)

The PSA will continue to issue such actions in 2011 where appropriate.

Of the cases which were closed in 2010, there were 57 contractor cases where post inspections issues were resolved and Section 26 was invoked.

The following is a listing of Section 26 notices issued from Enforcement Division to contractors during 2010:

Reprimand	2
Warning	32
Caution	11
Advice	28

Contractor Cases completed by sector and reason for completion

Reason for Completion	DSP	SGM	SG	IA	CIT	Total
Post Inspection / Investigation Issues Finalised	12	23	23	22		80
Covered by Exemption Order				7		7
No Longer Operating	21	5	51	62		139
Prosecution Achieved			2	4		6
Prosecution did not proceed	1		1	1		3
Licensed	12	3	33	36	3	87
Licence Revoked			3			3
Licence Refused following Enforcement Action			1			1
Licence Recommended following Enforcement Action	4	1	13	2		20
Licence Application Rejected - Sect.37 Notice Issued			1	1		2
Use Licensed Employees	105		22	1		128
Covered by Section 23				3		3
No Security Staff	37		13			50
Insufficient Information to warrant further Investigation	1		3	16		20
Use Section 23 Employee(s)	4		2			6
Not Licensable Activity	4	1	6	31		46*
Terminated Contract of Unlicensed Employees	30		8			38
Post Inspection Issues Resolved: Advice Issued	2		21			23
Post Inspection Issues Resolved: Caution Issued	7		5			12
Post Inspection Issues Resolved: Reprimand Issued			3	1		4
Post Inspection Issues Resolved: Warning Issued	4		14			18
Not proceeding with Section 39 complaint	1		1	2		4
Total						700

*Figure includes other sectors that were not licensable at time of investigation

Individual Compliance

During 2010, the PSA Inspectors targeted individual licensing and compliance with the requirement to wear ID badges through inspections on licensed premises and venues where door supervision and security guarding is carried out. On occasions they were accompanied by members of the Gardaí. Inspections were carried out at night, during the day and at weekends on 850 premises around the country. This was an increase from 679 premises visited in 2009. For those venues with security: 320 engaged security contractors showing almost a 100% compliance rate with contractor licensing. Overall individual licensing for both sectors showed a 91% rate of compliance. The compliance rate is on a par of that found in 2009, however over 170 more premises were visited during 2010.

Since the introduction of the ID Badge regulations on 1 September 2009 the PSA has been checking compliance with the requirement. It has issued Warning letters to those individuals found not wearing the ID Badge. The PSA has also commenced suspending the licenses of those found in breach of the ID badge requirement on a second occasion. During 2010 the compliance rate in relation to the wearing of the ID badge was found to be relatively high in the Security guarding sector at 89% whereas in the Door Supervisor sector it is 69%.

Compliance by individuals in relation to being licensed and the requirement to carry the licence was found to be 95% in the SG sector and 85% in the DSP sector.

During 2010 the following actions under Section 26 of the Act were initiated against licensed individuals:

- 5 Refusals (recommended to Licensing Division)
- 3 Suspensions (recommended to Licensing Division)
- 237 Warnings
- 39 Cautions
- 28 Advices

The majority of those actions were taken as a result of breaches of ID Badge requirement. The PSA will continue to enforce in relation to individual licensing and the ID Badge requirement into 2011.

There were 314 cases relating to Individual Licensees closed during 2010 where Section 26 had been invoked.

The actual numbers for Section 26 notices issued from Enforcement Division to individuals during 2010 are as follows:

Warning	237
Caution	40
Advice	28

During 2010 the number of Section 26 actions against individual licensees has increased substantially, mainly due to the ID Badge requirements being vigorously enforced by PSA inspectorate.

Individual Cases completed by sector and reason for completion

Reason for Completion	DSP	SG	Total
Post Inspection / Investigation Issues Finalised	10	3	13
No Longer Employed	45	15	60
Licensed	57	21	78
Licence Revoked	1	1	2
Licence Refused following Enforcement Action	5		5
Licence Suspended following Enforcement Action	3	1	4
Licence Recommended following Enforcement Action	3		3
Licence Application Rejected - Sect.37 Notice Issued		1	1
Insufficient Information to warrant further Investigation		2	2
Not Licensable Activity	3	5	8
Issued Advice	21		21
Issued Caution	22	15	37
Issued Warning	224	32	256
Formal Notice Issued to Applicant	33	5	38
Not proceeding with Section 39 complaint	3	3	6

Breakdown by Sector in relation to compliance with S.37(requirement to be licensed), S.29 (requirement to carry a licence) and S.30 (requirement to display an ID Badge)

Door Security (DSP Inspections)

D.S.P.	Quarter Ending 31/3/2010				Quarter Ending 30/6/2010			
Location	Venues with Security	S.37 %	S.29 %	S.30 %	Venues with Security	S.37 %	S.29 %	S.30 %
Dublin	21	88	80	73	40	92	89	73
Cork	3	78	78	11	-	-	-	-
Galway	9	89	100	85	-	-	-	-
All other Locations	64	90	76	56	62	85	84	61
	Quarter Ending 30/9/2010				Quarter Ending 31/12/2010			
Location	Venues with Security	S.37 %	S.29 %	S.30 %	Venues with Security	S.37 %	S.29 %	S.30 %
Dublin	24	86	61	61	29	96	96	73
Cork	-	-	-	-	21	92	90	75
Galway	8	100	100	100	11	92	86	100
All other Locations	26	91	89	76	52	86	90	76

Breakdown by Sector in relation to compliance with S.37(requirement to be licensed), S.29 (requirement to carry a licence) and S.30 (requirement to display an ID Badge)

SG Inspections

S.G.	Quarter Ending 31/3/2010				Quarter Ending 30/6/2010			
	Venues with Security	S.37 %	S.29 %	S.30 %	Venues with Security	S.37 %	S.29 %	S.30 %
Location								
Dublin	38	95	94	92	38	91	100	93
Cork	10	100	100	96	-	-	-	-
Galway	10	100	100	100	-	-	-	-
All other Locations	74	97	95	89	15	100	96	92
	Quarter Ending 30/9/2010				Quarter Ending 31/12/2010			
Location	Venues with Security	S.37 %	S.29 %	S.30 %	Venues with Security	S.37 %	S.29 %	S.30 %
Dublin	18	96	91	75	-	-	-	-
Cork	-	-	-	-	-	-	-	-
Galway	-	-	-	-	-	-	-	-
All other Locations	23	100	92	84	20	97	92	87

Action against Clients

The targeting of clients is a very important aspect of the enforcement work. The power to prosecute a client of an unlicensed security service provider has been one of the most effective tools in ensuring compliance with licensing requirements. There were a number of significant cases which demanded detailed investigative work on the contractor and its clients. In a number of cases each client was tracked to ensure that the client terminated the contract and moved the contract to a licensed contractor or in some cases the client took the security staff in house.

Client Cases completed by sector and reason for completion

Reason for Completion	DSP	SGM	SG	IA	CIT	Total
Post Inspection / Investigation Issues Finalised	20	3	8	45	1	77
Contractor used Covered by Exemption Order				4		4
Terminated Contract of Unlicensed Contractor	12		46	19		77
No Longer Operating	10		1	1		12
Use Licensed Contractor	52	2	23	51		128
Insufficient Information to warrant further Investigation	4		9	155		168
Use Section 23 Contractor				8		8
Not Licensable Activity	6		9	128		146*
Unlicensed Contractor Used				18		18
Section 39 - No Action taken against Licensee	1		3	2		6
Total						644

*Figure includes other sectors that were not licensable at time of investigation

Formal complaints against licensees

There was a substantial increase in the number of formal complaints against licensees in 2010, most of which were against individuals. Enforcement Division received 28 formal complaints, all of which were dealt with under Section 39 of the Private Security Services Act, 2004 and in accordance with the Private Security (Complaints Procedures) Regulations 2006. The number of cases finalised was 15 and the outcomes include: in 3 cases where no action was taken against the licensee; 12 cases did not proceed to a full investigation as the complainants did not wish to proceed further with the complaint.

Prosecutions

The Authority brought 8 cases to Court in 2010 and had 7 successful prosecutions. Other cases submitted in 2010 are awaiting legal advice and/or Court Hearing. Four cases have already being

listed for Court Hearing in January and February 2011. The Authority is preparing a number of other cases for prosecution which will come before the Courts during 2011.

In 2010, Fines totalling €58,500 and Costs of €23,672 were awarded in prosecution cases brought by the Authority.

The following is a summary of prosecution cases that were submitted and heard in 2010:

Table A: Summary of prosecution cases

	Total	SG	DSP	Alarm Installer	Security Guard (Mon. Centre)
Number of cases submitted for prosecution	20	6	7	6	1
No of cases that breached Section 37 of the Act (operated without a licence)	19	6	6	6	1
No of cases that breached Section 38 of the Act (engaged an unlicensed person)	1	0	1	0	0
No of prosecution cases heard in Court	8*	3	0	5	0
No of successful prosecutions (table B)	7	3	0	4	0
No of unsuccessful prosecutions (table C)	1	0	0	1	0

* 3 cases were submitted prior to 2010

Table B: List of companies successfully prosecuted by the PSA in 2010

No	Name	Address	Sector and section of Act breached	Date Prosecuted	Fined	Costs
1	GTR Security Ltd	80 Benbulbin Road Drimnagh Dublin 12	SG Sect 37	25/1/2010	€8,000	€5,000
2	Darren Kelly t/a Keltech Security Systems	86 Boyne Meadows Edenderry Co Offaly	Installer Sect 37	22/2/2010	€10,500 7x€1,500	€2,000 €2,658 re appeal
3	Des Power t/a Suirside Security Services	Treanaree Slieverue Co Kilkenny	SG Sect 37	7/5/2010	€1,500	€4,182
4	Anthony Scott t/a Swift Security & Communications	53 Port Road Letterkenny Co Donegal	Installer Sect 37	16/6/10	€750	€1,500
5	Midland Electrical Installations Ltd t/a Lara Fire & Security	Unit D11, M4 Interchange Park, Maynooth Road, Celbridge, Co Kildare	Installer Sect 37	12/7/10	No Fine imposed. Summonses struck out by Judge once Costs were paid.	€3,723
6	Brian Mullen t/a Centurian Security Services	18 Chapel Gate Naul Road Balbriggan Co Dublin	SG Sect 37	22/11/10	€37,500 (€2,500 for each of 15 offences)	€4,609
7	Liam Whoriskey t/a Whoriskey Security Systems	5 Oak Road Connell Drive Newbridge Co Kildare	Installer Sect 37	30/11/10	€250	No Costs

Sectors Breached: Security Guarding = 3; Installer = 4.

Private Security Authorities Liaison with other State Agencies

Enforcement Division has built a structure for liaison and consultation on issues with other State agencies in order to fulfil our mutual responsibilities. Work has been carried out in conjunction with and with the assistance of the Gardaí, Revenue Commissioners and the National Employment Rights Authority (NERA).

Liaison with the Gardaí has taken place on a number of levels. In relation to the licensing of the CIT sector the Gardaí offered advice in relation to specific issues. In relation to the DSP and SG sectors, they provided assistance with particular cases and on occasions accompanied the PSA Inspectors during night inspections.

During 2010, Enforcement Division has used the Memorandum of Understanding which has been put in place with the Revenue Commissioners to obtain information in relation to tax compliance of contractors. The PSA has requested information in 88 cases compared with 79 cases in 2009 and has supplied information on request by the Revenue Commissioners in 22 cases, down slightly on the 28 requests received from Revenue in 2009. This exchange of information has been a useful tool in making a full assessment of particular cases. Liaison with NERA continues on general issues.

Also during 2010, the PSA established a formal channel for accessing Land Registry details, and can now view details through the online service of the Property Registration Authority.

In March, the Licensing Division received a request from the Department of Social and Family Affairs for details of all individuals who were licensed. As an authorised user of the PPS Number the Authority is obliged to provide this information to the Department. The Department previously received this information back in 2008 when 1,680 licence holders were identified as claiming social welfare payments and savings in excess of over €1 million were made by the Department. Results from the 2010 list are expected during 2011.

Goal 4:

We will develop an efficient and innovative organisation with motivated and skilled staff supported by appropriate physical infrastructure and facilities.

Financial Planning

In line with Government policy the Authority is continuously striving to be self-financing despite the difficult economic climate. The high rate of individual applications together with a renewal rate of 60% for individuals has resulted in licence fee exceeding the PSA 2010 expenditure allocation. Income for 2010 is boosted as the majority of our contractor licences were due for renewal during the year. While the licence is for two years, under our existing accounting rules, all fee income is apportioned to the current year. Looking to the future it is unlikely that the excess of income will be maintained given the pressure on the industry from the wider economic difficulties.

By stringently monitoring our expenditure and we have come in within our current very tight budget allocation. The Authority actively pursues policies and implements procedures to ensure that the most cost efficient and economically advantageous structures are adhered to at all times.

Communications

Media

Our focus for 2010, as was similar to 2009, saw most of our communications being generated by articles on the National newspapers, trade magazines and electronic newsletter. In particular we ensured that provincial media were informed of our enforcement activities relating to their specific areas of the country. This has proved to be a useful tool in furthering the promotion of the work carried out by the Private Security Authority. It also resulted in a radio interview which was dealt with by the Chief Executive.

Telephones

Over the past two years the Authority has worked hard to improve the telephone service and the difficulties experienced in 2008 have now largely been eliminated. There continue to be some problems at certain peak periods during the year and further improvements to the telephone service are currently being investigated.

Email

A central part of this work is the use of email as the preferred means of communication. This is a more efficient way of dealing with queries as they can be made at any time and staff can respond during quieter periods in the day. In practical terms the Contractor Licensing Unit issued 2,356 items of post during 2010 and received over 4,000 postal items, phone calls and emails during the year. The individual licensing unit despatched 29,284 items of post to licence applicants in 2010. Reducing these costs will enable us to target resources to those who have a specific query and need assistance from our staff.

Scanning

The scanning system which was introduced earlier in the year further supports this work by capturing email addresses from individual application forms. Licensing Division commenced contacting applicants and licence holders in December and 2011 will see increased usage of email as we aim to reduce our postage volumes. The dedicated email address *licensing@psa.gov.ie* remains a popular means of contact for contractors and individuals with licensing queries and received over 5,100 messages during 2010.

Post

Considerable progress has already been achieved in reducing our postal costs. The drop in post is due to the increased use of alternative communication channels and the more efficient processing of applications which reduces the need to contact applicants. This drop is illustrated in the table below.

Individual Licensing Postal Volumes

Year	Postal Volumes
2007	62,401
2008	73,611
2009	38,472
2010	29,284

Website

Our website is a popular and effective means of communication for all our customers keeping them up to date with current information and publications. All application forms are available for download giving licensees immediate access to information.

Registers of licensees are also available on-line. The licensing tab on our website holds the latest licensing information and the page received 4,837 visits while over 5,000 application forms were downloaded from the website. The register of individual licence holders was the most popular page on the website with over 20,450 visits. In addition to the visits to the Registers, there were 673 contractor packs downloaded from the site and 871 visits to the list of exemptions to install intruder alarms.

Ezine

In 2010 we issued 5 newsletters to all our contractor licensees along with a number of interested parties. It is a simple and cost efficient means of communicating with all our stakeholders on all the workings of the Authority including developments in training and standards, licensing issues, enforcement activities and statistics and other relevant information. We are looking to expand the use of the ezine in the future when it is hoped a specific newsletter may be issued to all licensed individuals on our database.

Text messaging

The use of text messaging is a very important communication tool. It gives instant access to all individuals on our database and is proving to be very popular. In 2010 the licensing Division sent messages to those already licensed informing them that their license was due to expire and if they wished to renew their licence to request an application form by text using their mobile.

Staffing

The Authority is structured around three key operational divisions with responsibility for licensing, enforcement and the development of training and standards. In addition there is a small support unit which handles financial matters, media relations and general corporate matters. An organisation chart is at Appendix 1.

Our staff continue to be our greatest asset and we will be supportive of their efforts as they work through difficult times for the benefit of all our customers and the public at large. Congratulations to two staff members who successfully completed a Diploma course in Justice studies with the IPA .

Goal 5:

We will actively participate and pursue our role in the EU and at wider international level, working with other EU and International Private Security Regulators, to contribute to the formulation of policy in this area.

The experiences of other regulators are a key resource for the PSA in developing future policies and operational practices. On an ongoing basis, the Training and Standards division monitors developments with other European regulators, focusing in particular on those that are standards driven. It is our intention over time to build a comprehensive repository of this information.

A key method of maintaining such information is through ongoing contact between EU regulators. The Chief Executive lead an initial meeting of some private security regulators interested in sharing regulatory experiences. Information was exchanged on the method of regulation, the different standards required for licensing and the experiences of taking action against security providers who breach such regulations. The meeting also considered the experiences of regulators where the private security industry had engaged in the provision of security through public private partnerships. It is hoped to have further exchanges of the group although resourcing the exchange in the current economic climate is challenging for all EU regulators.

The Private Security Authority also had observer status on the Northern Ireland/UK/Security Industry Authority implementation board during the policy formulation for the implementation of licensing in Northern Ireland. Licensing based on the UK system was introduced in Northern Ireland for all sectors except door supervisor with effect from 1 December 2009. It was introduced for door supervisors with effect from 1 April 2010.

On a broad basis the Authority contribute to the formulation of EU policy through contributions provided to the Department of Justice and Law Reform. In 2010 this liaison focused on discussion on the cross-border transportation of Euro cash by road. The main issue for the Authority was to ensure that any proposals did not undermine the requirements for PSA Cash in Transit licensing.



Section 3:

Our Financial Report

Financial Statements
Private Security Authority
For the year ended 31 December 2010

PRIVATE SECURITY AUTHORITY

**FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2010**

CONTENTS	PAGE
Statement of Authority Members' Responsibilities	2
Statement on Internal Financial Control	3 - 4
Statement of Accounting Policies	5
Income and Expenditure Account	6
Balance Sheet	7
Cash Flow Statement	8
Notes to the Financial Statements	9 – 11


PRIVATE SECURITY AUTHORITY


STATEMENT OF AUTHORITY MEMBERS' RESPONSIBILITIES

Schedule 1 (4) of the Private Security Services Act 2004, requires the Authority to prepare financial statements in such form as may be approved by the Minister for Justice and Law Reform. In preparing the financial statements, the Authority is required to:

- Select appropriate accounting policies and apply them consistently.
- Make judgements and estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Authority will continue in operation.
- State where applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements.

The Authority is responsible for keeping proper books of account which disclose with reasonable accuracy at any time the financial position of the Authority and which enable it to ensure that the financial statements comply with Schedule 1 (4) of the Private Security Services Act 2004. The Authority is also responsible for safeguarding its assets and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Chief Executive: 

Chairperson: 

Date: 21 November 2011

Date: 21 November 2011

PRIVATE SECURITY AUTHORITY

STATEMENT ON INTERNAL FINANCIAL CONTROL

On behalf of the Private Security Authority, we hereby acknowledge our responsibility for ensuring that an appropriate system of internal financial control is in operation in the Authority.

We are satisfied that the systems, which the Authority has in place, are reasonable and appropriate for the Authority's circumstances having regard to its size, level of expenditure, staff resources and the nature of its operations. However, the systems do not, and cannot, provide absolute assurance against material error.

Following the publication of the Department of Finance new guidelines for Corporate Governance the Authority is preparing a new code of governance to reflect these requirements. The Authority currently uses the IPA published guide for Board members of State Bodies in Ireland for briefing its Board members on their role as a member of the board of a state body.

The Board of the Authority receives the Chief Executive Officer's report, which gives a detailed account of expenditure recorded on a monthly basis together with income. This is reviewed by the Board at every meeting.

The Authority takes the major strategic decisions and meets at regular intervals to monitor performance and plans. The executive management only act within the authority delegated to them by the Authority to give effect to the Authority's policy and decisions.


PRIVATE SECURITY AUTHORITY

STATEMENT ON INTERNAL FINANCIAL CONTROL

A detailed procedural manual has been prepared and put in place. Income is subject to overall reconciliation and where possible, staff duties are appropriately divided taking account of the risks involved and the limited number of staff. The following specific procedures are in place in order to provide effective financial control.

1. Formal procedures are in place for the purchase of all goods and services, for approval of invoices in respect of goods and services and authorisation of payment in respect of goods and services. Procedures in this regard have been strengthened from time to time and recommendations emerging from internal audits have been implemented.
2. Monthly accounts and budgets are prepared throughout the year. At each Board meeting, management accounts are reviewed by the Board of the Authority. The Authority operates a computerised accounting system, which is capable of providing a wide range of financial and accounting information.
3. Budgets are prepared in respect of each year and monthly statements of income and expenditure are prepared to facilitate comparison with budgeted figures.
4. The Authority's financial control procedures are subject to review by the Department of Justice and Law Reform internal audit division. The Department of Justice and Law Reform internal audit division completed an audit of the PSA in 2010 which provided positive assurance to the Accounting Officer and to the PSA as to the adequacy and effectiveness of the overall system of internal financial controls in place.
5. The risk management strategy has been implemented and monitored through a Risk Management Register. The Register is reviewed as a standing item at all Board meetings.
6. The Authority has an Audit Committee which reviews the work of internal audit and the management letter from the Comptroller and Auditor General and management response. It meets the Office of the Comptroller and Auditor General (in the absence of management, where necessary) to discuss the outcome of the external audit.

I confirm that the Board conducted a review of the effectiveness of the system of internal financial control in respect of the year ended 31 December 2010.

Chief Executive: 

Date: 21 November 2011

Chairperson: 

Date: 21 November 2011

PRIVATE SECURITY AUTHORITY

STATEMENT OF ACCOUNTING POLICIES

BASIS OF ACCOUNTING

The financial statements have been prepared under the accruals method of accounting, except where stated below, and in accordance with generally accepted accounting principles under the historical cost convention and in the form approved by the Minister for Justice and Law Reform. Reporting Standards, recommended by the recognised accountancy bodies, are adopted as they become operative.

INCOME

Grant income from the Department of Justice and Law Reform and licence fee income is reported on a cash received basis. While licences are issued for periods extending beyond 12 months, fee income is included in the year in which cash is received.

PAYROLL

Payroll is processed by the Department of Justice and Law Reform and recorded in the financial statements on a cash payments basis.

FIXED ASSETS AND DEPRECIATION

Fixed assets are shown at cost, or estimated market value, less accumulated depreciation.

Depreciation was calculated on the straight-line balance method at the following rates for the period:-


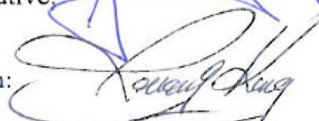
Furniture	10%
Office Equipment	20%
Computers	33.3%

PRIVATE SECURITY AUTHORITY

**INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED
31 DECEMBER 2010**

	Notes	2010 €	2009 €
INCOME			
Oireachtas Grant	1	2,152,506	2,391,427
Licence Fees	2	<u>2,739,903</u>	<u>1,768,004</u>
		4,892,409	4,159,431
Transfer from Capital Account	6	<u>13,003</u>	<u>77,767</u>
		4,905,412	4,237,198
EXPENDITURE			
Staff Costs	3	1,657,311	1,763,964
Administration	4	<u>546,624</u>	<u>679,584</u>
		<u>2,203,935</u>	<u>2,443,548</u>
Net Income		2,701,477	1,793,650
Contribution to Exchequer		<u>2,666,000</u>	<u>2,079,600</u>
Surplus/(Deficit) for the period		35,477	(285,950)
Surplus brought forward		71,957	357,907
Surplus at 31 December		<u>107,434</u>	<u>71,957</u>

The Statement of Accounting Policies and Notes 1 to 14 form an integral part of these financial statements

Chief Executive: 
 Chairperson: 

Date: 21 November 2011

Date: 21 November 2011

PRIVATE SECURITY AUTHORITY

BALANCE SHEET AS AT 31 DECEMBER 2010

	Notes	2010 €	2009 €
TANGIBLE ASSETS			
Fixed Assets	5	37,527	52,504
CURRENT ASSETS			
Debtors and Prepayments		13,996	38,163
Bank and Cash		128,012	54,789
Stock		<u>6,848</u>	<u>7,084</u>
		148,856	100,036
CURRENT LIABILITIES			
Creditors and Accruals		41,422	30,053
		41,422	<u>30,053</u>
NET CURRENT ASSETS		<u>107,434</u>	<u>69,983</u>
NET ASSETS		<u>144,961</u>	<u>122,487</u>
LONG TERM LIABILITIES			
Capital Account	6	37,527	50,530
Income and Expenditure Account		<u>107,434</u>	<u>71,957</u>
		<u>144,961</u>	<u>122,487</u>

The Statement of Accounting Policies and Notes 1 to 14 form an integral part of these financial statements

Chief Executive: 

Date: 21 November 2011

Chairperson: 

Date: 21 November 2011

PRIVATE SECURITY AUTHORITY

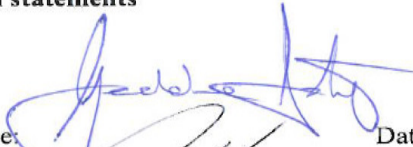

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2010

Reconciliation of operating surplus to net cash inflow/(outflow) from operating activities	2010	2009
	€	€
Operating surplus/(deficit) for period	35,477	(285,950)
Depreciation of Tangible Assets	15,612	90,524
Transfer from Capital Account	(13,003)	(77,767)
(Increase)/Decrease in Stock	236	(7,084)
(Increase)/Decrease in Debtors and Prepayments	24,167	(10,420)
(Decrease)/Increase in Creditors and Accruals	11,369	(11,878)
Net cash inflow/(outflow) from operating activities	73,858	(302,575)
Net Capital Expenditure		
Payments to acquire tangible fixed assets	(635)	(12,757)
Capital element of Lease payments	<u>0</u>	<u>(1,974)</u>
Increase/(decrease) in cash	73,223	(317,306)

RECONCILIATION OF NET CASHFLOW TO MOVEMENT IN NET (DEBT)/FUNDS

	2010	2009
	€	€
Net funds at 1 January	54,789	372,095
Net funds at 31 December	<u>128,012</u>	<u>54,789</u>
Increase/(decrease) in Cash	<u>73,223</u>	<u>(317,306)</u>

The Statement of Accounting Policies and Notes 1 to 14 form an integral part of these financial statements

Chief Executive:		Date:	21 November 2011
Chairperson:		Date:	21 November 2011

PRIVATE SECURITY AUTHORITY

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010

	2010 €	2009 €
1. OIREACTHAS GRANT		
Vote 19 – Justice and Law Reform	2,152,506	2,391,427
2. LICENCE FEES		
The licensing cycle is a two-year cycle with the majority of contractors falling due for renewal in year 1 and the majority of individuals falling due for renewal in year 2. Individual applicants are greater in number but give rise to less licence fee income. The Authority's fee income, therefore, fluctuates in line with the licensing cycle.		
3. STAFF COSTS		
Salaries and Wages	1,584,826	1,694,272
Travel and Subsistence	<u>72,485</u>	<u>69,692</u>
	1,657,311	1,763,964
The Authority employed 37 Staff at 31 December 2010		
4. ADMINISTRATION		
Office Expenses	64,974	116,893
Consultancy Services	70,037	462
Authority members' fees	58,140	64,183
Legal Expenses	168,841	213,532
Communications Costs	63,468	68,913
Training Costs	250	1,200
Licensing Costs	78,045	93,086
Advertising	2,360	2,248
Depreciation	15,612	90,524
Audit Fee	7,500	8,085
Other	5,149	8,274
Accountancy Fee	4,675	4,701
Repairs & Maintenance	7,573	7,483
	<u>546,624</u>	<u>679,584</u>

5. TANGIBLE FIXED ASSETS

	Furniture & Fittings €	Computers €	Office Equipment €	Total €
COST				
At 1 January	48,455	571,435	52,887	672,777
Additions	-	635	-	635
Disposals	-	-	-	-
At 31 December	48,455	572,070	52,887	673,412
ACCUMULATED DEPRECIATION				
At 1 January	17,481	562,485	40,307	620,273
Charge for period	4,845	4,907	5,860	15,612
Disposals	-	-	-	-
At 31 December	22,326	567,392	46,167	635,885
NET BOOK VALUE				
At 31 December	26,129	4,678	6,720	37,527
At 1 January	30,974	8,950	12,580	52,504

6. CAPITAL ACCOUNT

	2010 €	2009 €
Opening Balance	50,530	128,297
Fixed asset purchases	635	12,757
Amortisation	(13,638)	(90,524)
Transfer (to) Income and Expenditure a/c	<u>(13,003)</u>	<u>(77,767)</u>
Balance as at 31 December	37,527	50,530

7. PENSIONS

All of the Authority's staff have been seconded to it from the Department of Justice and Law Reform. Pension liabilities of such staff will be met out of Superannuation Vote 7 and no provision has been made in these Financial Statements in respect of these costs.

8. PRIVATE SECURITY APPEAL BOARD

The Private Security Appeal Board was set up to hear and determine appeals against decisions by the Authority. The Appeal Board is made up of three members and a Chairperson. The Appeal Board is appointed by the Government and is independent of the Authority. The costs incurred by the Board are met by the Department of Justice and Law Reform and are not reflected in the Authority's Financial Statements.

9. PENSION LEVY

Salary costs included in this Account are the gross costs to the Authority for the period. The Department of Justice and Law Reform pays salaries on behalf of the Authority. Pension Levy deductions, as per Section 2(3) of the Financial Emergency Measures in the Public Interest Act 2009 (No. 5 of 2009), are made by the Department and are retained as Appropriations-in-Aid for that Department. This amounted to €90,748 in 2010 (2009: €51,941).

10. AUTHORITY MEMBERS' INTERESTS

The Authority adopted procedures in accordance with guidelines issued by the Department of Finance in relation to the disclosure of interests by members and those procedures were adhered to in the year. There were no transactions in the year in relation to the Authority's activities in which members had any beneficial interest.

11. ACCOMMODATION NOTE

The Authority operates from accommodation at Davis Street, Tipperary Town which is provided free of charge by the Office of Public Works.

12. CHIEF EXECUTIVE REMUNERATION

The Chief Executive's Remuneration for 2010 was made up of an annual basic salary of €114,098 (2009: €123,536). In addition the Chief Executive received €10,924 in respect of Travel and Subsistence expenses in 2010. All expenses are vouched in accordance with Civil Service Travel and Subsistence rates. Pension entitlements do not extend beyond the standard entitlements in the public sector defined benefit superannuation scheme. No performance related payments were made in 2010.

13. DIRECTORS FEES

Fees of €58,140 were paid to Board Members in respect of 2010. Travel and Subsistence expenses of €3,799 were paid to Board Members in respect of 2010.

14. APPROVAL OF FINANCIAL STATEMENTS

These accounts were approved by the Authority on 21 November 2011.



Appendices

APPENDIX 1

Organisation Chart for the Private Security Authority at 31/12/2010

Geraldine Larkin Chief Executive Officer			
Corporate Affairs	Enforcement	Licensing	Training and Standards
<i>Corporate Services/ Public Relations/ Accommodation/ Administration/ Financials</i>	<i>Enforcement/ Complaints/ Investigations/ Prosecutions</i>	<i>Licensing of Individuals and Contractors</i>	<i>Research and Project Development for Training and Standards</i>
Siobhán Carew Josephine Crowe Breda Burke Norah Lonergan Kathleen McGlynn George O'Neill	John O' Dwyer Jim McGlynn Jerry Cotter Patricia Quirke Margaret Donovan Lynda O' Sullivan Kay McAuliffe Edward Gannon Joseph Reilly Damien Travers	Paul Scallan Pat Gooley Mary Davern Mary Rose Kinane Breda Ryan Ann Lonergan Liz Maher Sandra Quirke Kathleen Ryan Bernie Ryan Noreen Hogan Anne Breheny Nano Ryan Mary Ryan Maria Cagney Eilish McCormack	Seamus Burke Rosie Cunningham Jim O'Neill David McGuinness

APPENDIX 2

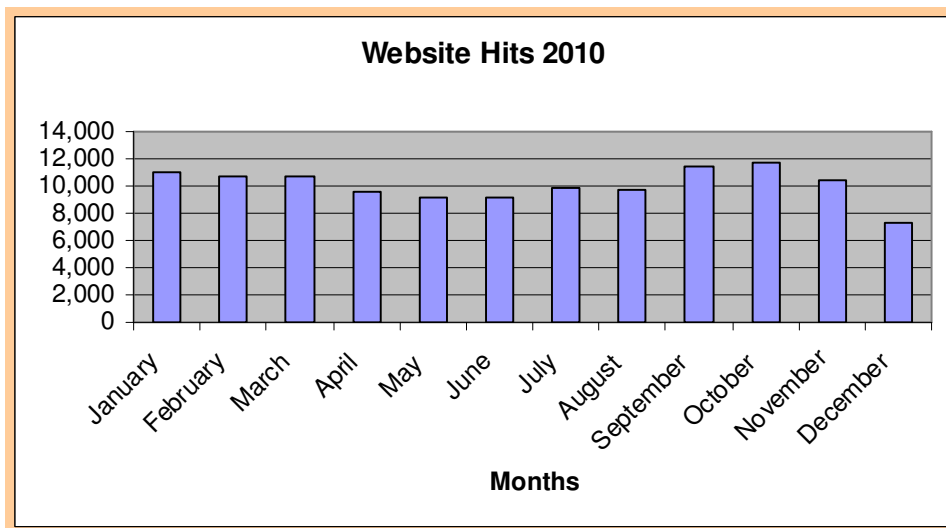
PSA Media Coverage/Activity

Press releases	23
National newspapers articles	32
Provincial newspapers articles	10
Trade magazine/journal articles	12
Radio interviews	1
Documentary	1
Newsletters	5
Presentations	3

APPENDIX 3

Website Statistics

January	10,999
February	10,659
March	10,645
April	9,593
May	9,093
June	9,192
July	9,838
August	9,785
September	11,402
October	11,669
November	10,417
December	7,309
Total	120,601



APPENDIX 4

Energy Report

Overview of Energy Usage in 2010

In 2010 the sources of the main usage of energy in the PSA were heating oil and electricity for lighting and other uses. The PSA moved into its current building in 2008 and the building in Davis Street, Tipperary has been designed with energy efficiency in mind. Light bulbs used are energy-saving bulbs and a modern efficient Building Management System (BMS) was constructed and installed prior to the PSA populating the building. This is evidenced by the C2 Energy rating which is above average for typical buildings of this type.

The PSA appointed an Energy Team in 2010 to provide energy savings as part of the “Optimising Power @ Work” initiative driven by the OPW in conjunction with Vector-FM.

In 2010 the PSA used 105 kWh/m² in respect of electricity and 104 kWh/m² in respect of fossil fuels. The PSA does not have the facility to avail of renewable fuels.

Actions Undertaken in 2010

As stated above, in 2010 the PSA appointed an Energy Team to provide energy savings as part of the “Optimising Power @ Work” initiative driven by the OPW in conjunction with Vector-FM. This team consists of the Energy Officer plus three other members of staff. The team first met in mid-2010 and undertook a number of initiatives to involve staff in saving energy throughout the building.

As the Energy Team was appointed in the latter half of 2010 it is difficult to see immediately the results of these initiatives, particularly as the winter of 2010/2011 was so severe. However the aim of the PSA is to reduce usage by double figures in percentage terms. This will be quite a challenge in light of the good energy rating and the energy-saving materials already used within the building.

In 2010 the Private Security Authority undertook a range of initiatives to improve our energy performance including:

- A poster campaign to alert staff to the energy benefits of switching off electrical appliances and equipment when not in use.
- Twice monthly meetings of the Energy Team to review progress and consider new approaches and initiatives.
- More proactive manipulation of the BMS to achieve efficiencies in energy usage.

Actions Planned for 2011

In 2011 the Private Security Authority intends to further improve our energy performance by undertaking the following initiatives:

- A comprehensive room-by-room, floor-by-floor survey of energy efficiency opportunities.
- A continuing and ongoing examination of building-wide initiatives to improve energy usage.
- Ongoing staff information campaigns to raise awareness of the benefits of becoming more energy efficient.



An tÚdarás Slándála Príobháidí
The Private Security Authority

DRÉACHT-TUARASCÁIL

BHLIANTÚIL 2010

CLÁR ÁBHAR

Réamhrá an Chathaoirligh

Réamhrá an Phríomhoifigigh Feidhmiúcháin

MÍR 1: CÉ SINN FÉIN AGUS CÉARD A DHÉANAIMID

Cé sinn féin?

Ár bhFeidhm

Ár Ráiteas Misin

MÍR 2: ÁR SPRIOCANNA

MÍR 3: ÁR DTUARASCÁIL AIRGEADAIS

AGUISÍNÍ

5. Cairt Eagraíochta
6. Gníomhaíocht Caidrimh Phoiblí
7. Staitisticí faoin Láithreán Gréasáin
8. Tuarascáil Fuinnimh



Réamhrá ag Ronan King, Cathaoirleach an Údaráis Slándála Príobháidí

Is deas liom Tuarascáil 2010 an Údaráis Slándála Príobháidí a chur i láthair. Blilain eile rathúil a bhí in 2010 don PSA ar fud na limistéar uile oibríúcháin dá gcuid.

In ainneoin deacrachtaí geilleagracha ar fud an tionscail, fuair an PSA an líon ab airde d'iarratais aonair ó bhí 2007 ann, an tráth a cuireadh tús le ceadúnú i dtosach. Rinneadh athdhearadh suntasach ar ár bpróiseáil ó shin i leith agus is féidir leis an PSA anois ceadúnais a eisiúint níos tapúla agus i bhfad níos lú acmhainní ag teastáil ná mar a sannadh don PSA i dtús báire.

B'ann do mhéadú suntasach ar rátaí comhlíonta acu siúd a oibríonn sa tionscal nuair a seoaldh cártaí aitheantais anuraidh mar aon lenár n-imscrúduithe leanúnacha ar an láthair. Is ionann comhlíonadh ceadúnú aonair agus 95% le haghaidh gardáil slándála agus 85% le haghaidh slándáil dorais. Tá sé seo i gcomparáid leis na figiúirí 92% agus 82%, faoi seach, ag deireadh 2009. Tugadh Cáipéis Cheanglas le haghaidh Suiteáil CCTV chun críche ina dtugtar treoir do cheadúnú suiteálaithe CCTV.

Ba bhliain dheacair 2010, i gcomhthráth, don PSA agus don tionscal araon. Amhail a tuairiscíodh anuraidh, is deacair go fóill na coinníollacha trádála le haghaidh an uile ghnóthais sa tionscal le brú leanúnach ar phraghsáil. I gcás an PSA, chuir acmhainní teoranta moill ar thabhairt isteach suiteálaithe CCTV agus foirne a oibríonn le haghaidh cuideachtaí Airgid faoi Bhealach go dtí 2011. Ba chinneadh dian seo ach glacadh é d'fhonn ár gcroícheadúnú reatha a chosaint agus lena chinntiú go raibh againn cumas leordhóthanach le monatóireacht a dhéanamh ar chomhlíonadh caighdeán i limistéir a bhí ceadúnaithe cheana féin.

Bunaithe ar mholtaí an PSA, chuimsigh an tAire líon leasuithe le hoibríochtaí an PSA a fheabhsú i mBille Forálacha Ilghnéitheacha 2010. Tabharfaidh an Bille seo, nuair a achtófar é, don PSA níos mó solúbthachta in úsáid acmhainní. Ina theannta sin, éascóidh sé tabhairt chun críche shainchúram reachtúil an PSA trí rialú limistéir eile an tionscail.

Bhí an tabhairt chun críche seo de cheadúnú ina príomhghné a chur tiomáint faoi athbhreithniú ar an gcéad ráiteas straitéise den Údarás agus faoi réiteach straitéise nua le haghaidh na tréimhse 2011 go dtí 2013. Cuirfidh an straitéis nua seo leis an seanrath agus caighdeán a ardú níos mó sa tionscal sna blianta amach romhainn ar mhaithe le cliaint an tionscail agus leis an bpobal mór araon.

Tugann caighdeán fheabhsaithe an tsoláthair sheirbhíse an deis, amhail a tharla go hidirnáisiúnta, don tionscal slándála príobháidí glacadh le breis freagrachtaí lasmuigh den sainchúram traidisiúnta slándála. Le linn trátha ina bhfuil buiséid laghdaitheacha san uile earnáil, d'fhéadfadh an tionscal, ag oibriú de réir na gcaighdeán is airde, réiteach éifeachtach ó thaobh costais de a thairiscint i limistéir, gníomh a rachadh i ngleic le riachtanais na hearnála poiblí agus príobháidí araon le haghaidh soláthar méadaithe slándála agus sábháilteachta.

Lean an tÚdarás ag baint tairbhe as cúnamh comhgleacaithe eile reachtúla, go háirithe an Garda Síochána agus na Coimisinéirí Ioncaim. Leanann na comhoibrithe seo ar aghaidh agus feidhm lárnach á himirt acu inár bhfeidhmeanna laethúla monatóireachta agus forfheidhmithe.

Ba mhaith liom, arís eile, an méid mór a chur an Bord agus ár bhFoireann Fheidhmeannach, faoi stiúir ár CEO, Geraldine Larkin, leis an méid a bhain an PSA amach le linn 2010 a aithint.



Réamhrá ag Geraldine Larkin, an Príomhoifigeach Feidhmiúcháin

Is deas liom Tuarascáil Bhliantúil 2010 an Údaráis Slándála Príobháidí a chur i láthair. Ba bhliain eile ghnóthach a bhí in 2010 don Údarás agus iarratais mhéadaithe aonair á mbainistiú acu, mar aon le líon ar a raibh borradh ag teacht d'ionchúisimh agus ag oibriú faoi bhrúnna leanúnacha buiséadacha i gcomhthráth.

Fuair an PSA, in 2010, breis agus 13,000 iarratas aonair – 6,171 iarratas nua agus 7,544 athnuachan. Léiríonn an ráta athnuachana seo 60% de na ceadúnais bhunúla le linn chéad bhabhta an cheadúnaithe in 2008. I gcodarsnacht leis an gcéad bhabhta de cheadúnú, níl go leor díobh siúd a chuireann isteach ar cheadúnais den chéad uair ag oibriú go fóill sa tionscal. Léirítear seo trí láimhdeachas a laghdú laistigh den tionscal mar aon le laghdú 10% lena mbaineann ar sholáthar foirne laistigh de chonraitheoirí ceadúnaithe. Mar aitheantas den chás deacair margaidh ina bhfuil an uile chonraitheoir agus go háirithe, oibreoirí beaga, thug an PSA isteach socrú suiteála dóibh siúd ag a bhfuil láimhdeachas níos lú ná €150,000 sa bhliain.

Baineadh amach garspíoc shuntasach in 2010 nuair a eisíodh na chéad cheadúnais conraitheora um Airgead faoi Bhealach. Léiríonn seo buaic infheistíochta suntasaí agus uasghrádaithe ag soláthraithe um airgead faoi bhealach lena gcuid seirbhísi a ardú chuig caighdeán an PSA. Thug an PSA an cháipéis Cheanglas le haghaidh suiteáil CCTV chun críche mar chuid den réiteach le haghaidh cheadúnú na seirbhíse áirithe slándála sin.

Leanann monatóireacht ar siúl ar an uile cheadúnas PSA agus cúlghaireadh ceadúnas 22 conraitheoir. As iad seo, cúlghaireadh 19 gcinn de bharr gur teipeadh orthu na caighdeáin cheadúnaithe a choinneáil. Ní furasta don PSA ceadúnas soláthraí a chúlghairm agus bíonn orthu dul i gcomhairle le creatlach chomhairlí agus bhealaí ar dtús le cur ar chumas an

chonraitheora an sárú a chur ina cheart. Ar an iomlán, chuir an PSA tús le 73 gníomh den sórt sin i leith conraitheoirí mar aon le breis agus 300 i leith daoine.

Rinneadh imscrúdú ar breis agus 850 ionad le seiceáil a dhéanamh ar cheadúnú aonair agus ar chaitheamh an tsuaitheantais aitheantais. Tá feabhas suntasach tagtha ar chomhlíonadh ceadúnú aonair agus is ionann seo agus 95% le haghaidh gardáil slándála agus 85% le haghaidh slándáil dorais. In ainneoin na leibhéal seo de chomhlíonadh, is ann go fóill do shaincheist le caitheamh an tsuaitheantais aitheantais – caitheann 89% den fhoireann ghardála agus 69% den fhoireann dorais an suaitheantas. Níl na leibhéil seo inghlactha agus cuireadh tús le clár ath-imscrúduithe ina ndéanfar sprioc d'ionaid neamhchomhlíontacha agus cuirfear ceadúnais iad siúd a aimsítear a sháraíonn an reachtaíocht ar fionraí nó déanfar iad a ionchúiseamh.

Baineann ríthábhacht le caitheamh an tsuaitheantais aitheantais le muinín an phobail a ardú sa tionscal, a fhad agus atá ceadúnas ag an bhfoireann. Ina theannta sin, cuireann an suaitheantas pointe tagartha ar fáil le haghaidh gearáin sa chás gurb ann do shaincheist leis an tslándáil a cuireadh ar fáil. B'ann do mhéadú in 2010 ar an líon gearáin fhoirmiúla a fuair an PSA, ach i dtromlach na gcásanna, dhiúltaigh an gearánaí a bheith aitheanta agus níor ghabh an gearán ar aghaidh níos faide. Díreoidh an PSA níos mó air seo in 2011.

D'ainneoin an mhéid seo, b'ann do líon imscrúduithe suntasacha faoinar thug an PSA ar a ngluaiseacht féin agus is ann do shampla de na cásanna seo sa Tuarascáil Forfheidhmithe. I measc na gcásanna tá cásanna ina gcinntítear go bhfuil ceann de na fostóirí is mó gardála 100% comhlíontach leis na ceanglais cheadúnaithe, trí chomhoibriú leis an nGarda Síochána agus ceadúnas duine a chur ar fionraí ag a bhfuil ceadúnas slándála dorais a cúisíodh le cionta éagsúla; ionchúisimh éagsúla i leith suiteálaithe neamhcheadúnaithe aláirim i ndiaidh faisnéis a fháil ó fhoinsí tionscail faoi ghníomhaíocht neamhcheadúnaithe. Áirítear le hathbhreithniú cáis na bliana seo, freisin, cuntas ar an idirghníomhú le leachtaitheoir a ceapadh le cuideachta cheadúnaithe gardála slándála. Sa chás seo, d'fhéach an tÚdarás lena dheimhniú gurbh ann do leachtú dlisteanach na cuideachta agus freisin gur aistríodh na conarthaí ina dhiaidh sin chuig soláthraithe cheadúnaithe slándála.

Ar bhonn oibriúcháin, ba mhian liom an comhoibriú agus an tacaíocht a aithint a fuairamar ón nGarda Síochána le linn gníomhaíochtaí laethúla ár gcuid iniúchóirí agus na háiseanna a chuir

Oifig Grinnfhiosrúcháin an Gharda Síochána ar fáil trí iarratasóirí ar cheadúnais a ghrinnfhiosrú. Ar an gcuma chéanna, ba mhian liom an cúnamh a aithint a thug na Coimisinéirí Ioncaim dúinn trí oibriú an Mheabhráin Tuisceana atá ann eadrainn. Sa mhullach air sin, ba mhaith liom an tacaíocht a aithint a thug an tAire Dlí agus Cirt agus Athchóirithe Dlí agus foireann na Roinne, ag a bhfuil feidhm lárnach i gcinntiú go bhfuil an chreatlach riachtanach reachtúil i bhfeidhm a bheidh mar bhonn agus taca le rialú.

Ar deireadh thair, ba mhian liom iarrachtaí leanúnacha fhoireann an PSA a aithint mar aon lena nuálaíocht leanúnach i rialú atá éifeachtach ó thaobh costais de a sholáthar don tionscal. I ngeall ar a gcuid iarrachtaí, tugadh isteach scanadh Aithint Optúil Carachtar ('Optical Character Recognition') le haghaidh an uile fheidhmchláir ceadúnais aonair, gníomh a chumasaigh athnuachan 2007/2008 a dhéanamh leis an tríú cuid d'fhoireann a bhí ag teastáil le linn na tústreimhse sin. Ina theannta sin, laghdaigh faisnéis faoi athnuachan chuig ceadúnaithe ár gcuid costais riaracháin de mhéid suntasach agus sholáthair sé seirbhís níos tapúla chucu siúd atá ar tí a gceadúnas a athnuachan.

Amhail is gnách, gabhaim mo bhuíochas le Bord an PSA agus go háirithe don Chathaoirleach, an tUasal Ronan King as ucht a bhrí agus a thiomantais leanúnaigh do chinntiú go soláthraíonn an PSA rialú éifeachtach agus cost-éifeachtúil don tionscadal agus don saoránach araon.



MÍR 1:

Cé Sinn Féin agus Céard a Dhéanaimid?

CÉ SINN FÉIN?

Is iad an tÚdarás Slándála Príobháidí (PSA), a bunaíodh de bhun an Achta um Sheirbhísí Slándála Príobháidí, 2004, an comhlacht reachtúil atá freagrach as ceadúnú agus as rialú an tionscail slándála príobháidí in Éirinn. Tá ceanncheathrú an PSA bunaithe i mBaile Thiobraid Árann, agus tá acu Foireann Forfheidhmithe atá lonnaithe ar fud na hÉireann.

Tá an tÚdarás neamhspleách i bhfeidhmiú a gcuid feidhmeanna. Is éard atá ar Bhord an Údaráis, ar a bhfuil an tUasal Ronan King ina Chathaoirleach, ionadaithe den lucht dlí, fostóirí agus fostaithe slándála príobháidí, an Garda Síochána agus ranna agus gníomhaireachtaí cuí rialtais.

Sainaitnítear sa reachtaíocht a bhunaíonn an PSA 8 n-earnáil fhairsinge de sholáthar slándála ar a bhfuil rialú le déanamh. Is amhlaidh a leanas iad na hearnálacha seo:

- Maoirseoir Dorais
- Soláthraí nó Suiteálaí Trealamh Slándála
- Imscrúdaitheoir Príobháideach
- Sainchomhairleoir Slándála
- Garda Slándála
- Soláthraí Foirmeacha Cosanta Iompair (CIT)
- Saineolaí Glasála
- Soláthraí nó Suiteálaí Taisceadán

Bord an Údaráis Slándála Príobháidí

An tUasal Ronan King (Cathaoirleach)

An tUasal Kevin McMahon, Ionadaí Fostaí

An tUasal Ann Reid, Ionadaí Fostaí

An tUasal Bill Brown, Ionadaí Fostóra

An tUasal Martin Stairs, Ionadaí Fostóra

An tUasal Ronan Maguire, Ionadaí Dlí

An tUasal Michael O'Keeffe, Ionadaí an Aire

An tUasal Eimear Fisher, an Roinn Dlí agus Cirt, Comhionannais agus Athchóirithe Dlí *

An tUasal Nano Ryan, Ionadaí Foirne

Coimisinéir Cúnta Derek Byrne

An tUasal Margaret Lovatt, Ionadaí d'Fhás ***

An tUasal Oonagh McPhillips, an Roinn Dlí agus Cirt, Comhionannais agus Athchóirithe Dlí **

*** Arna (h)éirí as an mBord i Márta 2010**

**** Arna c(h)eapadh chuig an mBord i Márta 2010**

***** Arna (h)éirí as an mBord i Nollaig 2010**

ÁR BHFEIDHM

Is í ár gcroífheidhm a chinntiú gur ionstraim bheo is ea ceadúnas an PSA agus lena chruthú, ní hamháin, gur baineadh amach na caighdeáin ceadúnaithe ach go bhfuil siad á gcoimeád de shíor ag na ceadúnaithe.

- Daoine a chuireann seirbhísí slándála príobháidí a rialú agus a mhaoirsiú agus caighdeáin sholáthar na seirbhísí sin a choimeád agus a fheabhsú.
- Ceadúnais a dheonú agus a athnuachan.
- Cártaí aitheantais a eisiúint do cheadúnaithe.
- Ceadúnais a chur ar fionraí agus a aisghairm.
- Clár ceadúnaithe a bhunú agus a choimeád.
- Caighdeáin ar cheart cloí leo i soláthar seirbhísí slándála príobháidí a shonrú.
- Cáilíochtaí nó riachtanais a shonrú le haghaidh deonú ceadúnas.
- Tabhairt faoi nó coimisiúnú tionscadal agus gníomhaíochtaí taighde a theastaíonn le haghaidh phleanáil, fhorbairt agus sholáthar na seirbhísí sin.
- Seirbhísí slándála atá á gcur ar fáil ag aon duine a imscrúdú.
- Córas imscrúdaithe agus breithnithe gearán a bhunú agus a riaradh.
- Monatóireacht a dhéanamh ar sholáthar na seirbhísí slándála príobháidí go ginearálta.
- Dul i dteagmháil le ceadúnaithe.
- Comhairle a chur ar an Aire Dlí agus Cirt, Comhionannais agus Athchóirithe Dlí maidir leis na feidhmeanna thuas agus leis an Aire a choimeád ar an eolas faoi fhorbairtí a chabhródh maidir le beartais a fhorbairt.

ÁR RÁITEAS MISIN

Tá sé de chuspóir ag an Údarás an rialachán reachtúil agus na cumhachtaí forfheidhmithe a úsáid dá dtugtar le hathrú dearfach, bunúsach sa tionscal slándála príobháidí a thabhairt isteach.

- Is é ár gcuuspóir muinín an chustaiméara agus an phobail a mhúscailt sa tionscal ilghnéitheach agus iltaobhach slándála.
- Tá sé seo á dhéanamh againn trí thabhairt isteach, rialú agus bainistíocht córas ceadúnaithe atá tiománta ag caighdeáin chuimsitheacha le haghaidh an uile dhuine agus cuideachta ag a raibh baint le seirbhísí slándála a chur ar fáil.
- Tá sé d'aidhm againn tabhairt faoinár gcuid dualgas ar bhealach atá íogair i leith riachtanais an mhargaidh agus trí oibriú leis an tionscal slándála.



MÍR 2:

Ár Spriocanna

ÁR SPRIOCANNA

Tugtar faoi Ráiteas Misin an Údaráis Slándála Príobháidí trí chúig phríomhchuspóir a leagtar amach inár gcéad Ráiteas Straitéise. Go hacomhair, is amhlaidh a leanas na spriocanna:

Sprioc 1: Bunathróimid oibriú an tionscail Slándála Príobháidí chun feabhais trí chóras cuimsitheach ceadúnaithe le muinín an uile pháirtí leasmhair a mhéadú.

Sprioc 2: Cuirfimid tiomáint faoi bhunathrú chun feabhais an tionscail trí leas a bhaint as creatlach chaighdeán le haghaidh solathraithe slándála príobháidí agus cáilíochtaí le haghaidh daoine a oibríonn do na soláthraithe sin.

Sprioc 3: Déanfaimid monatóireacht ar bhunathrú chun feabhais agus ar rialú an tionscail trí imscrúdú, forfheidhmiú, ionchúiseamh agus córas rialaithe cáilíochta.

Sprioc 4: Déanfaimid eagraíocht éifeachtach agus nuálach a fhorbairt le foireann oilte lena dtacaítear ag bonneagar cuí fisiceach agus ag áiseanna cuí.

Sprioc 5: Glacfaimid páirt ghníomhach inár bhfeidhm san AE agus coinneoidimid leis ar leibhéal idirnáisiúnta níos fairsinge le Rialtóirí eile Idirnáisiúnta Slándála Príobháidí, le cur le foirmiú beartais sa limistéar seo.

Spríoc 1:

Bunathróimid oibriú an tionscail Slándála Príobháidí chun feabhais trí chóras cuimsitheach ceadúnaithe le muinín an uile pháirtí leasmhair a mhéadú.

Athbhreithniú

Déantar aschuir na sprice a fhíorú sna ceadúnais a eisíonn an tÚdarás. Bliain eile ríthábhachtach a bhí in 2010 inar baineadh amach líon príomh-gharspíocanna le linn na 12 mhí seo caite.

- Lean na chéad cheadúnais aonair athnuachana in Eanáir eisiúint na gcéad cheadúnas conraitheora um Airgead faoi Bhealach in Aibreán.
- I Lúnasa, bhain an líon iarratas a fuarthas ó tosaíodh ceadúnú 50,000 amach.
- Cuireadh i dtaifead sa bhliain an dara céim d'athnuachan le haghaidh na gconraitheoirí sin a rinneadh a ceadúnú i dtús in 2006.
- Lean ceadúnú conraitheora ar aghaidh in 2010 agus 477 iarratas athnuachana agus iarratas céaduaire le haghaidh 546 earnáil. Is ionann agus 2,335 iarratas líon iomlán na n-iarratas a fuarthas ó tugadh isteach ceadúnú in 2006.
- Fuarthas 13,715 iarratas aonair le linn na bliana ar an iomlán – 6,171 iarratas nua agus 7,544 iarratas athnuachana. Eisíodh breis agus 16,400 ceadúnas aonair agus cárta aitheantais in 2010, arb ionann seo agus nach mór dhá uair an lín a eisíodh in 2009.
- B'ionann iomlán na dtáillí ceadúnaithe sa bhliain agus €2,827,464, an tsuim ab airde ar a bhfuil taifead. Bhain €1,454,000 le ceadúnú conraitheora agus bhain €1,373,464 le ceadúnú aonair.

Freagrachtaí Ginearálta

Eisíonn an tÚdarás dhá shaghas ceadúnais agus tá an dá cheann bailí ar feadh dhá bhliain. Teastaíonn Ceadúnais Conraitheora ó chuideachtaí, ó chomhpháirtíochtaí agus ó thrádálaithe aonair a chuireann seirbhísí slándála ar fáil i bPoblacht na hÉireann. Teastaíonn Ceadúnais aonair uathu siúd a oibríonn san earnáil slándála laistigh den stát bíodh siad fostaithe ag conraitheoirí ceadúnaithe nó go díreach ag gnólacht mar phearsanra intí slándála.

Ceadúnú – Conraitheoirí

Fuarthas 477 iarratas conraitheora le linn na bliana ar an iomlán – 119 iarratas céaduaire agus 358 iarratas athnuachana. Is ionann agus 2,335 líon iomlán na n-iarratas a fuarthas ó tugadh isteach ceadúnú conraitheora in 2006.

Iarratais Chéaduaire Conraitheora de réir Earnála in 2010

Earnáil	Iarratais a Fuarthas
Maoirseoir Dorais	16
Garda Slándála (Statach)	37
Garda Slándála (Monatóireacht)	6
Suiteálaí (Aláirim Ionraidh)	75
Airgead faoi Bhealach	0
Iomlán	134

**Is féidir le Conraitheoirí cur isteach ar bhreis agus earnáil am*

Rinneadh 46 (10%) de na hiarratais iomlána a dhiúltú ar fháil dóibh amhail bheith neamhbhailí de bharr nár cuireadh isteach leo an cháipéisíocht uile a theastaigh. Rinneadh 34 de na hiarratais seo a athchur isteach amhail iarratais bhailí agus fágann sé sin 12 chás arna ndiúltú ag deireadh na bliana. Rinneadh 12 iarratas bhreise a dhiúltú i ndiaidh gur theip orthu na riachtanais ceadúnaithe a bhaint amach.

Stádas na nIarratas ar Cheadúnas Conraitheora a Fuarthas amhail an 31 Nollaig 2010³

STÁDAS AN IARRATAIS	MAOIRSEOI R DORAIS	GARDA SLÁNDALA (MONATÓIREACHT)	GARDA SLÁNDALA (STATACH)	SUITEÁLAI (ALÁRAIM IONRAIDH)	AIRGEAD FAOI BHEALACH	GACH EARNÁIL
Ceadúnas arna Eisiúint	71	29	239	494	23	856
Arna Chealú	15	1	41	20	0	77
Arna Chúlghairm	5	0	17	17	0	39
Arna Chur ar Fionraí	0	0	0	0	0	0
Arna Dhiúltú	11	1	39	77	4	132
Arna Eitiú	15	5	25	24	0	69
Arna Aistarraingt	9	1	16	31	0	57
Neamhiomlán	5	1	14	54	6	80
Iomlán a Fuarthas	131	38	391	717	33	1,310

Rinneadh na chéad cheadúnais um Airgead faoi Bhealach (CIT) a eisiúint in Aibreán agus faoi dheireadh na bliana fuair 8 gconraitheoir ceadúnais le hoibriú i 23 earnáil CIT. Rinneadh iarratas amháin a dhiúltú agus tá iarratais 4 chonraitheoirí á bpróiseáil faoi láthair (áirítear leis seo 3 chonraitheoir atá ceadúnaithe cheana in earnálacha eile CIT).

³ Tagraíonn an líon iarratas agus ceadúnas d'iarratais a fuarthas nó do cheadúnais a eisíodh de réir conraitheora agus earnála. Má chuir conraitheoirí isteach ar bhreis agus earnáil amháin nó má eisíodh dóibh ceadúnas le haghaidh breis agus earnáil amháin, déantar iad a chomhaireamh breis agus uair amháin. Ní áirítear leis seo sonraí faoi cheadúnais a d'éag.

Tagraíonn 'Ceadúnas Arna Chealú' do chonraitheoirí a stop ag trádáil agus a ndearnadh a gceadúnas a chealú. Tagraíonn 'Ceadúnas Arna Chúlghairm' do cheadúnaithe ar theip orthu na rialacháin ceadúnaithe a chomhlíonadh agus a ndearnadh a gceadúnas a chúlghairm.

Comparáid idir Líon na gCeadúnas a Eisíodh le haghaidh gach earnála ag deireadh gach bliana ó 2006 i leith

	MAOIRSEOIR DORAIS	GARDA SLÁNDÁLA (MONATÓIR EACHT)	GARDA SLÁNDÁLA (STATACH)	SUITEÁL AÍ (ALÁRAIM IONRAIDH)	AIRGEAD FAOI BHEALACH	GACH EARNÁIL
Nollaig 2006	45	15	251	282	0	593
Nollaig 2007	53	19	278	490	0	840
Nollaig 2008	56	22	254	501	0	833
Nollaig 2009	71	26	263	491	0	851
Nollaig 2010	71	29	239	494	23	856

Cuirtear miondealú ar fáil sa tábla a leanas ar stádas dlí na gconraitheoirí amhail 2010.

Stádas Dlí na gConraitheoirí Ceadúnaithe amhail an 31 Nollaig 2010

Earnáil	Cuideachta	Trádálaí Aonair	Comhpháirtíocht
Maoirseoir Dorais	53	10	4
Garda Slándála (Statach)	184	46	4
Garda Slándála (Monatóireacht)	29	0	0
Suiteálaí (Aláraim Ionraidh)	291	180	16
Airgead faoi Bhealach	23	0	0
Iomlán	580	236	24

Athrú ar chonraitheoirí ceadúnaithe in 2010

D'éag ceadúnais 437 conraitheoir le linn na bliana, lenar áiríodh 385 conraitheoir ag a raibh a gceadúnas á athnuachan don dara huair. Theip ar 92 (21%) díobh seo a gceadúnas a athnuachan faoi dheireadh 2010, i gcomparáid le 31% in 2009.

D'fhéadfadh roinnt cúiseanna bheith le mainneachtain ceadúnas a athnuachan, lena n-áirítear comhdhlúthú sa tionscal, athrú ar stádas dlí (mar shampla, aistriú ó thrádálaí aonair chuig cuideachta theoranta) nó dúnadh gnólachta. Sa chás nár dheimhnigh an tÚdarás an chúis leis an neamh-athnuachan, cuirtear an cás faoi bhráid na Foirne Forfheidhmithe lena chinntiú nach bhfuil an conraitheoir ag leanúint leis an trádáil.

Miondealú na gConraitheoirí ar theip orthu a gceadúnas a athnuachan in 2010 de réir earnála

	MAOIRSEOIR DORAIS	GARDA SLÁNDÁLA (MONATÓIRE ACHT)	GARDA SLÁNDÁLA (STATACH)	SUITEÁLÁÍ (ALÁRAIM IONRAIDH)	AIRGEAD FAOI BHEALACH	GACH EARNÁIL AR AN IOMLÁN
An Líon Neamh-athnuachana	12	3	35	51	0	101
CÚISEANNA LE NEAMH-ATHNUACHAN						
Tionscal Comhdhlúthú	4	2	12	2	0	20
Cuireadh deireadh le Trádáil	5	0	15	23	0	43
Aonán Nua	0	1	1	4	0	6
Faoi Imscrúdú	3	0	7	22	0	32
IOMLÁN	12	3	35	51	0	101

Is amhail 26% an méid ceadúnas a rinneadh a athnuachan i ndiaidh an dáta éagtha, anuas ó 41% in 2009. Cruthaíonn athnuachan dhéanach breis éilimh ar acmhainní na Roinne. Tá bealaí á bhfiosrú ag an Roinn faoi láthair chun an ráta athnuachana déanaí a laghdú níos mó in 2011.

Cúlghairmeacha agus Fionraí

Amhail ionstraim bheo is ea ceadúnas, dar leis an Údarás, agus is gné thábhachtach de cheadúnú monatóireacht an chonraitheora le linn an cheadúnais dhá bhliain. Déanann an Roinn Ceadúnaithe athbhreithniú ar chomhlíonadh stádas na gconraitheoirí le linn shaolré an cheadúnais. Is féidir ceadúnas a chur ar fionraí nó a chúlghairm bheith mar thoradh ar mhainneachtain na ceanglais ceadúnaithe a chomhlíonadh. Ní furasta a ghlacann an tÚdarás leis an gcinneadh chun ceadúnas a chúlghairm nó a chur ar fionraí agus bíonn ar an Údarás tabhairt faoi phróiseas fadálach ina ndéantar teagmháil leis an gconraitheoir sula mbaintear an chéim seo amach.

Rinneadh 22 ceadúnas conraitheora a chúlghairm i mbliana, agus cuireadh 3 ceadúnas conraitheora ar fionraí le haghaidh tréimhse. Anuas air sin, eisíodh 5 fhógra um lomardú do chonraitheoirí nuair a eisíodh a gceadúnais le linn 2010. Déantar sonraí faoin uile chúlghairm a fhoilsiú ar ár láithreán gréasáin.

Anailís ar Cheadúnais Conraitheora a Cúlghaireadh in 2010

Earnáil	Saincheist maidir le Caighdeán	Imréiteach Cánach	Eile
Maoirseoir Dorais	1	0	2
Garda Slándála (Statach)	5	1	2
Garda Slándála (Monatóireacht)	0	0	1
Suiteálaí (Aláram Ionraidh)	13	0	0
Airgead faoi Bhealach	0	0	0
Iomlán*	19	1	5

**Is féidir le Conraitheoirí ceadúnas a choimeád le haghaidh breis agus earnáil amháin*

Fostaíocht agus Láimhdeachas

Ag deireadh 2010, b'ann do 757 conraitheoir ag a raibh ceadúnas le seirbhísí slándála a sholáthar i 5 earnáil. Is ionann fostaíocht ag na conraitheoirí seo agus breis agus 20,300 (2009: 22,499) agus sáraíonn an láimhdeachas comhcheangailte amhail a nochtar i bhfoirmeacha iarratais 573 milliún (2009: €656 milliún). Léiríonn na figiúirí íslíú ar láimhdeachas agus ar fhostaíocht araon agus

léiríonn seo an tionchar geilleagrach atá ar an tionscal slándála amhail a thairfeadtar in iarratais a fuarthas le linn na bliana.

Fostaíocht agus Láimhdeachas de réir Earnála le haghaidh Conraitheoirí Ceadúnaithe

Earnáil	Láimhdeachas (€)	Líon na bhFostaithe
Maoirseoir Dorais	14,470,000	1,651
Garda Slándála (Statach)	306,958,000	15,473
Garda Slándála (Monatóireacht)	30,074,000	371
Suiteálaí (Aláirim Ionraidh)	155,052,000	2,037
Airgead faoi Bhealach	66,239,000	820
Iomlán	572,793,000	20,352

Bunaithe ar shonraí a sholáthraítear i bhFoirmeacha Iarratais

Achomhairc

Fuair an Bord Achomharc um Shlándáil Phríobháideach 7 n-achomharc i leith cinnidh a ghlac an tÚdarás in 2010. B'ionann agus 39 líon iomlán na n-achomharc conraitheora a fuarthas go nuige seo. Bhain 3 cinn de na hachomhairc le cinntí chun an t-iarratas a dhiúltú, bhain 3 cinn díobh leis an gceadúnas a chúlghairm agus bhain ceann amháin le ceadúnas a chur ar fionraí.

Stádas na nAchomharc Conraitheora de réir Earnála amhail an 31 Nollaig 2010

Earnáil	Achomhairc arna gCur Isteach	Arna Sheasamh leis an gCinneadh	Cinneadh arna Chealú	Cinneadh ar Feitheamh
Maoirseoir Dorais	4	3	1	0
Garda Slándála (Statach)	14	8	6	0
Garda Slándála (Monatóireacht)	0	0	0	0
Suiteálaí (Aláram Ionraidh)	25	12	12	1
Iomlán*	43	23	19	1

*Baineann ceithre achomharc le hiarratais in dhá earnáil. B'ionann an líon iomlán agus 39.

Bhí éisteacht ó bhéal ar siúl ag an mBord Achomharc i Márta faoin gcás um athbhreithniú breithiúnach os comhair an Bhreithimh Onóraigh, an tUasal Dunne in Iúil 2009 inar chuir an chúirt cinneadh an Bhoird Achomharc ar neamhní. Chinn an Bord ar cheadúnas a eisiúint.

Ordú Díolúine le haghaidh Suiteálaithe Aláram

Ó Mheán Fómhair 2007 i leith, is féidir le hiontrálaithe nua in earnáil na Suiteálaithe (Aláram Ionraidh) cur isteach ar Ordú Díolúine a cheadaíonn don iarratasóir aláram a shuiteáil chun críocha Caighdeáin EN50131 agus SR40 a bhaint amach. Sula ndéantar ordú díolúine a eisiúint, ní mór d'iarratasóir na ceanglais uile eile den cheadúnú a chomhlíonadh. Is gnách go n-eisítear díolúintí le haghaidh tréimhse 6 mhí agus éascaíonn siad suiteáil a mhéid agus 6 aláram. D'eisigh an Roinn 59 díolúine in 2010. B'ionann an líon iomlán a eisíodh ó 2007 i leith agus 176.

Ag deireadh gach ráithe, foilsítear na díolúintí in Iris Oifigiúil agus ar ár láithreán gréasáin. Thosaigh an Roinn sonraí faoin uile dhíolúine a fhoilsiú ar ár láithreán gréasáin i mBealtaine, tar éis iarratais a fháil ó ionadaithe den tionscal.

Bhí 31 díolúine fós ag oibriú ag deireadh na bliana. Faoi láthair, glacann sé thart ar 21 seachtain ar shuiteálaí ceadúnas a fháil tar éis saincheist díolúine.

Stádas Díolúintí Suiteálaithe a eisíodh a fhad leis an 31 Nollaig 2010

Líon Iomlán na nDíolúintí Suiteálaithe arna nEisiúint	176
Ceadúnais arna nEisiúint	124
Ceadúnais arna nDiúltú	14
Iarratais ar Cheadúnais a Aistarraingíodh	7
Iarratais ar Cheadúnas á bPróiseáil	31

Socrúithe Suiteála

Thug an tÚdarás isteach áis um íocaíocht suiteála i nDeireadh Fómhair le haghaidh conraitheoirí ag a bhfuil láimhdeachas faoi bhun €150,000 ag a raibh a gceadúnas á athnuachan. Tugadh isteach an áis i ndiaidh iarratais a fháil ó chonraitheoirí agus ó ionadaithe den phobal don tseirbhís sin agus is ann di ar feadh tústréimhse 12 mhí agus déanfar athbhreithniú uirthi ina dhiaidh sin. Bhain 18 gconraitheoir leas as an áis in 2010.

Cláir Cheadúnas

Cuimsítear ar láithreán gréasáin an Údaráis cláir ar na sealbhóirí uile de cheadúnais conraitheora agus aonair agus déantar iad a nuashonrú ar bhonn rialta. Tugadh 49,569 cuairt ar na cláir in 2010, ar méadú é sin ó 37,167 cuairt in 2009. Léiríonn na cuairteanna méadaithe an tábhacht lena mbaineann na cláir mar uirlis don tionscal agus don phobal. Tugadh an líon ba mhó cuairteanna ar chlár na sealbhóirí ceadúnas aonair (20,452) agus conraitheoirí Suiteála (Aláirim Ionraidh) (8,121) ina dhiaidh sin. Ina theannta sin, tá fáil ar chóip de chlár na gconraitheoirí le himscrúdú a dhéanamh orthu ag Stáisiúin na nGardaí i gcomhréir le halt 33(7) den Acht um Sheirbhísí Slándála Príobháidí, 2004.

Cuairteanna ar Chlár na Sealbhóirí Ceadúnais in 2010

Clár	Cuairteanna
Sealbhóirí Ceadúnas Aonair	20,452
Conraitheoirí Suiteála (Aláram Ionraidh)	8,121
Sealbhóirí Ceadúnas Conraitheora (Gach Earnáil)	7,160
Conraitheoirí Gardaí Slándála (Statach)	6,541
Conraitheoirí Maoirseoirí Dorais (Áitreabh Ceadúnaithe)	4,436
Conraitheoirí Gardaí Slándála (Ionad Monatóireachta)	1,975
Conraitheoirí Airgid faoi Bhealach	884
Líon Iomlán na gCuairteanna	49,469

Athbheithnithe Breithiúnacha

Bhí baint ag an Údarás in dhá chás um athbheithniú breithiúnach os comhair na hArdchúirte. Chuir an tÚdarás an chéad chás isteach i leith cinnidh a ghlac an Bord Achomharc le ceadúnas a dheonú do chonraitheoir. Dhiúltaigh an tÚdarás an t-iarratas ar an mbunús nár chomhlíon an conraitheoir ceanglais an Achta um Sheirbhísí Slándála Príobháidí, 2004 de bhua gur sholáthair an conraitheoir seirbhísí slándála gan cheadúnas (sárú ar Alt 37 den Acht). Níor ghlac an Bord Achomharc leis gur mhainneachtain ceanglas den Acht a chomhlíonadh a bhí i sárú Alt 37 agus rinne siad an cinneadh gur shásaigh an conraitheoir na ceanglais uile reachtúla le ceadúnas a fháil. Chuaigh an conraitheoir faoi leachtú ina dhiaidh sin agus chuaigh an gníomh as feidhm.

Ghlac conraitheoir an dara cás i leith an Bhoird Achomhairc agus is páirtí fógraíochta iad an tÚdarás sna himeachtaí. Dhiúltaigh an tÚdarás an t-iarratas i gcomhréir le hAlt 22(3)(b) den Acht ar an mbunús nach duine oiriúnach agus cuí a bhí sa duine ag a raibh baint leis an gconraitheoir le seirbhís slándála a sholáthar. Sheas an Bord Achomharc le cinneadh an Údaráis.

Ceadúnú – Daoine Aonair

Próiseáil Iarratas

Ba bhliain eile ghnóthach é 2010 don Údarás. Bhí 25,352 ceadúnas i mbun cúrsaíochta amhail an 31 Nollaig 2010, ar laghdú 6% é seo ar an líon ceadúnas ag deireadh 2009 (26,942).

Stádas na nIarratas ar Cheadúnais Aonair a Fuarthas amhail an 31 Nollaig 2010

STÁDAS AN IARRATAIS	MAOIRSEOIR DORAIS	GARDA SLÁNDÁLA (STATACH)	IOMLÁN
Ceadúnas arna Eisiúint	8,931	19,373	28,304
Arna Eitiú	1,313	3,742	5,055
Arna Chúlghairm	9	12	21
Arna Dhiúltú	328	749	1,077
Arna Aistarraingt	51	125	176
Arna Chealú	8	24	32
Arna Chur ar Fionraí	3	1	4
Neamhiomlán	37	42	79
Arna Thabhairt chun Críche	1,103	1,719	2,822
Iomlán a Fuarthas	11,783	25,787	37,201

Tagraíonn na líonta iarratas agus ceadúnas d'iarratais a fuarthas nó ceadúnais a eisíodh de réir daoine aonair agus earnála. Má chuir daoine aonair isteach ar bhreis agus earnáil amháin nó má eisíodh ceadúnas dóibh le haghaidh breis agus earnáil amháin, déantar iad a chomhaireamh breis agus uair amháin. Ní chuirtear san áireamh leis seo sonraí faoi cheadúnais a d'éag.

Ceadúnais Aonair – Iarratais Chéaduaire

Fuarthas 6,171 iarratas céaduaire le linn na bliana, figiúr a léiríonn méadú 5% ar fhiigiúr 2009 (5,860). Ar an ábhar sin, nuair a shuimítear na 7,544 iarratas athnuachana a fuarthas leis seo, phróiseáil an tÚdarás 13,715 iarratas in 2010 agus breis agus 51,600 ó tosaíodh ceadúnú daoine aonair in 2007.

Iarratais a fuarthas de réir Eanála in 2010

Earnáil	Arna Fháil
Maoirseoir Dorais	3,056
Garda Slándála (Statach)	8,772
Dhá Earnáil	1,927
Iomlán	13,715

Ceadúnais Aonair – Athnuachan

Eisíodh na chéad cheadúnais aonair agus cártaí atitheantais in Eanáir agus faoi dheireadh na bliana rinneadh 10,863 (60%) de na 17,974 ceadúnas a d'éag a athnuachan. Is airde an ráta neamh-athnuachana ná mar a raibh súil leis agus leagann sé béim ar an ardláimhdeachas stairiúil foirne sa tionscal, mar aon le tionchar geilleagrach an dá bhliain seo chuaigh thart.

Líon na gCeadúnas a d'Éag/a rinneadh a Athnuachan amhail an 31 Nollaig 2010

Mí	Arna Éag	Arna Athnuachan	% Arna Athnuachan
Ean.	8,583	5,611	65
Fea.	2,981	1,844	62
Aib.	1,458	941	65
Iúil	1,384	783	57
M.F.	1,830	947	52
Samh.	1,732	737	43
Iomlán	17,968	10,863	60

Cúlghairmeacha agus Fionraí

Is gné thábhachtach de cheadúnú í monatóireacht a dhéanamh ar shealbhóirí ceadúnais le linn théarma an cheadúnais. Sa chás go ndeimhníonn an tÚdarás gur sháraigh sealbhóir ceadúnais na ceanglais ceadúnaithe, is féidir leo ceadúnas a chur ar fionraí nó a chúlghairm. Rinneadh ceadúnais 4 dhuine a chur ar fionraí de bharr sárúithe ar rialacháin ceadúnaithe in 2010 agus rinneadh 7 gceadúnas a chúlghairm de bharr saincheisteanna lena bhain coiriúlacht.

Diúltú agus Achomhairc

Rinneadh 158 iarratas a dhiúltú in 2010, i gcomparáid le 1,174 in 2009 agus macasamhail an laghdú ar iarratais a diúltaíodh, is iad na bearta a glacadh le cáilíocht na n-iarratas a fuarthas a fheabhsú ba chúis leis an laghdú anseo. B'ann d'athrú suntasach sa chúis leis an diúltú in 2010. I mblianta roimhe seo, ba é ba phríomhchúis le hiarratas a dhiúltú mainneachtain deimhniú um thaifead coiriúil eachtrach a sholáthar mar aon le mainneachtain fianaise i leith oiliúna a sholáthar. Ba faoi Alt 22(3)(a)(i) a bhí an phríomhchúis in 2010 (duine nach duine oiriúnach agus cúí é/í le seirbhís slándála a chur ar fáil) arb ionann seo agus 56% de na cásanna diúltaithe, i gcomparáid le 9% in 2009. Bhain an chuid ba mhó de na cásanna seo le ciontuithe coiriúla nó cásanna cúirte ar feitheamh.

B'ann do 19 n-achomharc i leith chinneadh an Údaráis le heisiúint ceadúnais a dhiúltú a cuireadh isteach chuig an mBord Achomhairc Slándála Príobháidí le linn na bliana mar aon le 2 achomharc i leith cinntí le ceadúnais a chúlghairm agus 2 chás i leith cinntí le ceadúnais a chur ar fionraí. Ar an iomlán, cuireadh 267 achomharc isteach ó tosaíodh an cheadúnú agus bhí 25 achomharc ar feitheamh le cinneadh ag an mBord Achomharc ag deireadh na bliana.

Ceadúnú Aonair – Feabhsúcháin a Phróiseáil

Tugadh isteach líon athruithe suntasacha próiseála le linn 2010 d'fhonn an t-aga slánúcháin is tapúla a chinntiú le haghaidh iarratais chomhlánaithe.

Scanadh

Shuiteáil an tÚdarás córas nua scanta sa chéad ráithe de 2010 agus rinne siad feabhsúcháin ar an mbunachar sonraí aonair le bailiú sonraí ón gcóras scanta a éascú. Ní hamháin go ligean an córas nua don Údarás iarratais a scanadh san ionad, ach ligean sé dóibh scanadh agus bailiú sonraí thromlach na n-iarratas a sheachfhoinsiú. Bhain tabhairt isteach an chórais an gá le sonraí

faoi iarratais a iontráil de láimh, ónar theastaigh go leor acmhainní, agus d'eascair próiseáil níos éifeachtúla iarratas as seo.

D'eascair breis feabhsúchán as an bpróiseas scanta, mar aon le feabhsúcháin leanúnacha ar chórais eile próiseála, ar amanna próiseála in 2010. B'ionann agus 76 lá an meánam próiseála le haghaidh iarratais chéaduaire ag deireadh na bliana, i gcomparáid le 61 lá in 2009 agus 168 lá in 2008. In 2010, b'ionann agus 14 lá an meánam próiseála le haghaidh iarratais athnuachana, uimhir a ghlac an comh-mheán chuig 46 lá.

Bíonn mórthionchar ag an bpróiseas grinnfhiosrúcháin ar na hamanna próiseála d'iarratais chéaduaire. Idir 43 lá agus 94 lá a bhí na meánamanna grinnfhiosrúcháin le linn na bliana. Oibríonn an tÚdarás go dlúth le Lár-Aonad Grinnfhiosrúcháin an Gharda Síochána leis na hamanna seo a laghdú agus rinne siad earcú ball sealadach foirne a chistiú san Aonad Grinnfhiosrúcháin le cabhrú le grinnfhiosrú iarratasóirí.

Diúltú iarratas Neamhiomlán

Diúltaíodh 698 iarratas ag daoine an tráth a fuarthas iad de bharr gur theip orthu an cháipéisíocht uile riachtanach a bheith in éineacht lena n-iarratas. Léiríonn seo 5% den uile iarratas a cuireadh isteach in 2010, ar ísliú é seo anuas ó 15% in 2009 agus leagann seo béim ar rath na mbeart a glacadh le dhá bhliain anuas le cáilíocht na n-iarratas a fuarthas a fheabhsú. Bhí 42 iarratas neamhiomlán ar láimh amhail an 31 Nollaig 2010.

Próiseáil iarratas 2010

	Iarratais
Iarratais ar láimh @ 1/1/2010	1,959
Iarratais a Fuarthas in 2010	13,715
Iarratais arna dTabhairt chun Críche	13,693
Iarratais ar láimh @ 31/12/2010 <i>Ina raibh an méid a leanas i gceist: Iarratais Chomhlánaithe: 1,939 Iarratais Neamhiomlána: 42</i>	1,981

Seirbhís Téacsála

Thug an tÚdarás seirbhís téacsála isteach ag deireadh 2009 a lig do shealbhóirí ceadúnais pacáiste um athnuachan iarratais a iarraidh. Síneadh an tseirbhís seo i rith 2010 nuair a thosaigh an tÚdarás ag dul i dteagmháil le sealbhóirí ceadúnais le comhairle a chur orthu faoi éag a gceadúnais. Rinneadh 5,012 téacs a eisiúint do shealbhóirí ceadúnais le linn na bliana agus fuair an tÚdarás breis agus 2,000 téacs.

Conradh um Cheadúnas agus Cárta Aitheantais

Tugann conraitheoir seachtrach faoi tháirgeadh ceadúnas agus cártaí aitheantais mar aon lena seoladh chuig sealbhóirí ceadúnais ar son an Údaráis. D'eisigh an tÚdarás Iarratas ar Thairiscintí an tseirbhís seo a sholáthar agus ba é an 8 Eanáir 2010 an spriocdháta le haghaidh aighneachtaí. Áiríodh freisin sa tairiscint Iarratas ar fhoirmeacha iarratais a scanadh don Údarás.

Bronnadh an conradh ar Credit Card Systems Ireland agus thosaigh an chuideachta ag eisiúint ceadúnas agus cártaí aitheantais i Meitheamh. Cuireadh tús le scanadh foirmeacha iarratais i Lúnasa.

Lig an conradh nua don Údarás costas táirgthe ceadúnas agus cártaí a laghdú agus gnéithe nua slándála a chur leis an gcárta i gcomhthráth.

Iarratais Dhéanacha

Saincheist mhór acmhainní don Údarás is ea an méid sealbhóirí ceadúnais a dhéanann a gceadúnas a athnuachan i ndiaidh an dáta éagtha. B'ionann seo agus 38% in 2010 agus tabharfar isteach líon beart mar iarracht leis seo a laghdú faoi bhun 30% in 2011.

Ceadúnais Dhúblacha

D'eisigh an tÚdarás 407 ceadúnas agus cárta aitheantais dúblach in 2011, agus b'ionann an líon iomlán díobh a eisíodh ó tosaíodh an ceadúnú agus 1,300. Ní ghearrann an tÚdarás aon táille le haghaidh dubailtí faoi láthair. Ar a shon sin, tá breithniú á dhéanamh faoi láthair ar thograí le táille a thabhairt isteach in 2011.

Ag oibriú fad a dhéantar iarratas ar cheadúnas a phróiseáil

Tugadh isteach nósanna imeachta nua in Iúil le haghaidh iarratasóirí céaduaire atá ag dul sa tóir ar litreacha admhála le haghaidh cuspóirí oibre. Ó shin i leith, ní fhaigheann ach iarratasóirí a chomhlíonann na critéir a leanas litir admhála;

Oibríonn an t-iarratasóir le haghaidh conraitheoir ceadúnaithe agus dhearbhaigh an t-iarratasóir ar Fhoirm Grinnfhiosrúcháin an Gharda Síochána nach ndearnadh é/í a chiontú i leith ciona riamh.

nó

Oibríonn an t-iarratasóir le haghaidh fostóra atá ceadaithe ag an PSA (miondíoltóirí móra, etc) agus dhearbhaigh an t-iarratasóir ar Fhoirm Grinnfhiosrúcháin an Gharda Síochána nach ndearnadh é/í a chiontú i leith ciona riamh.

nó

Tá ag an iarratasóir litir ó fhostóir ina ndeimhnítear go bhfuil aige/aici tairiscint fostaíochta agus gur dhearbhaigh an t-iarratasóir ar Fhoirm Grinnfhiosrúcháin an Gharda Síochána nach ndearnadh é/í a chiontú i leith ciona riamh.

Sa chás go ndearbhaíonn iarratasóir nár ciontaíodh iad ar an bhfoirm grinnfhiosrúcháin agus sa chás go léiríonn torthaí an ghrinnfhiosrúcháin ciontú, déantar an t-iarratas a dhiúltú.

Treoirínte maidir le Coiriúlacht

Tugadh isteach *Treoirínte maidir le Ciontuith*e de chuid an Údaráis in 2007 le treoirínte a chur ar fáil le haghaidh déileáil le cásanna ina nochtar ciontú mar thoradh ar ghrinnfhiosrúchán an Gharda Síochána nó ar dheimhniú um thaifead coiriúil eachtrach. Rinneadh na treoirínte a leasú i mbliana le mír faoi Chomhaontú Aoine an Chéasta agus scaoileadh príosúnach a chorprú iontu.

Foilseofar treoirínte nua bunaithe ar ár dtaithí le trí bliana anuas in 2011.

Sprioc 2:

Cuirfimid tiomáint faoi bhunathrú chun feabhais an tionscail trí leas a bhaint as creatlach chaighdeán le haghaidh solathraithe slándála príobháidí agus cáilíochtaí le haghaidh daoine a oibríonn do na solathraithe sin.

Léargas Ginearálta

Maidir le ceadúnú conraitheoirí a chuireann seirbhísí slándála ar fáil, is gá don chonraitheoir a chuireann iarratas isteach ar cheadúnas cloí leis na caighdeáin a cheanglaíonn an tÚdarás.

Go ginearálta, is ann do dhá shaghas caighdeán:

1. Córais um Bainistíocht Cáilíochta agus
2. caighdeáin Táirgí/Theicniúla

Is é cuspóir na gcaighdeán um bainistíocht cáilíochta caighdeáin ghinearálta bainistíochta a shonrú le haghaidh seirbhísí slándála atá á soláthar i dtéarmaí bhainistíochta an tsoláthraí slándála, oiliúnt na bhfoirne, nósanna imeachta um earcú, na cáipéisíochta tacaíochta agus conas mar a sholáthraítear í mar aon le cáilíocht na seirbhíse a chuirtear ar fáil don chliant. Sonraíonn caighdeáin táirgí nó theicniúla ceanglais theicniúla nó oibríochta le haghaidh shaghas sonracha na seirbhíse a chuirtear ar fáil.

Ginearálta

D'fhéach an Roinn in 2010 le feabhas a chur ar a gcuid seirbhísí don phobal agus do pháirtithe leasmhara eile trí fhaisnéis a foilsíodh a chur ar fáil. Le linn na bliana, tháirg an Roinn bileog faisnéise don phobal maidir le haláirim ionraidh. Rinneadh an bhileog sé atáirgeadh ar láithreán gréasáin Ionaid Eolais do Shaoránaigh tar éis caoinchead a fháil ón eagraíocht sin. Tá fáil ar an mbileog eolais seo ar ár láithreán gréasáin ar iarraidh sin ó oifig an Údaráis.

Caighdeán

1. Earnálacha ar tosaíodh ceadúnú dóibh

Maoirseoir Dorais agus Garda Slándála (Statach)

Sainithníodh an ga le caighdeán IS 999:2004 a nuashonrú in 2009. Lean an PSA in 2010 le dul i gcomhairle le páirtithe leasmhara an tionscail maidir le forbairt caighdeán leasaithe. Ina leith sin, chuir ionadaithe fostaí agus fostóra araon tograí isteach maidir le leasuithe ar an gcaighdeán reatha. Sa mhullach ar an méid seo, bheartaigh an PSA, iad féin, trí na baill chúí foirne, athruithe ar an gcaighdeán a cheapann siad atá riachtanach le caighdeán iniúchta a fheabhsú san earnáil. Bunaithe ar na sraitheanna éagsúla d'aiseolas, réitíodh dréacht forbartha go déanach in 2010 agus tá sé mar ábhar breis comhairle leanúnach le páirtithe leasmhara den tionscal sula dtabharfar faoin gcéim dheireanach d'fhorbairt i gcomhpháirt leis an NSAI in 2011.

Suiteálaithe Aláram Ionraidh

Ní mór do Shuiteálaithe Aláram Ionraidh faoi réir cheadúnú agus chonraitheoirí an PSA san earnáil seo comhlíonadh IS EN 50131 a bhaint amach (codanna 1 agus 7) mar chuid de na ceanglais ceadúnaithe. Le linn 2010, rinne an PSA breithniú ar an tsaincheist lenar bhain ceanglais ceadúnaithe a chur i bhfeidhm orthu siúd a dhéanann córais aláram a chothabháil, amhail a fhoráiltear faoin Acht um Sheirbhísí Slándála Príobháidí, 2004. Níor réitíodh saincheisteanna lenar bhain comhlíonadh na gcaighdeán dulagais a dheimhniú ag tús na bliana. Mar thoradh ar a mbreithniú ar an tsaincheist seo agus ar bhonn comhairliúcháin fairsing le páirtithe cuí seachtracha leasmhara, bheartaigh an PSA, in 2010, réiteach ar an tsaincheist a chuirfeadh i bhfeidhm in 2011, i ndiaidh roinnt mionathruithe agus soiléiriú. Féachann an réiteach lena chinntiú go gcuimseofar níos fearr laistigh de scóip cheadúnú an Údaráis an réimse iomlán de sholáthraithe seirbhíse aláram ionraidh a shainítear san Acht um Sheirbhísí Slándála Príobháidí, 2004 amhail bheith faoi réir an PSA. Is é an toradh air seo gur cheart go mbeadh an uile sholáthraí seirbhíse a chuireann suiteáil, deisiú nó cothabháil córais aláram ionraidh ar fáil ar chlár sealbhóirí ceadúnais an Údaráis. Macasamhail an uile ghníomhaíocht incheadúnaithe, is éard a bheith mar thoradh ar sholáthar seirbhíse atá faoi chuimsiú shainchúram an PSA gan ceadúnas cuí, ionchúiseamh agus ciontú féideartha coiriúil.

2. Earnálacha nár tosaíodh ceadúnú dóibh

CCTV

Le linn 2010, tugadh chun críche an cháipéis ina leagtar amach na ceanglais le haghaidh suiteálaithe córais CCTV chun críocha slándála dar teideal "Ceanglais le haghaidh Suiteáil CCTV" ('Requirements for CCTV Installation'). Leagfaidh seo an bhunchloch le haghaidh cheadúnú na hearnála seo a luaithe a leagann an PSA dáta cinnteach síos. Tá fáil ar an gcáipéis seo ach í a iarraidh ón PSA. Tá coinne leis go dtósófar le ceadúnú na hearnála seo sa dara leath de 2011.

Earnálacha Eile

Níl na caighdeáin faoi láthair ag na hearnálacha eile a bheidh le ceadúnú i gcéimeanna breise de chlár ceadúnaithe an PSA agus beidh gá le tabhairt faoi go leor obair forbartha orthu sula dtosófar leis an gceadúnú. Leanfaidh an PSA le scrúdú agus le meastóireacht a dhéanamh ar a gcuid beartas amhail a bhaineann siad le coinníollacha i dtaca le cáilitheacht le haghaidh cheadúnais an PSA. Amhail a thabharfar níos mó gníomhaíochtaí laistigh den cheadúnú, déanfaidh an PSA, i gcomhthéacs acmhainní laghdaithe dúinn féin agus dóibh siúd a dhéanaimid a rialú araon agus i gcomhthéacs acmhainní laghdaithe, breithniú níos cruthaithí a dhéanamh ar scóip, nádúr agus ar infheidhmeacht na gcaighdeán a leagann an bhunchloch faoi cheadúnú. Beidh seo ach cuid amhain den mheastóireacht, atá ag teacht chun cinn, a dhéantar ar ár gcuid beartas agus próiseas ar fud na heagraíochta.

Maidir le ceadúnú seirbhísí slándála ag imeachtaí, tosóidh an tÚdarás le ceadúnú na gníomhaíochta seo in 2012, ach ar a shon sin, tabharfar an uile reachtaíocht agus cáipéisíocht chun críche faoi dheireadh 2011 agus beidh siad go léir i bhfeidhm faoin tráth seo. Foilseoidh an tÚdarás treoir in 2011 a chuirfidh treoir agus faisnéis araon ar fáil do chonraitheoiri agus do bhaill eile den phobal roimhe ré faoi thosú cheadúnú na gníomhaíochta seo.

Rialú Níos Fearr

D'fhéach an PSA, le himeacht na mblianta, le tuairimí ár gcuid páirtithe leasmhara, ceadúnaithe agus ceadúnaithe amach anseo a fháil faoi na saincheistanna atá ina n-ábhar buartha dóibh agus conas is féidir leis an Údarás cabhrú leo go réasúnta le dul i ngleic leis na buarthaí sin. Cé gur deacair córas a shamhlú a n-eascraíonn easnamh iomlán costas breise as rialú, tá an tÚdarás feasach ar an timpeallacht reatha gheilleagrach agus déanfaidh siad dícheall in 2011 chun tosú

agus struchtúir a thabhairt isteach a dhéanann costais le haghaidh páirtithe leasmhara a íoslaghdú. Ina leith sin, déanfaidh siad costais lena mbaineann comhlíonadh a fhiosrú. Tugadh faoi mhéid suntasach d'obair ullmhúcháin in 2010 agus rinneadh go leor roghanna, go háirithe i ndáil le struchtúir lenar bhain deimhniú comhlíonta, a fhorbairt agus rinneadh anailís agus meastóireacht orthu freisin. Tá fíis ag an Údarás, i bprionsabal, gach ar cheart an bhunchloch a leagan faoi aon chóras nua deimhnithe agus chuaigh siad i gcomhairle le bliain anuas le roinnt páirtithe leasmhara faoi seo. Bainfaer tairbhe as an obair ullmhúcháin agus as an gcomhairliúchán seo in 2011 nuair a thosófar leis an struchtúr nua sin a thógáil. Céim mhór is ea seo i dteacht chun cinn oibriú an Údaráis agus cuireann riachtanais an tionscail faoi, chomh maith leis an ngá le córas níos éifeachtaí agus saindeartha de dheimhniú a dhéanann caighdeán a choinneáil agus a chur chun feabhais laistigh den tionscal.

Oiliúint

Lean an tÚdarás lena ngníomhaíochtaí laethúla lena mbaineann oiliúint in 2010 chomh maith le tabhairt faoi roinnt taighde tábhachtach cúlra, náisiúnta agus idirnáisiúnta araon, a chuireann faisnéis ar fáil do dhéanamh cinntí an Bhoird agus an Fheidhmeannais. Is iad an tÚdarás an tÚdarás Inniúil le meastóireacht a dhéanamh ar choibhéis cháilíochtaí neamh-Éireannacha i ndáil le gníomhaíochtaí a dhéanann siad a rialú.

Comhaitheantas Cáilíochtaí Eachtracha

Faoin Treoir Maidir le Comhaitheantas do Cháilíochtaí (Treoir 2005/36/CE ó Pharlaimint na hEorpa Maidir le Comhaitheantas Cáilíochtaí Gairmiúla, arna leasú ag Treoir 2006/100/CE), a corpraíodh i ndlí na hÉireann, in Éirinn, mar aon le Ballstáit eile den AE, ní féidir idirdhealú a dhéanamh go héagórach i leith shaoránaigh den AE ar mian leo dul sa tóir ar shlí bheatha nó ar ghairm ar bhain siad cáilíocht amach ina leith i mBallstáit eile den AE.

Déanfaidh an PSA, mar an tÚdarás Inniúil, breithniú ar an uile cháilíocht a bhaintear amach lasmuigh den dlínse, sa chás go gcuimsítear iarratasóir laistigh de scóip na Treorach ón AE, agus deimhneoidh siad cibé acu an bhfuil na cáilíochtaí seo inghlactha nó a mhalairt maidir leis na ceanglais oiliúna le haghaidh ceadúnú a bhaint amach. Sa chás gurb ann d'easnamh i dtorthaí foghlama na cáilíochta a baineadh amach i mBallstát eile a mhéid sin go mbeadh tionchar aige ar chumas an duine sin tabhairt faoi na dualgais, iarrfaidh an PSA, amhail an t-údarás inniúil, sa chás gur de nádúr tábhachtach nó ríthábhachtach é, ar shealbhóir na cáilíochta eachtraí tabhairt

faoi mheasúnú nó tréimhse oiriúnaithe nó gur léir go ndeachthas i ngleic leis an easnamh. Baineann an córas seo, freisin, le sealbhóirí cáilíochtaí Éireannacha ar mian leo dul sa tóir ar a rogha de shlí bheatha nó de ghairm thar lear. Amhail a thiocfaidh níos mó earnálacha faoi réir ceadúnú in 2010 agus níos faide ar aghaidh, tiocfaidh borradh ar an réimse cáilíochtaí ar a ndéanfaidh an PSA breithniú faoin Treoir.

Léiríonn an tábla thíos an líon iarratas a fuarthas ó dhaoine ag a bhfuil cáilíochtaí ar ar bhronn comhlacht Iasmuigh d'Éirinn.

Sonraítear i **dTábla 1** thíos an líon iarratas a fuarthas agus a próiseáladh le linn 2010

Líon na nIarratas a Fuarthas	Líon na nAthbhreithnithe a Fuarthas	Comhad arna Dhúnadh Níor cuireadh Breis Faisnéise ar Fáil	Comhad arna Dhúnadh Chríochnaigh an tIarratasóir Oiliúint FETAC	Comhad arna Dhúnadh Aistarraing an tIarratasóir	Athbhreithniú ar Siúl
7	4	2	0	0	1*

***Fuarthas iarratas an 23 Nollaig 2010**

Theastaigh breis faisnéise agus iarradh ar bhreis faisnéise in 2010

Treoirínte le haghaidh Mic Léinn a thugann faoi Thaithí Oibre/Chleachtadh in Údarás Rialáithe

D'fhoilsigh an Roinn, mar fhreagairt ar fhiosrúcháin ó pháirtithe leasmhara, ar ár láithreán gréasáin i ndáil le ceanglais an PSA lena mbaineann socrúchán oibre nó taithí oibre do mhic léinn a thugann faoi chúrsaí staidéir i réimsí lena mbaineann an tslándáil. Rinneadh iad seo a fhoilsiú le soiléireacht a chur ar fáil do mhic léinn, d'fhostóirí agus do sholáthraithe oiliúna i dtaca le ceanglais ceadúnaithe sna cásanna sin. Leagtar amach sna treoirínte na coinníollacha faoina féidir socrúchán oibre nó taithí oibre tabhairt gan an ceanglas dlí ceadúnas cuí an PSA a bheith i seilbh agat.

Grúpa Caighdeánach Forbartha

Ghlac an PSA páirt mhór sa Ghrúpa um Fhorbairt Caighdeán in 2010, ar bhfuil FETAC ina gcathaoirleach agus ag a bhfuil sé de chuspóir cúrsaí reatha slándála a chomhdhlúthú mar aon le cúrsaí agus cláir nua a fhorbairt nach raibh ann go dtí seo. Chuir an PSA leis an gcéad chéim den tionscadal ina raibh aistriú na Mórghradam reatha chuig bonn níos comhdhlúithe agus nuashonraithe.

Spríoc 3:

Déanfaimid monatóireacht ar bhunathrú chun feabhais agus ar rialú an tionscail trí imscrúdú, forfheidhmiú, ionchúiseamh agus córas rialaithe cáilíochta.

Bhí an tÚdarás thar a bheith gníomhach in 2010 agus a bhfeidhm forfheidhmithe á comhlíonadh acu mar aon lena gcuid cumhachtaí a úsáid i leith iad siúd a sháraigh an tAcht um Sheirbhísí Slándála Príobháidí, 2004. Rinne oibríochtaí forfheidhmithe spríoc de dhaoine, conraitheoirí, cliaint agus de na sárúithe lena mbaineann;

- na conraitheoirí agus na daoine sin a chuireann seirbhísí slándála ar fáil gan cheadúnas;
- iad siúd a fhostaíonn soláthraithe slándála gan cheadúnas, lena n-áirítear daoine;
- iad siúd ag a bhfuil ceadúnas lena chinntiú go bhfuil ceadúnaithe ag oibriú laistigh de shainchúram a gceadúnais agus go bhfuil siad ag cloí leis na caighdeáin chúí.
- iad siúd nach bhfuil ag comhlíonadh na gceanglas um Shuathaintas Aitheantais

Mar chuid den obair seo, thug an tÚdarás faoi imscrúduithe ar 850 áitreabh ceadúnaithe agus miondíola le comhlíonadh conraitheora agus aonair a sheiceáil, lena n-áirítear comhlíonadh um shuaitheantas aitheantais.

Faisnéis

Leanann faisnéis ón tionscal ar aghaidh a bheith ina príomhchúnamh leis an Údarás maidir le spríoc a dhéanamh dá gcuid acmhainní. Tá fáil faisnéise mionsonraithe agus sonraithe ríthábhachtach maidir le cabhrú le hobair imscrúdaitheach an Údaráis. As na 606 píosa d'fhaisnéis a fuarthas ar fud an uile earnála, d'eascair cruthú cásanna forfheidhmithe nó cásanna forfheidhmithe a nascadh le cásanna reatha agus iad a imscrúdú, as 423 díobh. Níl imscrúdú á dhéanamh ar 183 píosa faisnéise de bharr nár dhóthain an fhaisnéis a fuarthas nó go raibh an ceadúnas ag an gconraitheoir agus gurbh é sin bunús na faisnéise. Cruthaigh earnáil na Suiteálaithe Aláram an méid ba mhó d'fhaisnéis (221 píosa), agus bhí earnáil na Maoirseoirí Dorais ina dhiaidh sin (180) mar aon le ú (160). Laghdú atá sna 606 tuairisc faisnéise a fuarthas le linn 2010 ón 811 a fuarthas in 2009, agus is í earnáil na suiteálaithe aláram a chruthaíonn an líon is airde de thuiriscí sa dá bhliain.

Tuairiscí Faisnéise 2010 de réir Earnála agus Stádais

Stádas	Earnáil					Iomlán
	Maoirseoir Dorais	Garda Slándála (Monatóireacht)	Garda Slándála (Statach)	Suiteálaí (Aláirim Ionraidh)	CIT	
Arna Nascadh le Cás/Á Imscrúdú	121	18	112	172		423
Gan Bheith á Imscrúdú ⁴	59	18	57	49		183
Iomlán	180	36	169	221		606

Rinne an tÚdarás measúnú ar an uile fhaisnéis agus chuir siad ar aghaidh í chuig foinsí éagsúla laistigh agus lasmuigh den tionscal. Ina theannta sin, thug faoina measúnú féin inmheánach ar chásanna, saincheisteanna agus earnálacha áirithe. Chuir torthaí na measúnuithe seo tiomáint faoi chuid d'obair oibriúcháin na roinne le linn 2010. Leanann tuairisciú soláthraithe slándála gan cheadúnas chomh maith le tuairisciú sáruithe choinníollacha an cheadúnaithe bheith mar uirlis fhiúntach maidir le sprioc a dhéanamh dóibh siúd atá ag oibriú go mídhleathach nó lasmuigh de théarmaí a gceadúnais.

Seo a leanas sampla den saghas cásanna ar a dtagann an tÚdarás le linn na bliana:

Conraitheoir Ceadúnaithe Gardaí Slándála (Statach) – Cinntigh go bhfuil ceadúnas ag na fostaithe

- Cruthaíodh an cás i nDeireadh Fómhair 2010.
- Ag tús an chleachta seo b'ionann comhlíonadh an chonraitheora maidir le ceadúnas bheith ag na fostaithe agus thart ar 94%.
- Bhí líon cruinnithe ar siúl le Stiúrthóirí na cuideachta seo agus an cigire réigiúnach.
- Eisíodh fógraí comhlíonta don chonraitheoir seo thar thréimhse.
- Baineadh amach an sprioc 100% comhlíonadh agus tá ag an gcuideachta seo anois agus tá ag gach duine den lucht saothair seo ceadúnas (breis agus 1,500 duine).

⁴ Ciallaíonn gan bheith arna imscrúdú nárbh leor an fhaisnéis a soláthraíodh nó go bhfuil ceadúnas ag an gconraitheoir a bhí ina bhonn leis an bhfaisnéis a soláthraíodh.

Ionchúiseamh Conraitheoir Neamhcheadúnaithe Gardaí Slándála (Statach)

- Cruthaíodh an cás bunaithe ar fhaisnéise a fuarthas in Aibreán 2010 inar cuireadh i leith an chonraitheora go raibh seirbhísí garda slándála (statach) á soláthar gan cheadúnas.
- Deimhníodh, tar éis cuairt ar thabhairt ar láthair an chliant, go raibh seirbhísí garda slándála (statach) á sholáthar agus dheimhnigh an chuairt sonraí teagmhála an chonraitheora neamhcheadúnaithe.
- Sonraisc a sholáthair an conraitheoir neamhcheadúnaithe agus nótaí comhfhreagracha íocaíochta a fuarthas ón gcliant.
- Cás arna chur ar aghaidh chuig Dlíodóirí an PSA in Iúil 2010.
- Rinneadh an conraitheoir gardaí slándála (statach) a ionchúiseamh i Samhain 2010 agus gearradh fíneálacha de shuim iomlán €37,500 air.

Ceadúnas Aonair Maoirseoir Dorais (Áitreabh Ceadúnaithe) arna Chur ar Fionraí

- Thug an Garda Síochána fógra foirmiúil do Chigire an PSA gur cúisíodh maoirseoir aonair dorais (áitreabh ceadúnaithe) le cionta éagsúla, lena áiríodh neamhord foréigneach agus díobháil choiriúil.
- De bhua faisnéise a fuarthas, chuir an Roinn Forfheidhmithe moladh faoi bhráid na Roinne Ceadúnaithe go gcuirfeadh ceadúnas aonair an mhaoirseora dorais (áitreabh ceadúnaithe) ar fionraí *'ar an mbunús réasúnta go bhfuil sábháilteacht nó leas aon duine nó daoine i mbaol nó go bhféadfaidís bheith má leanfaidh an ceadúnas bheith i bhfeidhm'*.
- Cuireadh an ceadúnas aonair ar fionraí láithreach.
- D'iarr an Garda Síochána ar dheimhniú nach bhfuil seirbhísí maoirseoir dorais (áitreabh ceadúnaithe) á gcur ar fáil ag an duine faoi láthair ag a áit dheireanach fostaíochta ar a bhfuiltear feasach.
- Fuair an Garda Síochána deimhniú ina leith seo.

Conraitheoir Gardála Slándála (Neamhcheadúnaithe)

Cuireadh tús le himscrúdú ar chonraitheoir neamhcheadúnaithe nuair ba léir gur aistríodh conarthaí conraitheora a bhíodh ceadúnaithe aige roimhe seo chuig conraitheoir neamhcheadúnaithe i ndiaidh don chonraitheoir a bhíodh ceadúnaithe roimhe seo dul faoi leachtú agus tar éis gur diúltaíodh a iarratas ar athnuachan ceadúnais.

- Rinneadh teagmháil fhoirmiúil leis an Leachtaitheoir ceaptha le teacht ar shonraí faoin gcliant.

- Rinneadh teagmháil fhoirmiúil le 44 cliant aitheanta den aonán a Chuaigh faoi Leachtú.
- Forfheidhmiú foirmiúil líon cliant.
- Bailiú fianaise ó chliant le hionchúiseamh a soláthraí nua slándála (neamhcheadúnaithe) a shocrú.

Conraitheoir Gardála Slándála (Neamhcheadúnaithe)

Imscrúdú ar chonraitheoir neamhcheadúnaithe a mhaígh gur a cheadúnas féin a bhí i gceadúnas i dtaifead ceadúnais a bhí á choimeád i gClár na Sealbhóirí Ceadúnais d'fhonn oibriú mar Chonraitheoir Gardála Slándála.

- Rinneadh teagmháil fhoirmiúil leis an gcuideachta bainistithe réadmhaoine a rinne an conraitheoir neamhcheadúnaithe slándála a fhrúilíú lena dtuiscint ar stádas ceadúnais an aonáin slándála a dheimhniú agus d'fhonn teacht ar fhianaise i leith aon cheadúnais nó aon cháipéise macasamhail ceadúnas a d'fhéadfadh bheith in úsáid mar thaifead ceadúnais ag an gconraitheoir slándála.
- Forfheidhmiú foirmiúil leis an gcuideachta bainistithe réadmhaoine i ndáil le conraitheoir neamhcheadúnaithe slándála a fhostú.
- Bailiú foirmiúil fianaise ón gcliant lena chruthú gur cuireadh seirbhísí ar fáil agus gur íocadh astu d'fhonn ionchúiseamh an chonraitheora neamhcheadúnaithe slándála a éascú.

Conraitheoir Gardála Slándála – Neamh-Athnuachan (Neamhcheadúnaithe)

Cuireadh tús le himscrúdú ar chonraitheoir neamhcheadúnaithe slándála nuair a deimhníodh gur bhrionnaigh an conraitheoir, nach ndearna a cheadúnas a athnuachan, a cheadúnas tríd an dáta éagtha a athrú de bhliain amháin leis an dealramh a chur air go raibh an cheadúnas fós bailí d'fhonn obair a fháil mar chonraitheoir gardála slándála.

- Rinneadh teagmháil fhoirmiúil leis an gcliant d'fhonn sonraí faoi na seirbhísí gardála slándála a soláthraíodh a fháil.
- Rinneadh teagmháil leis an gcliant le hé a chur ar an eolas faoina gcuid oibleagáidí agus le fianaise a fháil i leith sholáthar na seirbhíse neamhcheadúnaithe slándála.
- Cuireadh fianaise (lena n-áirítear an ceadúnas brionnaithe) faoi bhráid na nGardaí le breithniú a dhéanamh air i leith imeachtaí coiriúla.
- Cuireadh an comhad faoi bhráid comhairlithe dlí le haghaidh an cháis ionchúisimh.

Fostaíocht pearsanra Maoirseoir Dorais neamhceadúnaithe (Áitreabh Ceadúnaithe) ar bhonn intí

Cuireadh tús le himscrúdú ar thriúr daoine a bhí fostaithe mar mhaoirseoirí dorais nach raibh ceadúnaithe nuair a deimhníodh gur fostaithe fadtéarmacha iad de chuid úinéir club oíche.

- Rinneadh teagmháil fhoirmiúil le húnéir an chlub oíche le stair iomlán fostaíochta na dtriúr daoine a fháil.
- Lean Forfheidhmeacht Fhoirmiúil an fhostóra ina dhiaidh sin.
- Iarradh go foirmiúil ar fhianaise cáipéise i leith seirbhísí a soláthraíodh agus as ar íocadh.
- Réitíodh comhaid i ngach cás ar leith le haghaidh ionchúisimh de bhua fianaise a fuarthas, cuireadh na cásanna faoi bhráid comhairlithe dlí.

Ionchúiseamh Conraitheoir Suiteálaí Neamhceadúnaithe (Aláirim Ionraidh)

- Cruthaíodh an cás i bhFeabhra 2010 i ndiaidh líomhaintí ag foinse go raibh conraitheoir neamhceadúnaithe gníomhach sa limistéar áirithe sin, agus go mbeadh an an conraitheoir gníomhach ag tabhairt faoi shuiteáil ar dháta ar leith.
- Rinneadh an láthair a imscrúdú ar an dáta seo, agus deimhníodh go raibh an conraitheoir neamhceadúnaithe gníomhach ag tabhairt faoi shuiteáil. Cuireadh an conraitheoir faoi agallamh faoi rabhadh.
- Glacadh an deis le sealbhóirí tí sa limistéar a chur faoi agallamh maidir le suiteálacha a rinne an conraitheoir céanna neamhceadúnaithe.
- Cuireadh fianaise ó dhá imscrúdú dá éis sin, agus fainaise a fuarthas i dtríú cás i réigiún éagsúil faoi bhráid le haghaidh ionchúisimh.
- Ciontaíodh an conraitheoir i Nollaig 2010.

Conraitheoir Suiteálaí Neamhceadúnaithe (Aláirim Ionraidh) arna idirghabhail ar an láthair

- Fuarthas faisnéis i Samhain 2010 go raibh conraitheoir aitheanta neamhceadúnaithe i láthair ag an tráth sin ar láthair tógála.
- Tugadh cuairt ar an láthair laistigh d'uair an chloig i ndiaidh an fhaisnéis a fháil.
- Cuireadh an tógálaí agus an conraitheoir neamhceadúnaithe faoi agallamh fada.
- Níorbh fhéidir a dheimhniú gur tharla sárú de bharr gur chuir an t-imscrúdú isteach, go héifeachtach, ar dhéanamh an tsáraithe.

- Cuireadh an dá pháirtí ar an eolas maidir le ceanglais ceadúnaithe.
- Tugadh chun solais, tar éis imscrúdú a dhéanamh ar an tógálaí ina dhiaidh sin, gur cuireadh deireadh le seirbhísí an chonraitheora neamhcheadúnaithe láithreach agus go bhfuil conraitheoir ceadúnaithe ag feidhmiú ar an láthair anois.
- Dheimhníodh go neamhspleách an post leis an gconraitheoir ceadúnaithe.
- Fuarthas faisnéis luachmhar ó imscrúdú as ar eascair imscrúdú breise ar chonraitheoir neamhcheadúnaithe.

Deimhníodh gurbh é an gearánaí féin a bhí ag sárú na reachtaíochta

- Chuir sealbhóir ceadúnas conraitheora a bhí ina ghearánaí rialta leis an PSA, an PSA ar an eolas faoi gníomhaíocht fhairsing neamhcheadúnaithe i réigiún ar leith.
- Rinneadh gach gearán a fuarthas a imscrúdú agus níor thángthas ar aon fhianaise i leith mhéid na gníomhaíochta sin.
- Chuir gearán ar leith amháin i leith gníomhaíocht pearsanra neamhcheadúnaithe ag láthair ar leith.
- Rinne an PSA teagmháil le húinéir na láithreach agus iad a chur go hiomlán ar an eolas faoi na hoibleagáidí maidir le soláthraithe neamhcheadúnaithe a fhostú.
- Tugadh faoi imscrúdú comhlíonta dá éis sin sa limistéar inar léiríodh ardleibhéal chomhlíonta, rud a thagann salach ar na líomhaintí a cuireadh ina leith roimhe sin.
- Bhí an t-aon duine a deimhníodh a bheith neamhcheadúnaithe fostaithe ag an gcéad ghearánaí ag an láthair faoina ndearnadh an gearán.
- Eisíodh comhfhreagras don chonraitheoir inar tugadh breac-chuntas ar fhostú fostaí neamhcheadúnaithe.

Bainistíocht Cás

Déantar athbhreithniú gníomhach ar an uile chás a bhíonn ar oscailt ar feadh breis agus trí mhí. Leagtar amach sa chairt a leanas an suíomh i ndáil le gluaiseachtaí an uile bheocháis amhail an 31 Nollaig 2010:

	2006	2007	2008	2009	2010	Iomlán
Arna dhéileáil	1071	1802	1644	1617	1582	7716
Beo	0	0	0	8	394	402
	1071	1802	1644	1625	1976	8118

Cé nach bhfuil ach 8 de na beochásanna ar oscailt ar feadh breis agus 12 mhí, ní dhúnfaidh an PSA cás nó go bhfuil siad sásta go ndeachthas i mbun an uile bhirt le himscrúdú a dhéanamh ar na cásanna agus iad a réiteach.

Tugtar miondealú sa tábla a leanas ar na beochásanna amhail an 31 Nollaig 2010:

Earnáil	Saghas	Stádas		Iomlán
		Faoi Imscrúdú	Arna Chur faoi Bhráid na Nósanna Imeachta Ionchúisimh	
Maoirseoir Dorais	Fostaí	61	6	67
	Cliaint	47	1	48
	Conraitheoir	17	1	18
Garda Slándála (Monatóireacht)	Conraitheoir	4	1	5
Garda Slándála (Statach)	Fostaí	12		12
	Cliaint	23		23
	Conraitheoir	47	6	53
Suiteálaí (Aláirim Ionraidh)	Cliaint	111		111
	Conraitheoir	56	4	60
CIT	Conraitheoir	2		2
	Cliaint	3		3
Iomlán				402

Comhlíonadh Conraitheora – Monatóireacht an PSA

Lean an fheidhm forfheidmithe i dtaca le monatóireacht a dhéanamh ar chonraitheoirí ceadúnaithe a bheith ina díriú tábhachtach i rith 2010. Tugadh faoi imscrúduithe ar 101 ceadúnaí d'fhonn a chinntiú go raibh siad ag oibriú laistigh de shainchúram an cheadúnais ar deonadh dóibh agus gur shásaigh siad coinníollacha an chaighdeáin agus ceanglais eile a leagadh amach

don cheadúnas sin. Aimsíodh líon sárúithe tromchúiseacha as ar eascair gníomhaíochtaí a ghlacadh i gcoinne ceadúnaithe.

Eisíodh iomardaithe, rabhaidh, foláirimh agus comhairle i leith ceadúnaithe. Ceanglaíonn an próiseas seo go ndéantar gníomhaíocht cheartaithe. Ba iad na príomh-shaincheisteanna a aimsíodh iad siúd a bhain le comhlíonadh cánach, rátaí pá, scagadh foirne, oiliúint agus fostú foirne neamhceadúnaithe. Chinntigh an t-imscrúdú leantach a rinne na himscrúdaitheoirí go bhfuil an uile chonraitheoir ag oibriú de réir na dtéarmaí céanna agus go bhfuil an cliant agus an pobal á gcosaint de bharr go bhfuil an tseirbhís á cur ar fáil de réir ardchaighdeáin acu siúd ar a ndearnadh grinnfhiosrúchán na nGardaí orthu agus iad siúd a fuair oiliúint.

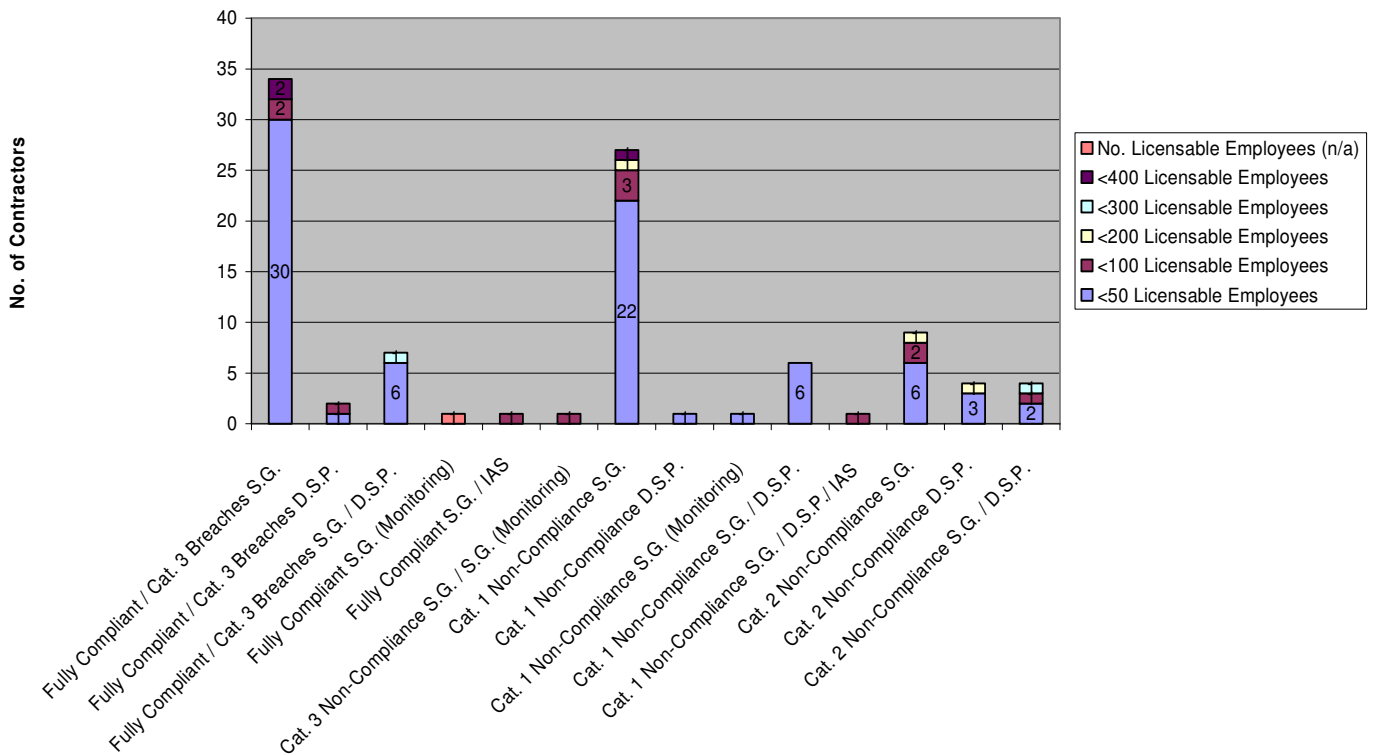
Amhail a leanas iad torthaí na himscrúduithe ar Chonraitheoirí:

- Deimhníodh go raibh fiche a haon conraitheoir (21%) comhlíontach.
- Deimhníodh gur mór-neamhchomhlíon tríocha a seacht (37%) conraitheoir catagóir 1 ar a laghad uair amháin.
- Deimhníodh gur neamhchomhlíon sé déag conraitheoir (16%) catagóir 2.
- Deimhníodh gur neamhchomhlíon fiche a seacht conraitheoir (27%) catagóir 3.
- Maidir leis na himscrúduithe lena bhain réamhceadúnú, rinneadh an moladh chun an ceadúnas a deonú i dtír chás i ndiaidh réiteach na saincheisteanna a aimsíodh agus i gcás amháin, rinneadh an moladh chun an ceadúnas a dhiúltú.

Comhlíonadh Gardála Slándála agus Slándáil Dorais

Léiríonn an chairt thíos agus torthaí na himscrúduithe a liostaítear thuas, na heachtraí neamhchomhlíonta de réir catagóra neamhchomhlíonta, earnála agus mhéid an chonraitheora. Nuair a chuirtear le chéile na conraitheoirí comhlíontacha agus iad siúd le neamhchomhlíonadh chatagóir 3 (neamhchomhlíonadh sách mion), is ionann sin agus nach mór a leath díobh siúd ar a ndearnadh imscrúdú (48%).

Contractor Inspections



English Term	Irish Term
Contractor Inspections	Imscrúduithe ar chonraitheoirí
No. of Contractors	Líon na gConraitheoirí
Fully Compliant/Cat. 3 Breaches S.G.	Go hiomlán Comhlíontach/Sáraithe Chatagóir 3 G.S.
Fully Compliant/Cat. 3 Breaches D.S.P.	Go hiomlán Comhlíontach/Sáraithe Chatagóir 3 P.M.D.
Fully Compliant/Cat. 3 Breaches S.G./D.S.P.	Go hiomlán Comhlíontach/Sáraithe Chatagóir 3 G.S./P.M.D.
Fully Compliant S.G. (Monitoring)	Go hiomlán Comhlíontach/Sáraithe Chatagóir 3
Fully Compliant S.G./IAS	Go hiomlán Comhlíontach/Sáraithe Chatagóir 3 G.S./IAS
Fully Compliant S.G./S.G. (Monitoring)	Go hiomlán Comhlíontach G.S./G.S. (Monatóireacht)
Cat. 3 Non-Compliance S.G./S.G. (Monitoring)	Neamhchomhlíonadh Chatagóir 3 G.S./G.S. (Monatóireacht)
Cat. 1 Non-Compliance S.G.	Neamhchomhlíonadh Chatagóir 1 G.S.
Cat. 1 Non-Compliance D.S.P.	Neamhchomhlíonadh Chatagóir 1 P.M.D.
Cat. 1 Non-Compliance S.G. (Monitoring)	Neamhchomhlíonadh Chatagóir 1 G.S. (Monatóireacht)
Cat. 1 Non-Compliance S.G./D.S.P.	Neamhchomhlíonadh Chatagóir 1 G.S./P.M.D.

Cat. 1 Non-Compliance S.G./D.S.P./IAS	Neamhchomhlíonadh Chatagóir 1 G.S./P.M.D./IAS
Cat. 2 Non-Compliance S.G	Neamhchomhlíonadh Chatagóir 2 G.S.
Cat. 2 Non-Compliance D.S.P.	Neamhchomhlíonadh Chatagóir 2 P.M.D.
Cat. 2 Non-Compliance S.G./D.S.P.	Neamhchomhlíonadh Chatagóir 2 G.S./P.M.D.
No. Licensable Employees (n/a)	Líon na bhFostaithe Incheadúnaithe (n/b)
<400 Licensable Employees	<400 Fostaí Incheadúnaithe
<300 Licensable Employees	<300 Fostaí Incheadúnaithe
<200 Licensable Employees	<200 Fostaí Incheadúnaithe
<100 Licensable Employees	<100 Fostaí Incheadúnaithe
<50 Licensable Employees	<50 Fostaí Incheadúnaithe

D'éascair na príomh-shaincheistean de neamhchomhlíonadh maidir le conraitheoirí beaga sna hearnálacha SG agus DSP ina bhfuil níos lú ná 50 fostaí, inar léirigh 37% de na conraitheoirí den mhéid seo ar a laghad mór-neamhchomhlíonadh amháin, i.e. saincheist a chuirfeadh cosc ar an gconraitheoir Deimhniú IS999 agus ceadúnas a fháil. Sa chás gur Conraitheoir DSP atá ann, is ann do níos lú saincheistean neamhchomhlíonta de bharr gur intí iad comhréir mór de na daoine a oibríonn san earnáil seo agus gurb ann do níos lú gluaiseachta i measc na gconraitheoirí dá bharr. Anuas air sin, is gnách go n-íoctar níos mó ná na rátaí riachtanacha don fhoireann, seo de bharr shaghas agus uaireanta na hoibre.

Leanfaidh imscrúduithe ar cheadúnaithe Conraitheora in 2011 agus aistroidh an PSA chuig oibríochtaí níos foirmiúla riosca-bhunaithe le himeacht na bliana amach romhainn.

Comhlíonadh Maoirseoir Dorais

In earnáil na Maoirseoirí Dorais, cuireadh 12 chliant deireadh le conradh conraitheoirí neamhcheadúnaithe agus níl 21 conraitheoir ag oibriú a thuilleadh. I 42 cás, réitíodh saincheistean iar-imscrúdaithe/iarfhiosrúcháin. Amhail a leanas a bhí na figiúirí comparáideacha in 2009: Chuir 27 cliant deireadh le conarthaí, níl 62 díobh ag oibriú a thuilleadh agus réitíodh 26 cás ina raibh saincheistean iar-imscrúdaithe/iarfhiosrúcháin.

Comhlíonadh Gardála Slándála

Is ann do 88 beochás in earnáil na Gardála Slándála agus baineann 53 de na cásanna seo le conraitheoirí. As na beochásanna, osclaíodh 8 gcás in 2009, agus is ann go fóill do shaincheistean leanúnacha maidir le gach ceann de na cásanna sin. Cuireadh tús leis an uile bheochás eile ón 1 Eanáir 2010 ar aghaidh. Chuir 46 cliant in earnáil na Gardála Slándála

conradh oibreoirí neamhcheadúnaithe chun deiridh agus níl 51 conraitheoir ag oibriú a thuilleadh. I 34 cás, réitíodh saincheistanna iar-imscrúdaithe/iarfhiosrúcháin. Amhail a leanas a bhí na figiúirí comparáideacha in 2009: Chuir 35 cliant deireadh le conarthaí, níl 55 díobh ag oibriú a thuilleadh agus réitíodh 38 cás ina raibh saincheistanna iar-imscrúdaithe.

Comhlíonadh Aláram Ionraidh

Lean earnáil na nAláram Ionraidh bheith ina príomhdhíriú de ghníomhaíocht forfheidhmithe le linn 2010. As na 42 cás, tá ag an earnáil Suiteála (Aláram Ionraidh) an líon is airde de chásanna (171) as a bhfuil 111 cliant agus 60 cás conraitheora faoi imscrúdú. Ba iad oibreoirí neamhcheadúnaithe agus a gcuid cliant a bhí ina sprioc. Bhí faisnéis ina huirlis lárnach maidir le tiomáint a chur faoi imscrúduithe agus rinneadh sprioc díobh siúd nach ndearna a gceadúnas a athnuachan, leis. Baineadh amach ceithre ionchúiseamh rathúla i leith iad siúd a bhí ag oibriú go mídhleathach san earnáil seo. Scríobh an PSA chuig an uile ionad monatóireachta ag iarraidh orthu sonraí a thabhairt faoi naisc. Rinneadh na sonraí seo a chros-seiceáil i leith an bhunachair cheadúnaithe agus rinneadh imscrúdú ar aon ghníomhaíocht neamhcheadúnaithe. Ina theannta sin, iarradh ar an uile dhéantúsóir córas aláram faisnéis a thabhairt i ndáil leo siúd a soláthraíonn siad aláram dóibh agus leo siúd a gcuireann siad oiliúint ar fáil. Tabharfar faoin bpróiseas seo arís eile go luath in 2011.

In earnáil na Suilteálaithe Aláram deimhníodh nach raibh an conraitheoir ag oibriú a thuilleadh i 62 de na cásanna agus go raibh ceadúnas ag an gconraitheoir i 36 cás. Níorbh leor an fhaisnéis i 172 cás le breis imscrúdú a bharántú. Amhail a leanas a bhí na figiúirí comparáideacha in 2009: Níl 129 ag oibriú a thuilleadh, i 194 cás bhí ceadúnas ag an gconraitheoir níorbh leor an fhaisnéis i dtaobh 185.

Ionaid Monatóireachta Aláram

I gcéad ráithe na bliana thug an PSA faoi chleachtadh leis an uile ionad monatóireachta maidir le naisc nua aláram a tháinig faoina mbráid le linn 2008. Rinneadh an liosta de chonraitheoirí aláram ionraidh a chuir na hionaid monatóireachta faoina mbráid a chros-seiceáil i leith an chláir cheadúnas. Tugadh aiseolas do na hionaid monatóireachta agus chuathas i mbun na ngníomhaíochtaí cuí i leith conraitheoirí neamhcheadúnaithe.

Sa mhullach air sin, tugadh faoi imscrúduithe ar líonbeag d'ionaid monatóireachta aláram as ar eascair iomardú agus comhairle a eisiúint.

Airgead faoi Bhealach

Thug an fhoirneann imscrúdaithe, le cúnamh ó chomhairlithe Idirnáisiúnta, a gcuid obair measúnaithe chun críche maidir leis an earnáil CIT. Mar thoradh ar obair shuntasach faoinar tugadh, d'eisigh an PSA ceadúnais do chonraitheoirí CIT. Leanann an PSA lena n-idirghníomhú leis an earnáil CIT maidir leis na ceanglais theicniúla agus eile agus déanfar monatóireacht ar oibríochtaí na gceandúnaithe i rith 2011.

Gníomhaíocht i leith Ceadúnais Conraitheora

I rith 2010, mar thoradh ar na himscrúduithe a rinneadh ar chonraitheoirí ceadúnaithe agus ar obair eile forfheidhmithe, chuir an tÚdarás tús leis na gníomhaíochtaí a leanas faoi Alt 25 i leith ceadúnaithe conraitheora;

- 1 Chúlghairm
- 2 Chur ar Fionraí
- 7 nDiúltú
- 2 Iomardú
- 32 Rabhadh
- 12 Foláireamh
- 27 Comhairle
- 5 Cheadúnas arna n-eisiúint le hIomardú

(Beidh na figiúirí seo éagsúil uathu siúd a tuairiscíodh i dtuarascáil na dtorthaí deimhnithe de bharr gur oscailte go fóill roinnt de na cásanna thuas agus gur cuireadh tús le roinnt de cásanna na dtorthaí deimhnithe in 2009)

Leanfaidh an PSA leis na gníomhaíochtaí sin a eisiúint in 2011 i ngach cás cuí.

As na cásanna a dúnadh in 2010, b'ann do 57 cás conraitheora inar réitíodh saincheisteanna iar-imscrúdaithe agus inar gaireadh Alt 26.

Seo a leanas liostá d'fhógraí Alt 26 a d'eisigh an Roinn Forfheidhmithe do chonraitheoirí i rith 2010:

Iomardú	2
Rabhadh	32
Foláireamh	11
Comhairle	28

Cásanna Conraitheora a tugadh chun críche agus an chúis lena dtabhairt chun críche

Cúis lena Tabhairt chun Críche	DSP	SGM	SG	IA	CIT	Iomlán
Saincheisteanna Réamh-imscrúdaithe/Réamhfhios rúcháin	12	23	23	22		80
Arna Chumhdach ag Ordú Díolúine				7		7
Gan bheith ag Oibriú a Thuilleadh	21	5	51	62		139
Baineadh Amach an tIonchúiseamh			2	4		6
Níor Cuireadh Tús leis an Ionchúiseamh	1		1	1		3
Ceadúnaithe	12	3	33	36	3	87
Ceadúnas arna Chúlghairm			3			3
Ceadúnas arna Dhiúltú i ndiaidh Gníomhaíocht Forfheidhmithe			1			1
Ceadúnas arna Mholadh i ndiaidh Gníomhaíocht Forfheidhmithe	4	1	13	2		20
Iarratas ar Cheadúnas arna Dhiúltú – Fógra Alt 37 arna Eisiúint			1	1		2
Fostaithe Ceadúnaithe in Úsáid	105		22	1		128
Arna Chumhdach ag Alt 23				3		3
Foireann ar bith Slándála	37		13			50
Níorbh leor an fhaisnéis le breis imscrúdú a bharántú	1		3	16		20
Fostaí/Fostaithe Alt 23 a Úsáid	4		2			6
Gníomhaíocht Neamh-Incheadúnaithe	4	1	6	31		46*
Conradh Fostaithe Neamhcheadúnaithe Arna Chur chun Deiridh	30		8			38
Réitíodh Saincheisteanna Iar-Imscrúdaithe Comhairle Arna hEisiúint	2		21			23
Réitíodh Saincheisteanna Iar-Imscrúdaithe Foláireamh Arna Eisiúint	7		5			12
Réitíodh Saincheisteanna			3	1		4

Iar-Imscrúdaithe Iomardú Arna Eisiúint						
Réitíodh Saincheisteanna Iar-Imscrúdaithe Rabhadh Arna Eisiúint	4		14			18
Níltear ag Leanúint ar Aghaidh le Gearán Alt 39	1		1	2		4
Iomlán						700

*Áirítear leis an bhfigiúr eárnálacha eile nach raibh incheadúnaithe tráth an imscrúdaithe

Comhlíonadh Aonair

Rinne Cigirí an PSA sprioc de cheadúnú agus de chomhlíonadh aonair i rith 2010 an cheanglais chun suaitheantais aitheantais a chaitheamh trí imscrúduithe a dhéanamh ar áitribh agus ar ionaid cheadúnaithe ina mbíonn maorisiú dorais agus gardáil slándála ar bun. Uaireanta bhí baill de Gúiní ina dteannta. Tugadh faoi imscrúduithe istoíche, i rith an lae agus le linn na ndeirí seachtaine ar 850 áitreabh ar fud na tíre. Méadú a bhí ann seo ó na 679 áitreabh ar tugadh cuairt orthu 9n 2009. Maidir leis na hionaid sin le slándáil: Bhí conraitheoirí slándála ag oibriú i 320 díobh a léirigh ráta comhlíonta nach mór 100% i dtaobh ceadúnú conraitheora. Ar an iomlán, léirigh ceadúnú le haghaidh an dá eárnála ráta comhlíonta 91%. Is ionann an ráta comhlíonta seo agus é sin a deimhníodh in 2009, ach ar a shon sin, tugadh cuairt ar 170 áitreabh níos mó i rith 2010.

Ó tugadh isteach na rialacháin um Shuaitheantas Aitheantais an 1 Meán Fómhair 2009, tá seiceáil á déanamh ag an PSA i gcomhair chomhlíonadh an cheanglais. D'eisigh siad litreacha Rabhaidh do na daoine ar ar thángthas agus gan Suaitheantas Aitheantais á chaitheamh acu. Ina theannta sin, chuir an PSA tús le ceadúnais na ndaoine sin a chur ar fionraí ar ar thángthas agus ceanglas an tsuaitheantais aitheantais á shárú acu don dara huair. Deimhníodh, i rith 2010, gur sách ard don ráta comhlíonta maidir le caitheamh an tsuaitheantais aitheantais in eárnáil na gardála slándála (89%), agus in eárnáil na Maoirseoirí Dorais is ionann é agus 69%.

Deimhníodh gur bhain ráta 95% in eárnáil na gardála slándála agus 85% in eárnáil na maoirseoirí dorais maidir le comhlíonadh ag daoine bheith ceadúnaithe agus an ceanglas leis an gceadúnas a iompar a chomhlíonadh.

Cuireadh tús leis na gníomhaíochtaí a leanas i leith daoine ceadúnaithe faoi Alt 26 den Acht le linn 2010:

5 Dhiúltú (arna moladh don Roinn Ceadúnaithe)

3 cheadúnas arna Chur ar Fionraí (arna moladh don Roinn Ceadúnaithe)

237 Rabhadh

39 Foláireamh

28 Comhairle

Tugadh faoi thromlach na ngníomhaíochtaí seo mar thoradh ar shárúithe ar an gcleanglas chun Suaitheantas Aitheantais a chaitheamh. Leanfaidh an PSA orthu leis an bhforfheidhmiú maidir le ceadúnú aonair agus an ceanglas maidir leis an Suaitheantas Aitheantais isteach in 2011.

B'ann do 314 cás lenar bhain Ceadúnaithe Aonair a dúnadh le linn 2010 inar gaireadh Alt 26.

Is amhlaidh a leanas iad na líonta iarbhír d'fhógraí Alt 26 a d'eisigh an Roinn Forfheidhmithe do dhaoine i rith 2010:

Rabhadh	237
Foláireamh	40
Comhairle	28

Tháinig méadú suntasach ar an líon gníomhaíochtaí faoi Alt 26 i leith ceadúnaithe i rith 2010, de bharr na gceanglas maidir leis an Suaitheantas Aitheantais, den chuid is mó, a fhorfheidhmiú go docht ag cigireacht an PSA.

Cásanna Conraitheora a tugadh chun críche agus an chúis lena dtabhairt chun críche

Cúis lena Thabhairt chun Críche	DSP	SG	Iomlán
Saincheisteanna Réamh- imscrúdaithe/Réamhfhiosrúcháin	10	3	13
Níltear Fostaithe a Thuilleadh	45	15	60
Ceadúnaithe	57	21	78
Ceadúnas arna Chúlghairm	1	1	2
Ceadúnas arna Dhiúltú i ndiaidh Gníomhaíocht Forfheidhmithe	5		5
Ceadúnas arna Chur ar Fionraí i ndiaidh Gníomhaíocht Forfheidhmithe	3	1	4
Ceadúnas arna Mholadh i ndiaidh Gníomhaíocht Forfheidhmithe	3		3
Iarratas ar Cheadúnas arna Dhiúltú – Fógra Alt 37 arna Eisiúint		1	1
Níorbh leor an fhaisnéis le breis imscrúdú a bharántú		2	2
Gníomhaíocht Neamh-Incheadúnaithe	3	5	8
Comhairle Arna hEisiúint	21		21
Foláireamh Arna Eisiúint	22	15	37
Rabhadh Arna Eisiúint	224	32	256
Fógra Foirmiúil arna Eisiúint don Iarratasóir	33	5	38
Níltear ag Leanúint ar Aghaidh le Gearán Alt 39	3	3	6

Miondealú de réir Earnála maidir le comhlíonadh Alt 37 (ceanglas le ceadúnas a bheith agat), Alt 29 (ceanglas le ceadúnas a iompar) agus Alt 30 (ceanglas le Suaitheantas Aitheantais a thaispeáint)

Slándáil Dorais (Imscrúduithe ar DSP)

D.S.P.	An Ráithe dar Críoch 31/12/2010				An Ráithe dar Críoch 30/06/2010			
	Ionaid le Slándáil	Alt 37 %	Alt 29 %	Alt 30 %	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %
Baile Átha Cliath	21	88	80	73	40	92	89	73
Corcaigh	3	78	78	11	-	-	-	-
Gaillimh	9	89	100	85	-	-	-	-
Gach Láthair eile	64	90	76	56	62	85	84	61
Slándáil Dorais (Imscrúduithe ar DSP)								
Láthair	An Ráithe dar Críoch 30/09/2010				An Ráithe dar Críoch 31/12/2010			
	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %
Baile Átha Cliath	24	86	61	61	29	96	96	73
Corcaigh	-	-	-	-	21	92	90	75
Gaillimh	8	100	100	100	11	92	86	100
Gach Láthair eile	26	91	89	76	52	86	90	76

Miondealú de réir Earnála maidir le comhlíonadh Alt 37 (ceanglas le ceadúnas a bheith agat), Alt 29 (ceanglas le ceadúnas a iompar) agus Alt 30 (ceanglas le Suaitheantas Aitheantais a thaispeáint)

Imscrúduithe Slándála Gardála (SG)

S.G.	An Ráithe dar Críoch 31/12/2010				An Ráithe dar Críoch 30/06/2010			
	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %
Láthair								
Baile Átha Cliath	38	95	94	92	38	91	100	93
Corcaigh	10	100	100	96	-	-	-	-
Gaillimh	10	100	100	100	-	-	-	-
Gach Láthair eile	74	97	95	89	15	100	96	92
	An Ráithe dar Críoch 30/09/2010				An Ráithe dar Críoch 31/12/2010			
Láthair	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %	Ionaid le Slándáil	ALT 37 %	ALT 29 %	ALT 30 %
Baile Átha Cliath	18	96	91	75	-	-	-	-
Corcaigh	-	-	-	-	-	-	-	-
Gaillimh	-	-	-	-	-	-	-	-
Gach Láthair eile	23	100	92	84	20	97	92	87

Gníomhaíocht i leith Cliant

Gné an-tábhachtach den obair forfheidhmithe is ea spriocadh cliant. Ceann de na huirlisí b'éifeachtaí maidir le comhlíonadh na gceanglas ceadúnaithe a chinntiú atá sa chaoi gur féidir cliant de chuid soláthraí neamhcheadúnaithe seirbhís slándála a ionchúiseamh. B'ann do líon mórchásanna ina raibh gá le hobair mhionsonraithe fiosrúcháin ar an gconraitheoir agus ar a chliant de dhíth. I líon cásanna, rinneadh gach cliant a rianú lena chinntiú gur chuir an cliant deireadh leis an gconradh agus gur aistrigh siad an conradh chuig conraitheoir ceadúnaithe nó i roinnt cásanna, chuir an cliant an fhoireann slándála ag oibriú taobh istigh den láthair.

Cásanna Conraitheora a tugadh chun críche de réir earnála agus an chúis lena dtabhairt chun críche

Cúis lena Thabhairt chun Críche	DSP	SGM	SG	IA	CIT	Iomlán
Saincheisteanna Réamh- imscrúdaithe/Réamhfhiosrúcháin	20	3	8	45	1	77
Conraitheoir arna Úsáid a Cumhdaíodh ag Ordú Díolúine				4		4
Conradh Fostaithe Neamhceadúnaithe Arna Chur chun Deiridh	12		46	19		77
Gan bheith ag Oibriú a Thuilleadh	10		1	1		12
Conraitheoir Ceadúnaithe arna Úsáid	52	2	23	51		128
Níorbh leor an fhaisnéis le breis imscrúdú a bharántú	4		9	155		168
Conraitheoir Alt 23 a Úsáid				8		8
Gníomhaíocht Neamh-Incheadúnaithe	6		9	128		146*
Conraitheoir Neamhceadúnaithe arna Úsáid				18		18
Alt 39 – Níor Glacadh aon Ghníomhaíocht i leith an Cheadúnaithe	1		3	2		6
Iomlán						644

*Áirítear leis an bhfigiúr earnálacha eile nach raibh incheadúnaithe tráth an imscrúdaithe

Gearáin fhoirmiúla i leith ceadúnaithe

B'ann do mhéadú suntasach ar an líon gearáin fhoirmiúla i leith ceadúnaithe in 2010, agus bhí an chuid is mó díobh i leith daoine aonair. Fuair an Roinn Forfheidhmithe 28 gearán foirmiúil, agus déileáladh leis an uile cheann díobh faoi Alt 39 den Acht um Sheirbhísí Slándála Príobháidí, 2004 agus i gcomhréir leis na Rialacháin um Shlándáil Phríobháideach (Nósanna Imeachta Gearán) 2006. B'ionann an líon cásanna a tugadh chun críche agus 15 agus i measc na dtorthaí bhí an méid a leanas: níor glacadh aon ghníomhaíocht i leith an cheadúnaithe i 3 chás; níor lean 12 chás ar aghaidh a fhad le himscrúdú iomlán de bharr nár mhian leis na gearánaithe leanúint ar aghaidh níos mó leis an ngearán.

Ionchúisimh

Thug an tÚdarás 8 gcás chuig an gCúirt in 2010 agus d'éirigh leo 7 n-ionchúiseamh rathúla a bhaint amach. Tá cásanna eile a cuireadh ar aghaidh in 2010 ar feitheamh comhairle dlí

agus/nó Éisteacht Chúirte. Tá ceithre chás arna liostáil cheana féin le haghaidh Éisteacht Chúirte in Eanáir agus i bhFeabhra 2011. Tá líon cásanna eile á réiteach ag an Údarás le haghaidh ionchúisimh a thiocfaidh os comhair na gCúirteanna i rith 2011.

Bronnadh Fíneálacha €58,500 agus Costais €23,672 ar an iomlán i gcásanna ionchúisimh a thug an tÚdarás os comhair na gCúirteanna.

Seo a leanas achoimre ar chásanna ionchúisimh a cuireadh faoi bhráid na gCúirteanna agus ar éistigh siad leo in 2010:

Tábla A: Achoimre ar chásanna ionchúisimh

	Iomlán	SG	DSP	Suiteálaí Aláram	Garda Slándála (Ionad Monatóireacht a)
Líon na gcásanna a cuireadh ar aghaidh le haghaidh ionchúisimh	20	6	7	6	1
Líon na gcásanna inar sáraíodh Alt 37 den Acht (ag oibriú gan cheadúnas)	19	6	6	6	1
Líon na gcásanna inar sáraíodh Alt 38 den Acht (duine neamhcheadúnaithe a chur ag oibriú)	1	0	1	0	0
Líon na gcásanna ionchúisimh ar éistíodh leo sa Chúirt	8*	3	0	5	0
Líon na n-ionchúiseamh rathúil (tábla B)	7	3	0	4	0
Líon na n-ionchúiseamh neamhrathúil (tábla C)	1	0	0	1	0

*Cuireadh 3 chás ar aghaidh roimh 2010

Tábla B: Liosta na gcuideachtaí ar éirigh leis an PSA a ionchúiseamh in 2010

Uimh.	Ainm	Seoladh	Earnáil agus an t-alt den Acht a sáraíodh	Dáta an Ionchúisimh	Arna Fhíneáil	Costais
1	GTR Security Ltd	80 Bóthar Bhinn Ghulbain Droimeanach Baile Átha Cliath 12	SG Alt 37	25/1/2010	€8,000	€5,000
2	Darren Kelly ag trádáil mar Keltech Security Systems	86 Boyne Meadows Éadan Doire Contae Uíbh Fhailí	Suilteálaí Alt 37	22/2/2010	€10,500 7x€1,500	€2,000 €2,658 ath-achomhar c
3	Des Power ag trádáil mar Suirside Security Services	Trian an Fhraoigh Sliabh Rua Contae Chill Chainnigh	SG Alt 37	7/5/2010	€1,500	€4,182
4	Anthony Scott ag trádáil mar Swift Security & Communications	53 Bóthar an Chalafoirt Leitir Ceanainn Contae Dhún na nGall	Suilteálaí Alt 37	16/6/10	€750	€1,500
5	Midland Electrical Installations Ltd ag trádáil mar Lara Fire & Security	Aonad D11, Páric Achomhal an M4, Bóthar Mhaigh Nuad, Cill Droichid Contae Chill Dara	Suilteálaí Alt 37	12/7/10	Níor gearradh aon Fhíneáil Gairmeacha a scrios an Breitheamh amach a luaithe a íocadh na Costais	€3,723
6	Brian Mullen ag trádáil mar Centurian Security Services	18 Geata an tSéipéil Bóthar na hAille Baile Brigín Contae Baile Átha Cliath	SG Alt 37	22/11/10	€37,500 (€2,500 le haghaidh gann cinn de na 15 chion)	€4,609
7	Liam Whoriskey ag trádáil mar Whoriskey Security Systems	5 Bóthar na Darach Connell Drive Droichead Nua, Contae Chill Dara	Suilteálaí Alt 37	30/11/10	€250	Costais Ar Bith

Earnálacha a Sáraíodh: Gardáil Slándála = 3; Suiteálaí = 4.

Idirchaidreamh Údarás Slándála Príobháidí le Gníomhaireachtaí eile Stáit

Thóg an Roinn Forfheidhmithe struchtúr le haghaidh idirchaidrimh agus comhairliúcháin faoi shaincheisteanna le gníomhaireachtaí eile Stáit d'fhonn ár gcuid comhfhreagrachtaí a chomhlíonadh. Tugadh faoi obair obair i gcomhar le agus le cúnamh ó Gúí, ó na Coimisinéirí loncaim agus ón Údarás Náisiúnta Cearta Fostaíochta (NERA).

Tugadh faoi idirchaidreamh leis na Gardaí ar líon leibhéal. Maidir le ceadúnú na hearnála CIT, chuir na Gardaí comhairle ar fáil i ndáil le saincheisteanna sonracha. I ndáil leis na hearnálacha DSP agus SG, chuir siad cúnamh ar fáil do chásanna áirithe agus bhí siad i dteannta chigirí an PSA ar uairibh le linn imscrúduithe istoíche.

I rith 2010, d'úsáid an Roinn Forfheidhmithe an Meabhrán Tuisceana a chuir na Coimisinéirí loncaim i bhfeidhm le faisnéis a fháil maidir le comhlíonadh cánach ag conraitheoirí. D'iarr an PSA ar fhaisnéis i 88 cás i gcomparáid le 79 cás in 2009 agus sholáthair siad faisnéis ar iarraidh na gCoimisinéirí loncaim i 22 cás, ar laghdú beag seo anuas ó na 28 iarratas a fuarthas ó na Coimisinéirí loncaim in 2009. B'uirlis úsáideach a bhí sa mhalartú seo faisnéise maidir le measúnú iomlán a dhéanamh ar chásanna áirithe. Leanann idirchaidreamh leis an NERA ar siúl i dtaca le saincheisteanna ginearálta.

Anuas air sin, i rith 2010, bhunaigh an PSA cainéal foirmiúil le rochtain a fháil ar shonraí Chlárlann na Talún, agus is féidir leo anois féachaint ar shonraí trí sheirbhísí ar líne an Údaráis Chlárúcháin Maoine.

I Márta, fuair an Roinn Ceadúnaithe iarratas ón Roinn Gnóthaí Sóisialacha agus Teaghlaigh maidir le sonraí faoin uile dhuine a bhí ceadúnaithe. Amhail úsáideoir údaraithe an Uimhir PSP, tá oibleagáid ar an Údarás an fhaisnéis seo a chur ar fáil don Roinn. Fuair an Roinn an fhaisnéis seo roimhe seo in 2008 nuair a sainaithníodh 1,680 sealbhóir ceadúnais a bhí ag éileamh íocaíochtaí leasa shóisialaigh agus rinne an tÚdarás coigiltí de bhreis ar €1 milliún. Tá coinne le torthaí ó liosta 2010 i rith 2011.

Spríoc 4:

Déanfaimid eagraíocht éifeachtach agus nuálach a fhorbairt le foireann oilte lena dtacaítear ag bonneagar cuí fisiceach agus ag áiseanna cuí.

Pleanáil Airgeadais

Ar aon dul le beartas an Rialtais, tá an tÚdarás meáite i gcónaí ar bheith féinmhaoinithe in ainneoin na timpeallachta deacra geilleagraí. D'eascair táille ceadúnaithe a sháraigh liúntas caiteachais 2010 an PSA as an ardráta d'iarratais aonair mar aon le ráta athnuachana 60% le haghaidh daoine aonair. Tháinig méadú ar ioncam le haghaidh 2010 de bharr go raibh tromlach ár gceadúnas conraitheora dlite le haghaidh athnuachana le linn na bliana. Cé go maireann an ceadúnas ar feadh dhá bhliain, faoinár rialacha reatha cuntasaíochta, déantar an uile ioncam ó tháillí a chionnroinnt don bhliain reatha. Ag féachaint chun cinn, ní dealraitheach go leanfaidh an barrachas ioncaim agus aird ar an mbrú ar an tionscal ó na deacrachtaí níos fairsinge geilleagracha.

Trí dhianmhonatóireacht a dhéanamh ar ár gcaiteachas, níor sháramar ár liúntas reatha fíortheoranta buiséid. Coinníonn an tÚdarás go gníomhach le beartais chomh maith le nósanna imeachta a chur i bhfeidhm lena chinntiú go gcloítear leis na struchtúir is éifeachtaí i dtaobh costais de agus is mó is tairbhiúil ag gach tráth.

Cumarsáid

Na Meáin

Ba chosúil ár ndírú le haghaidh 2010 agus é sin do 2009, inar chruthaigh ailt sna nuachtáin Náisiúnta, in irisleabhair thrádála agus i nuachtlitreacha leictreonacha formhór ár gcumarsáide. Chinntíomar, go háirithe, gur cuireadh na meáin áitiúla ar an eolas faoinár gcuid gníomhaíochtaí forfheidhmithe lena bhain a limistéir shonracha den tír. Cruthaíodh gur uirlis úsáideach atá inti seo le haghaidh chothú na hoibre faoina dtugann an tÚdarás Slándála Príobháidí a chur chun cinn. Ina theannta an mhéid sin, d'eascair agallamh raidió as seo a rinne an Príomhfheidhmeannach.

Gutháin

Le dhá bhliain anuas, d'oibrigh an tÚdarás go dian le feabhas a chur ar an tseirbhís ghutháin agus rinneadh an chuid is mó de na deacrachtaí a tháinig aníos in 2008 a réiteach. Tarlaíonn uaireanta go mbíonn roinnt fadhbanna ag buaicthréimhsí áirithe le linn na bliana agus tá fiosrú á dhéanamh ar bhreis feabhsúchán ar an tseirbhís ghutháin faoi láthair.

Ríomhphost

Cuid lárnach den obair seo is ea úsáid an ríomhphoist mar an rogha meán cumarsáide. Bealach níos éifeachtaí atá ann seo le déileáil le fiosrúcháin de bharr gur féidir iad a dhéanamh ag tráth ar bith agus gur féidir leis an bhfoireann freagra a thabhairt le linn na dtréimhsí atá níos ciúine le linn an lae. I dtéarmaí praiticiúla, d'eisigh an tAonad Ceadúnaithe Conraitheoirí 2,356 mír don phost le linn 2010 agus fuair siad breis agus 4,000 mír sa phost, glaoch gutháin agus ríomhphost le linn na bliana. Sheol an t-aonad ceadúnaithe aonair 29,284 mír sa phost d'iarratasóirí ceadúnais in 2010. D'fhéadfaimís acmhainní a spriocadh chúcu siúd ag a bhfuil fiosrúchán sonracha agus ag a dteastaíonn cúnaimh ónár bhfoireann ach na costais seo a laghdú.

Scanadh

Tacaíonn an córas scanta a tugadh isteach níos luaithe sa bhliain níos mó leis an obair seo trí sheoltaí ríomhphoist a fháil ó fhoirmeacha iarratais aonair. Thosaigh an Roinn Ceadúnaithe le dul i dteagmháil le iarratasóirí agus le sealbhóirí ceadúnais i Nollaig agus bainfear úsáid mhéadaithe as an ríomhphost in 2011 de bharr go bhfuil sé de chuspóir againn an méid a chuirimid sa phost a laghdú. Is meán teagmhála as a mbaintear úsáid rialta an seoladh tiomanta ríomhphoist licensing@psa.gov.ie le haghaidh conraitheoirí agus daoine ag a bhfuil fiosrúcháin faoi cheadúnú agus a fuair breis agus 5,100 teachtaireacht le linn 2010.

An Post

Baineadh amach dul chun cinn suntasach maidir lenár gcuid costais phoist a laghdú. De bharr úsáid mhéadaithe a bhaint as cainéil mhalartacha chumarsáide is ea an laghdú ar phost agus próiseáil níos éifeachtaí ar iarratais a laghdaíonn an gá le dul i dteagmháil le hiarratasóirí. Léirítear an laghdú sa tábla thíos.

Méideanna Poist le haghaidh Ceadúnú Aonair

Bliain	Méideanna Poist
2007	62,401
2008	73,611
2009	38,472
2010	29,284

Láithreán Gréasáin

Meán móréilimh chumarsáide le haghaidh ár gcustaiméirí uile is ea ár láithreán gréasáin agus déanann sé iad a choimeád cothrom le dáta maidir le faisnéis agus le foilseacháin reatha. Tá fáil ar an bhfoirm iarratais uile lena n-íoslódáil a thugann rochtain láithreach ar fhaisnéis do cheadúnaithe.

Ina theannta sin, tá fáil ar chláir cheadúnaithe ar líne. Tá ar an táb cheadúnaithe ar ár láithreán gréasáin an fhaisnéis is déanaí faoi cheadúnú agus tugadh 4,837 cuairt ar an leathanach agus rinneadh breis agus 5.000 foirm iarratais a íoslódáil ón láithreán gréasáin. Ba é an clár sealbhóirí cheadúnaithe aonair an leathanach ar a raibh an t-éileamh is mó ar an láithreán gréasáin agus tugadh breis agus 20,450 cuairt air. Sa mhullach ar na cuairteanna ar na Cláir, íoslódáladh 673 pacáiste conraitheora ón láithreán agus tugadh 871 cuairt ar an liosta díolúintí le haláirim ionraidh a shuiteáil.

Ríomhiris

D'eisíomar 5 nuachtlitir dár gceadúnaithe conraitheora uile mar aon le líon páirtithe leasmhara i rith 2010. Meán simplí agus éifeachtach i dtaobh costais de atá ann le cumarsáid a dhéanamh lenár bpáirtithe uile leasmhara maidir le hobair uile an Údaráis, lena n-áirítear forbairtí ar oiliúint agus ar chaighdeán, saincheisteanna ceadúnaithe, gníomhaíochtaí agus staitisticí forfheidhmithe agus faisnéis eile ábhartha. Tá sé ar intinn againn an úsáid a bhaintear as ríomhirisí amach anseo a mhéadú agus táthar ag súil leis go ndéanfar nuachtlitir shonrach a eisiúint don uile dhuine ag a bhfuil ceadúnas ar ár mbunachar sonraí.

Teachtaireachtaí téacs a chur

Uirlis an-tábhachtach cumarsáide is ea úsáid teachtaireachtaí a chur. Tugann sé rochtain láithreach ar dhaoine ar ár mbunachar sonraí agus tá sé á chruthú gur meán móréilimh atá ann. I rith 2010, Sheol an Roinn Ceadúnaithe teachtaireachtaí díreach chucu siúd atá ceadúnaithe cheana féin agus iad a chur ar an eolas go raibh a gceadúnas dlite le dul in éag agus dá mba mhian leo a gceadúnas a athnuachan go bhféadfaí foirm iarratais a iarraidh trí theachtairacht téacs a sheoladh agus leas á bhaint as a nguthán póca.

Soláthar Foirne

Tá an tÚdarás struchtúrtha thart ar thrí roinn lárnacha oibríochta atá freagrach as ceadúnú, forfheidhmiú agus as forbairt caighdeán forbartha agus oiliúna. Sa mullach air sin, is ann d'aonad beag tacaíochta a dhéanann ábhair airgeadais, caidreamh meán agus ábhair ghinearálta chorpáraídeacha a láimhseáil. Sonraítear cairt eagraíochta in Aguisín 1.

Leanann ár bhfoireann bheith mar an tsócmhainn is tábhachtaí agus tacóimid lena gcuid iarrachtaí amhail a oibríonn siad le linn diantráthanna ar mhaithe lenár gcustaiméirí uile agus leis an bpobal mór. Comhghairdeas leis na baill foirne ar éirigh leo an cúrsa Diplóma i Staidéar Cheartais leis an IPA.

Spríoc 5:

Glacfaimid páirt ghníomhach inár bhfeidhm san AE agus coinneoidimid leis ar leibhéal idirnáisiúnta níos fairsinge le Rialtóirí eile Idirnáisiúnta Slándála Príobháidí, le cur le foirmiú beartais sa limistéar seo.

Acmhainn lárnach í taithí rialtóirí eile don PSA maidir le forbairt a dhéanamh ar bheartais agus ar chleachtas oibriúcháin amach anseo. Ar bhonn leanúnach, déanann an Roinn Oiliúna agus Caighdean monatóireacht ar fhorbairtí le rialtóirí eile Eorpacha, ag díriú go háirithe orthu siúd caighdeántiomáinte. Tá sé beartaithe againn, stór cuimsitheach den fhaisnéis seo a thógáil le himeacht ama.

Trí theagmháil leanúnach idir rialtóirí AE is ea modh lárnach leis an bhfaisnéis sin a choinneáil. Rinne an Príomhfheidhmeannach cruinniú tosaigh a stiúradh de roinnt rialtóirí slándála príobháidí ar spéis leo taithí rialála a roinnt. Rinneadh faisnéis a mhalartú ar mhodh an rialaithe, ar na caighdeáin éagsúla a theastaíonn le haghaidh ceadúnú agus na taithí i dtaca le gníomhaíochtaí a dhéanamh i leith soláthraithe slándála a sháraíonn na rialacháin sin. Rinneadh breithniú, freisin, sa chruinniú ar thaithí rialtóirí ina raibh soláthar slándála ar siúl sa tionscal slándála príobháidí trí chomhpháirtíochtaí poiblí príobháideacha. Tá súil leis go mbeidh malartuithe breise ar siúl leis an ngrúpa cé gur dúshlánach acmhainní a chur ar fáil don mhalartú sa timpeallacht reatha geilleagrach don uile rialtóir AE.

Ina theannta sin, bhí stádas breathnóra ag an Údarás Slándála Príobháidí maidir le bord fordheidhmithe Údarás Tionscal Slándála Thuaisceart Éireann/na RA le linn an fhoirmithe beartais le haghaidh ceadúnú i dTuaisceart Éireann. Tugadh isteach ceadúnú, bunaithe ar chóras na RA i dTuaisceart na hÉireann don uile earnáil seachas le haghaidh earnáil na maoirseoirí dorais le héifeacht ón 1 Nollaig 2009. Tugadh ceadúnú isteach le haghaidh maoirseoirí le héifeacht ón 1 Aibreán 2010.

Ar bhonn fairsing, chuir an tÚdarás le foirmiú bearas AE trí ranníocaíochtaí a tugadh don Roinn Dlí agus Cirt agus Athchóirithe Dlí. Díriodh san idirchaidreamh seo in 2010 ar phlé ar iompar trasteorann airgead Euro ar an mbóthar. Ba í an phríom-shaincheist don Údarás a chinntiú nár bhain aon tograí de na ceanglais le haghaidh ceadúnú um Airgead faoi Bhealach de chuid an PSA.



MÍR 3:

Ár dTuarascáil Airgeadais

Ráitis Airgedais

An tÚdarás Slándála Príobháidí

Don Bhliain dar críoch an 31 Nollaig 2010

AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

RÁITIS AIRGEDAIS DON BHLIAIN DAR CRÍOCH AN 31 NOLLAIG 2010

CLÁR ÁBHAR

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AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

RÁITEAS FREAGRACHTAÍ BALL DEN ÚDARÁS

Ceanglaítear faoi Sceideal 1 (4) den Acht um Sheirbhísí Slándála Príobháidí, ar an Údarás ráitis airgeadais a réiteach i gcibé foirm a cheadóidh an tAire Dlí agus Cirt agus Athchóirithe Dlí. Ceanglaítear ar an Údarás an méid a leanas agus na ráitis airgeadais á réiteach:

- Beartais oiriúnacha chuntasaíochta a roghnú agus iad a chur chun feidhme go comhsheasmhach.
- Breithiúnais agus meastacháin a dhéanamh atá réasúnta agus stuama.
- Na ráitis airgeadais a réiteach ar bhonn gnóthas leantach, mura cuí a mheas nach leanfaidh an tÚdarás i mbun oibriúcháin.
- A lua cibé acu ar leanadh nó nár leanadh caighdeáin chuntasaíochta, faoi réir aon imeachtaí ábhartha a nochtáítear agus a mhínítear sna ráitis airgeadais.

Tá an tÚdarás freagrach as leabhair chuí chuntas a choimeád ina nochtáítear le cruinneas réasúnta ag aon tráth seasamh airgeadais an Údaráis agus a chuireann ar a gcumas a chinntiú go gcomhlíonann na ráitis airgeadais Sceideal 1 (4) den Acht um Sheirbhísí Slándála Príobháidí, 2004. Ina theannta sin, tá an tÚdarás freagrach as a gcuid sócmhainní a chosaint agus as bearta réasúnta a ghlacadh, dá bhrí sin, le calaois agus le neamhrialtachtaí eile a chosc agus a bhrath.

Chief Executive:



Date: 21 November 2011

Chairperson:



Date: 21 November 2011

AN tÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

RÁITEAS AR RIALÚ INMHEÁNACH AIRGEADAIS

Ar son an Údaráis Slándála Príobháidí, aithnímid ár bhfreagracht, leis seo, as a chinntiú go bhfuil córas cuí rialaithe imheánaigh airgeadais á oibriú san Údarás.

Táimid sásta go bhfuil na córais, atá i bhfeidhm ag an Údarás, réasúnta agus oiriúnach do chúinsí an Údaráis agus aird ar a méid, ar a leibhéal caiteachais, ar a n-acmhainní foirne agus ar chineál a gcuid oibríochtaí. Ar a shon sin, ní chuireann agus ní féidir leis na córais cinntiú iomlán a thabhairt i leith aon earráide ábhartha.

I ndiaidh foilsiú treoirlínte nua ón Roinn Airgeadais le haghaidh Rialachas Corparáideach, tá cód nua rialacháis á réiteach ag an Údarás leis na ceanglais seo a léiriú. Baineann an tÚdarás, faoi láthair, leas as an treoir a d'fhoilsigh an IPA le haghaidh ball de Chomhlachtaí Stáit le cúraimí a leagan ar a mbaill den Bhord maidir lena bhfeidhm amhail ball de bhord de chomhlacht stáit.

Faigheann Bord an Údaráis tuarascáil an Phríomhoifigigh Feidhmiúcháin, ina dtugtar cuntas sonrath ar chaiteachas a cuireadh i dtaifeadh ar bhonn míosúil mar aon le hioncam. Déanann an Bord athbhreithniú air seo ag gach cruinniú.

Glacann an tÚdarás na mórchinntí straitéiseacha agus casann siad ag eatrainmh rialta le monatóireacht a dhéanamh ar fheidhmiúlacht agus ar phleananna. Ní ghníomhaíonn an lucht bainistíochta feidhmiúcháin ach laistigh den údarás a tarmligeadh dóibh ag an Údarás le héifeacht a thabhairt do bheartas agus do chinntí an Údaráis.


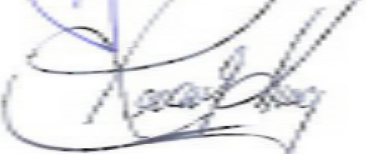
AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

RÁITEAS AR RIALÚ INMHEÁNACH AIRGEADAIS

Rinneadh lámhleabhar mionsonraithe nós imeachta a réiteach agus a chur i bhfeidhm. Tá ioncam faoi réir réiteach foriomlán agus sa chás gur féidir, roinntear dulagais foirne go cuí agus aird ar na rioscaí lena mbaineann agus an líon teoranta foirne. Tá na nósanna imeachta sonracha a leanas i bhfeidhm d'fhonn rialú éifeachtach airgeadais a chur ar fáil.

1. Tá nósanna imeachta foirmiúla i bhfeidhm do cheannach an uile earra agus seirbhíse, le haghaidh ceadú sonrasc i ndáil le hearraí agus le seirbhísí agus le húdarú íocaíochtaí i dtaca le hearraí agus le seirbhísí. Rinneadh nósanna imeachta ina leith seo a threisiú ó thráth go tráth agus cuireadh i bhfeidhm moltaí a d'eascair ó inúchtaí inmheánacha.
2. Réitítear cuntais agus buiséid mhíosúla ar fud na bliana. Ag gach cruinniú den Bhord, déanann Bord an Údaráis athbhreithniú ar na cuntais bhainistíochta. Tá córas ríomhairithe cuntasafóchta a oibriú ag an Údarás atá in ann réimse fairsing d'fhaisnéis airgeadais agus chuntasafóchta a chur ar fáil.
3. Réitíodh buiséid i ndáil le gach bliain agus réitítear ráitis mhíosúla ar ioncam agus ar chaiteachas chun comparáid le figiúirí bhuiséadaithe a éascú.
4. Tá nósanna imeachta rialaithe airgeadais an Údaráis faoi réir athbhreithniú ag roinn inúchta inmheánaigh na Roinne Dlí agus Cirt agus Athchóirithe Dlí. Chríochnaigh roinn iniúchta inmheánaigh na Roinne Dlí agus Cirt agus Athchóirithe Dlí iniúchadh ar an PSA in 2010 a thug cinntiú dearfach ar fáil don Oifigeach Cuntasafócht agus don PSA maidir le hoiriúnacht agus le héifeachtacht an chórais iomláin rialaithe inmheánaigh airgeadais atá i bhfeidhm.
5. Cuireadh i bhfeidhm an straitéis um bainistíocht riosca agus rinneadh monatóireacht uirthi trí Chlár um Bainistíocht Riosca. Déantar athbhreithniú ar an gClár amhail mír sheasta ag an uile chruinniú den Bhord.
6. Tá ag an Údarás Coiste Iniúchta a dhéanann athbhreithniú ar obair an iniúchta inmheánaigh agus ar an litir bainistíochta ón Ard-Reachtair Cuntas agus Ciste mar aon le freagairt ón lucht bainistíochta. Casann siad le hOifig an Ard-Reachtair Cuntas agus Ciste (ceal bainistíocht, nuair is gá) le plé a dhéanamh ar thoradh an iniúchta sheachtraigh seo.

Deimhním gur thug an Bord faoi athbhreithniú ar éifeachtacht an chórais rialaithe inmheánaigh airgeadais don bhliain dar críoch an 31 Nollaig 2010.

Chief Executive: 
Chairperson: 

Date: 21 November 2011

Date: 21 November 2011

AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

AN RÁITEAS UM BEARTAIS CHUNTASAÍOCHTA

BONN NA CUNTASAÍOCHTA

Ullmhaíodh na ráitis airgeadais faoin modh fabhraithe cuntasáochta, seachas mar a léirítear thíos, agus de réir na bprionsabal cuntasáochta a bhfuil glacadh ginearálta leo faoin gcoinbhinsiún stairiúil costais agus san fhoirm a cheadaíonn an tAire Dlí agus Cirt agus Athchóirithe Dlí. Glactar Caighdeán Tuairiscithe, a mholann na comhlachtaí aitheanta cuntasáochta, de réir mar a chuirtear chun feidhme iad.

IONCAM

Déantar ioncam ó dheontais ón Roinn Dlí agus Cirt agus Athchóirithe Dlí agus ó ioncam ó tháillí ceadúnais a thuairisciú ar bhonn airgid arna fháil. Cé go n-eistítear ceadúnais le haghaidh tréimhsí a shíneann ar feadh breis agus 12 mhí, áirítear leis an mbliain ina bhfaightear an t-airgead an t-ioncam ó tháillí.

PÁROLLA

Déanann an Roinn Dlí agus Cirt agus Athchóirithe Dlí an párolla a phróiseáil agus a chur i dtaifead sna ráitis airgeadais ar bhonn íocaíochtaí airgid.

SÓCMHAINNÍ SEASTA AGUS DÍMHEAS

Léirítear sócmhainní seasta ar a gcostas, nó ar a luach measta margaidh, lúide dímheas carntha.

Ríomhadh dímheas ar bhonn mhodh na líne dírí laghdaithí ag na rátaí a leanas don tréimhse:-


Troscán	10%
Trealamh Oifige	20%
Ríomhairí	33.3%


AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

AN CUNTAS IONCAIM AGUS CAITEACHAIS DON BHLIAIN DAR CRÍOCH AN 31 NOLLAIG 2010

	Nótaí	2010 €	2009 €
IONCAM			
Deontas an Oireachtais	1	2,152,506	2,391,427
Táillí Ceadúnais		<u>2,739,903</u>	<u>1,768,004</u>
		4,892,409	4,159,431
Aistriú ón gCuntas Caipitil	6	<u>13,003</u>	<u>77,767</u>
		4,905,412	4,237,198
CAITEACHAS			
Costais Foirne	3	1,657,311	1,763,964
Riarachán	4	<u>546,624</u>	<u>679,584</u>
		<u>2,203,935</u>	<u>2,443,548</u>
Glanioncam		2,701,477	1,793,650
Ranníocaíocht leis an Státhiste		<u>2,666,000</u>	<u>2,079,600</u>
Barrachas/(Easnamh) don tréimhse		35,477	(285,950)
Barrachas a tugadh ar aghaidh		71,957	357,907
Barrachas amhail an 31 Nollaig		<u>107,434</u>	<u>71,957</u>

Tá an Ráiteas um Beartais Chuntasaíochta agus Nótaí 1-14 mar chuid lárnach de na ráitis airgeadais seo.

Chief Executive: 

Chairperson: 

Date: 21 November 2011

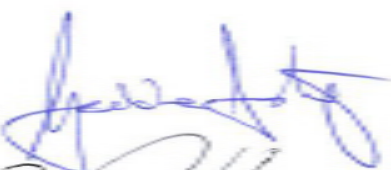
Date: 21 November 2011


AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

CLÁR COMHARDAITHE AMHAIL AN 31 NOLLAIG 2010

	Nótaí	2010 €	2009 €
SÓCMHAINNÍ INLÁIMHSITHE			
Sócmhainní seasta	5	37,527	52,504
SÓCMHAINNÍ REATHA			
Féichiúnaithe agus Réamhíocaíochtaí	13,996		38,163
An Banc agus Airgead	128,012		54,789
Stoc	<u>6,848</u>		<u>7,084</u>
		148,856	100,036
DLITEANAIS REATHA			
Creidiúnaithe agus Fabhruithe	41,422		30,053
		41,422	<u>30,053</u>
SÓCMHAINNÍ REATHA			
		<u>107,434</u>	<u>69,983</u>
GLANSÓCMHAINNÍ			
		<u>144,961</u>	<u>122,487</u>
DLITEANAIS FHADTÉARMACHA			
Cuntas Caipitil	6	37,527	50,530
An Cuntas Ioncaim agus Caiteachais		<u>107,434</u>	<u>71,957</u>
		<u>144,961</u>	<u>122,487</u>

Tá an Ráiteas um Beartais Chuntasaíochta agus Nótaí 1-14 mar chuid lárnach de na ráitis airgeadais seo.

Chief Executive: 

Chairperson: 

Date: 21 November 2011

Date: 21 November 2011

AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ

RÁITEAS UM SHREABHADH AIRGID DON BHLIAIN DAR CRÍOCH AN 31 NOLLAIG 2010

Réiteach an bharrachais oibriúcháin chuig glanairgead insreabhadh/(eis-sreabhadh) ó ghníomhaíochtaí oibriúcháin

	2010	2009
	€	€
Barrachas/(eanamh) oibriúcháin don tréimhse	35,477	(285,950)
Dímheas Sócmhainní Inláimhsithe	15,612	90,524
Aistriú ón gCuntas Caipitil	(13,003)	(77,767)
(Méadú)/Laghdú ar Stoc	236	(7,084)
(Méadú)/Laghdú ar Fhéichiúnaithe agus ar Réamhíocaíochtaí	24,167	(10,420)
(Laghdú)/Méadú ar Chreidiúnaithe agus ar Fhabhruithe	11,369	(11,878)
Glan-insreabhadh/(eis-sreabhadh) ó ghníomhaíochtaí oibriúcháin	73,858	(302,575)



Glanchaitheachas Caipitil

Íocaíocht le sócmhainní inláimhsithe a fháil	(635)	(12,757)
Gné chaipitil na n-íocaíochtaí Léasa	<u>0</u>	<u>(1,974)</u>
Méadú/(laghdú) ar airgead	73,223	(317,306)

RÉITEACH AN GHLANSREAFÁ AIRGID CHUIG GLUAISEACHT I (NGLANFHIACHA)/CISTÍ

	2010	2009
	€	€
Glanchistí amhail an 1 Eanáir	54,789	372,095
Glanchistí amhail an 31 Nollaig	<u>128,012</u>	<u>54,789</u>
Méadú/(laghdú) ar airgead	<u>73,223</u>	<u>(317,306)</u>
	=====	=====

Tá an Ráiteas um Beartais Chuntasaíochta agus Nótaí 1-14 mar chuid lárnach de na ráitis airgeadais seo.

Chief Executive		Date: 21 November 2011
Chairperson		Date: 21 November 2011

**AN TÚDARÁS SLÁNDÁLA PRÍOBHÁIDÍ
NÓTAÍ LEIS NA RÁITIS AIRGEADAIS DON BHLIAIN
DAR CRÍOCH AN 31 NOLLAIG 2010**

	2010	2009
	€	€
1. DEONTAS AN OIREACHTAIS		
Vóta 19 – Ceart agus Athchóirithe Dlí	2,152,506	2,391,427

2. TÁILLÍ CEADÚNAIS

Saolré dhá bhliain atá sa saolré cheadúnais ag bíonn tromlach cheadúnais na gconraitheoir dlite le haghaidh athnuachana sa chéad bhliain agus bíonn tromlach na gceadúnas aonair dlite le haghaidh athnuachana i mbliain 2. Bíonn níos mó iarratasóirí aonair ann ach cruthaíonn siad níos lú ioncaim ó tháillí ceadúnais. Is luaineach d'ioncam an Údaráis ó tháillí, dá bharr, ar aon dul leis an saolré ceadúnais.

3. COSTAIS FOIRNE

Tuarastail agus Pá	1,584,826	1,694,272
Taisteal agus Cothabháil	<u>72,485</u>	<u>69,692</u>
	1,657,311	1,763,964

Bhí foireann 37 duine fostaithe ag an Údarás amhail an 31 Nollaig 2010

4. RIARACHÁN

Costais Oifige	64,974	116,893
Seirbhísí Comhairleoireachta	70,037	462
Táillí Ball den Údarás	58,140	64,183
Costais Dlí	168,841	213,532
Costais Chumarsáide	63,468	68,913
Costais Oiliúna	250	1,200
Costais Cheadúnaithe	78,045	93,086
Fógraíocht	2,360	2,248
Dímheas	15,612	90,524
Táille Iniúchta	7,500	8,085
Eile	5,149	8,274
Táille Chuntasaíochta	4,675	4,701
Deisiúcháin agus Cothabháil	7,573	7,483
	<hr/> 546,624	<hr/> 679,584

5. SÓCMHAINNÍ INLÁIMHSITHE SEASTA

	Troscán & Feistis	Ríomhairí	Oifige Trealamh	Iomlán
	€	€	€	€
COSTAS				
Amhail an 1 Eanáir	48,455	571,435	52,887	672,777
Breisiúcháin	-	635	-	635
Diúscairtí	-	-	-	-
Amhail an 31 Nollaig	48,455	572,070	52,887	673,412

DÍMHEAS CARNTHA

Amhail an 1 Eanáir	17,481	562,485	40,307	620,273
Athrú don tréimhse	4,845	4,907	5,860	15,612
Diúscairtí				
Amhail an 31 Nollaig	22,326	567,392	46,167	635,885

GLANLUACH LEABHAR

Amhail an 31 Nollaig	26,129	4,678	6,720	37,527
Amhail an 1 Eanáir	30,974	8,950	12,580	52,504

6. CUNTAS CAIPITIL

	2010	2009
	€	€
Iarmhéid Tosaigh	50,530	128,297
Ceannach sócmhainní seasta	635	12,757
Amúchadh	(13,638)	(90,524)
Aistriú (chuig) an gCuntas Ioncaim agus Caiteachais	<u>(13,003)</u>	<u>(77,767)</u>
Amhail an 31 Nollaig	37,527	50,530

7. PINSIN

Tugadh foireann uile an Údaráis é ar iasacht ón Roinn Dlí agus Cirt agus Athchóirithe Dlí. Íocfar dliteanais phinsin na bhfoirne sin ó Vóta Aoisliúntais 7 agus ní dhearnadh aon fhoráil sna Ráitis Airgeadais seo i ndáil leis na costais seo.

8. BORD ACHOMHARC AN ÚDARÁIS SLÁNDÁLA PRÍOBHÁIDÍ

Bunaíodh Bord Achomharc an Údaráis Slándála Príobháidí le héisteacht le hachomhairc agus le hiad a dheimhniú a rinneadh i leith cinntí a rinne an tÚdarás. Tá triúr ball agus Cathaoirleach ar an mBord Achomharc. Tá an Bord Achomharc arna cheapadh ag an Rialtas agus tá sé neamhspleách ón Údarás. Íocann an Roinn Dlí agus Cirt agus Athchóirithe Dlí as na costais a thabhaíonn an Bord agus ní léirítear iad i Ráitis Airgeadais an Údaráis.

9. TOBHACH PINSIN

Amhail ollchostais iad costais tuarastail a áirítear a Chuntas seo ar an Údarás don tréimhse. Íocann an Roinn Dlí agus Cirt agus Athchóirithe Dlí tuarastail ar son an Údaráis. Déanann an Roinn asbhaintí Tobhach Pinsin, amhail Alt 2(3) den Acht um Bearta Airgeadais Éigeandála ar Mhaithe le Leas an Phobail, 2009 (Uimh. 5 de 2009), agus coimeádann an Roinn iad mar Leithghabhálacha i gCabhair don Roinn sin.

B'ionann seo agus €90,748 in 2010 (2009: €51,941).

10. LEAS BALL DEN ÚDARÁS

Ghlac Bord an Údaráis nósanna imeachta i gcomhréir le treoirlínte a d'eisigh an Roinn Airgeadais i ndáil le nochtadh leasa ag baill agus cloíodh leis na nósanna imeachta seo sa bhliain. Níorbh ann d'aon idirbheartaíochtaí le linn na bliana i ndáil le gníomhaíochtaí an Údaráis as ar bhain baill leas tairbhiúil.

11. NÓTA CÓIRÍOCHTA

Oibríonn an tÚdarás ó chóiríocht ag Sráid an Dáibhsigh i mBaile Tiobraid Árann a chuireann Oifig na nOibreacha Poiblí ar Fáil saor in aisce.

12. LUACH SAOTHAIR AN PHRÍOMHFHEIDHMEANNAIGH

Is éard a bhí i Luach Saothair an Phríomhfheidhmeannaigh do 2010 tuarastal bunúsach bliantúil €114,098 (2009: €123,536). Sa mhullach air sin, fuair an Príomhfheidhmeannach €10,924 i ndail le costais Taistil agus Chothabhála in 2010. Rinneadh an uile chostas a dheimhniú de réir rátaí Taisteal agus Chothabhála na Seirbhíse Sibhialta. Ní mó teidlíocht phinsin ná teidlíochtaí caighdeánacha a shonraítear i scéim aoisliúntais sochair shainithe de chuid na hearnála poiblí. Ní dhearnadh aon íocaíochtaí feidhmíocht-bhunaithe in 2010.

13. TÁILLÍ STIÚRTHÓIRÍ

Íocadh táillí €58,140 le Baill den Bhord i ndáil le 2010. Íocadh costais Taistil agus Chothabhála €3,789 le Baill den Bhord i ndáil le 2010.

14. CEADÚ RÁITEAS AIRGEADAIS

Rinne an tÚdarás na cuntais seo a cheadú an 



Aguisíní

AGUISÍN 1

Cairt Eagraíocht don Údarás Slándála Príobháidí amhail 31/12/2010

Geraldine Larkin Príomhoifigeach Feidhmiúcháin			
Gnóthaí Corparáideacha	Forfheidhmiú	Ceadúnú	Oiliúint agus Caighdeán
<i>Seirbhísí Corparáideacha/ Caidreamh Poiblí/ Cóiríocht/ Riarachán/ Cúrsaí Airgeadais</i>	<i>Forfheidhmiú/ Gearáin/ Imscrúduithe/ Ionchúisimh</i>	<i>Ceadúnú Daoine agus Conraitheoirí</i>	<i>Taighde agus Forbairt Tionscadal le haghaidh Oilúna agus Caighdeán</i>
Siobhán Carew Josephine Crowe Breda Burke Norah Lonergan Kathleen McGlynn George O'Neill	John O' Dwyer Jim McGlynn Jerry Cotter Patricia Quirke Margaret Donovan Lynda O'Sullivan Kay McAuliffe Edward Gannon Joseph Reilly Damien Travers	Paul Scallan Pat Gooley Mary Davern Mary Rose Kinane Breda Ryan Ann Lonergan Liz Maher Sandra Quirke Kathleen Ryan Bernie Ryan Noreen Hogan Anne Breheny Nano Ryan Mary Ryan Maria Cagney Eilish McCormack	Seamus Burke Rosie Cunningham Jim O'Neill David McGuinness

AGUISÍN 2

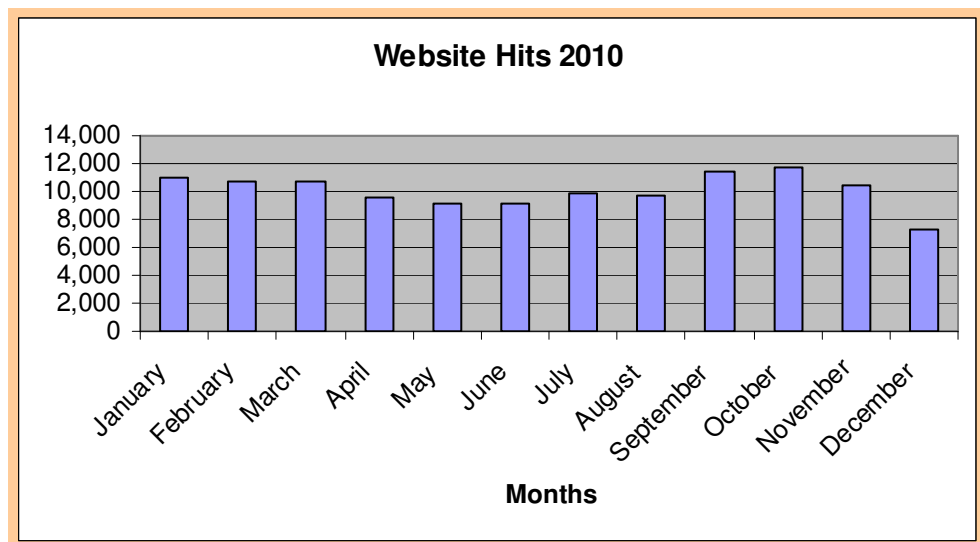
Cumhdach/Gníomhaíocht Mheán an PSA

Preaseisiúintí	23
Ailt ó nuachtáin náisiúnta	32
Ailt ó nuachtáin áitiúla	10
Ailt ó irisí/irisleabhair trádála	12
Agallaimh raidió	1
Clár faisnéise	1
Nuachtlitreacha	5
Cur i láthair	3

AGUISÍN 3

Staitisticí faoin Láithreán Gréasáin

Eanáir	10,999
Feabhra	10,659
Márta	10,645
Aibreán	9,593
Bealtaine	9,093
Meitheamh	9,192
Iúil	9,838
Lúnasa	9,785
Meán Fómhair	11,402
Deireadh Fómhair	11,669
Samhain	10,417
Nollaig	7,309
Iomlán	120,601



AGUISÍN 4

Tuarascáil Fuinnimh

Léargas Ginearálta ar Úsáid Fuinnimh in 2010

Ba iad ola téimh agus leictreachas le haghaidh soilsiú agus chun úsáideanna eile na foinsí príomhúsáide fuinnimh in 2010 sa PSA. D'aistrigh an PSA chuig a bhfoirgneamh reatha in 2008 agus rinneadh an foirgneamh i Sráid an Dáibhsigh, Tiobraid Árann a dhearadh agus aird ar éifeachtúlacht fuinnimh. Is iad na bolgáin solais a úsáid iad siúd atá coigilteach ar fhuinneamh agus tógadh Córas nua-aimseartha éifeachtach Bainistíochta Foirgnimh agus rinneadh é a shuiteáil sular aistríodh an PSA chuig an bhfoirgneamh. Is í an rátáil Fuinnimh C2 atá ina fianaise air seo, atá níos airde, ná meán na bhfoirgneamh tipiciúil den saghas seo.

Cheap an PSA Foireann Fuinnimh in 2010 le coigiltí fuinnimh a chur ar fáil mar chuid den tionscnamh “Optimising Power @ Work” a chuir an OPW ar siúl i gcomhar le Vector-FM.

D'úsáid an PSA 105 kWh/m² i ndáil le leictreachas agus 104 kWh/m² i ndáil le breoslaí iontaise in 2010. Níl sé d'áis ag an PSA le teacht a bheith acu ar bhreoslaí in-athnuaite.

Gníomhaíochtaí faoinar Tugadh in 2010

Amhail a luaitear thuas, cheap an PSA Foireann Fuinnimh in 2010 le coigiltí fuinnimh a chur ar fáil mar chuid den tionscnamh “Optimising Power @ Work” a chuir an OPW ar siúl i gcomhar le Vector-FM. Is éard atá san fhoireann seo an tOifigeach Fuinnimh agus triúr ball eile foirne. Tháinig an fhoireann le chéile den chéad uair i lár 2010 agus thug siad faoi líon tionscnamh chun go mbeadh an fhoireann ag glacadh páirte i gcoigilt fuinnimh ar fud an fhoirgnimh.

De bharr gur ceapadh an Fhoireann Fuinnimh sa dara leath de 2010, is deacair torthaí na dtionscnamh seo a thabhairt faoi deara láithreach, go háirithe de bharr go raibh geimhreadh 2010/2011 chomh dian sin. Ar a shon sin, is í cuspóir an PSA an úsáid a laghdú ag figiúirí dúbailte i dtaobh téarmaí céatadáin de. Beidh seo ina mhórdhúshlán i bhfianaise na dea-rátála fuinnimh agus na n-ábhar coigilteach ar fhuinneamh a úsáideadh cheana féin laistigh den fhoirgneamh.

Thug an tÚdarás Slándála Príobháidí faoi réimse tionscnamh lenár gcuid feidhmiúlacht fuinnimh a fheabhsú, lenar áiríodh:

- Feachtas postaer leis an bhfoireann a chur ar an eoals faoi na tairbhí lena mbaineann fearais agus trealaimh leictreacha a mhúchadh nuair nach bhfuil leas á bhaint astu.
- Bhí cruinnithe den Fhoireann Fuinnimh ar siúl dhá uair sa mhí le hathbhreithniú a dhéanamh ar dhul chun cinn agus le breithniú a dhéanamh ar chur chuige agus ar thionscnaimh nua.
- Láimhseáil níos rémhghníomhaí den BMS le héifeachtúlachtaí a bhaint amach in úsáid fuinnimh.

Gníomhartha a bheartaítear le haghaidh 2011

Tá sé beartaithe ag an Údarás Slándála Príobháidí, in 2011, breis feabhais a chur ar ár bhfeidhmiúlacht fuinnimh trí thabhairt faoi na tionscnaimh a leanas:

- Suirbhé cuimsitheach seomra ar sheomra, urlár ar urlár le deiseanna chun éifeachtúlacht fuinnimh a fheabhsú.
- Scrúdú leantach agus leanúnach ar thionscnaimh ar fud an fhoirgnimh le húsáid fuinnimh a fheabhsú.
- Feachtais leanúnacha faisnéise don fhoireann le feasacht i leith na dtairbhí lena mbaineann éirí níos éifeachtúla i dtaobh an fhuinnimh de a mhúscailt.